# **Admin Tools for WordPress**

Nicholas K. Dionysopoulos Davide Tampellini

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#### **Abstract**

This book covers the use of the Admin Tools for WordPress site security plugin for WordPress<sup>TM</sup> -powered web sites. Both the free Admin Tools Core and the subscription-based Admin Tools Professional editions are completely covered.

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# **Chapter 1. Getting Started**

## 1. What is Admin Tools?

Admin Tools is a security plugin, a software solution which will help you tighten the security of your WordPress site. Moreover, it has several features which will help you enhance the performance of your site and make your life administering the site a bit easier.

Admin Tools is written with PHP and WordPress best practices in mind. It uses a native WordPress plugin to apply its security and performance enhancing features. It does not modify WordPress' core files ("core hacks"), therefore allowing you to update WordPress trouble-free. In fact, we only support the latest published version of WordPress at all times: it makes no sense thinking about a secure site while running old, insecure code.

Admin Tools comes in two editions, the free of charge Core edition and the subscription-only Professional edition. The Core edition only has basic utility and security features. The full suite of security features can only be found in the Professional edition.

### 1.1. Disclaimer

Security plugins —like Admin Tools— are designed to help you enhance your site's security, not make it invulnerable against all hacking attempts. Whereas it will make it harder for a potential attacker to figure out information pertaining your site and will give them a hard time attacking your site, there is nothing that can stop a determined attacker with plenty of resources from hacking your site. For instance, if you have an outdated WordPress installation or a vulnerable plugin installed on your site there is nothing —and, let us stress that, NOTHING— which can stop a hacker from successfully attacking your site.

Security software is like a bulletproof vest. You don't wear it for total invincibility against all attacks (a lucky shot in an area not covered by it, a high power, penetrating round and an explosion can still kill you). You are wearing it because what is most likely to get you is what the vest can stop.

In the end of the day *you* are ultimately responsible for the security of your site, employing a holistic approach to security including sane personal security practices. Installing and configuring Admin Tools is meant to be *part* of your security regimen. At the very least you are expected to take frequent backups, stored in safe locations outside of your server, apply security-conscious password management, maintain a secure working environment (as in: if your computer is full of malware your site is as good as hacked no matter if you use Admin Tools or not) and keep an eye for any abnormal behaviour on your site.

Moreover, let it be stated in no uncertain terms that **security is not something you install and forget about it**. Admin Tools, like all security plugins, is a *tool*. You use it to improve your site's security. As such, you *do* need to configure it, you *do* need to check for false positives and ultimately make decisions which boil down to trading security for convenience. No two sites are the same. *You* are the person who best knows the needs and requirements for your site, therefore *you* are the most fit person to make such decisions.

Finally, we are legally obliged to draw your attention to the warranty and liability waiver Sections 15 through 17 of the software's license, copied here for your convenience:

## 15. Disclaimer of Warranty.

THERE IS NO WARRANTY FOR THE PROGRAM, TO THE EXTENT PERMITTED BY APPLICABLE LAW. EXCEPT WHEN OTHERWISE STATED IN WRITING THE COPYRIGHT HOLDERS AND/OR OTHER PARTIES PROVIDE THE PROGRAM "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE QUALITY AND

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## 1.2. The philosophy

Admin Tools is a tool which helps you tighten the security of your site. Admin Tools, like every security software, is not something that you install and immediately become invulnerable to hackers. This is not something particular to Admin Tools. All firewalls, Internet security, antivirus and other security software are just tools. If someone had a magic solution that makes sites or computers invulnerable to hackers they would be billionaires: every major corporation and government in the world would like to have such a solution.

Admin Tools is a very capable security solution which can protect you against many different types of common attacks. However, there are some limits to what it can do. You cannot install an old version of Admin Tools on an obsolete version of WordPress and expect that site to be impregnable by hackers. Old versions of WordPress most certainly have known security issues which, from the point of view of a web application firewall, look like legitimate requests. These attacks cannot be addressed unless the vulnerable WordPress core or third party extension code itself is updated. That is why we will only officially provide support to the latest WordPress version. There's no point trying to secure an out of date site.

Finally, please keep in mind that your site evolves over time. You may have to adjust your Admin Tools settings over time. Sometimes updating a third party plugin will break something because its author is doing something ill-advised that Admin Tools protects you against (yes, some developers manage to make their software behave in the same way malware does, mainly because they are unaware of those malicious patterns). Sometimes you may install something new which needs a few adjustments in the protection to make it work. This is all normal. Security is something you do, not something you install and forget about it.

# 2. Server environment requirements

In order to work, Admin Tools requires the following server software environment:

- WordPress and PHP version compatibilities are detailed in our Compatibility page [https://www.akeeba.com/compatibility.html]. We only recommend using the latest WordPress version [https://wordpress.org/download/] with an actively supported version of PHP [http://php.net/supported-versions.php].
- MySQL 5.0.42 or later. MySQL 5.6 or later recommended. You can use compatible database servers, such as MariaDB 10.1 or later.

- For the PHP File Change Scanner feature: Minimum 24MB of PHP memory\_limit (sufficient *only* for smaller web sites, without many plug-ins and modules running). More is better. 32MB to 64MB recommended for optimal performance on large sites. 128MB is recommended for sites containing deep-nested directories with thousands of files.
- The cURL PHP module must be installed for Admin Tools to be able to find and install updates.

As far as the browser is concerned, you can use any modern version (i.e. published within the last year) of Microsoft Edge, Safari, Opera, Firefox or Google Chrome. We no longer support Internet Explorer; our software will display incorrectly or not work at all on this old, buggy and obsolete browser.

In any case, you must make sure that JavaScript is enabled on your browser. If you are using AVG antivirus, please disable its Link Checker feature (and reboot your computer) as it is known to cause problems with several JavaScript-based web applications.

You are very strongly advised to disable Internet firewalls, antivirus applications and browser extensions which interfere with the site's loading such as script blockers (such as NoScript) and ad blockers (such as AdBlockPlus) *only for the domains of your sites*. Remember that these applications and browser extensions are designed to protect you against third party sites. As a result they are very aggressive and WILL break your own sites. We can't do anything about it: your computer and your browser are under your control alone.

# 3. Installing Admin Tools

Installing Admin Tools for WordPress is simple. The first thing you need to do is to download the plugin from our site. It's a ZIP file. You now have two different ways of installing it on your WordPress site.

## **Using WordPress' plugin installer**

Go to your site's wp-admin section and click on Plugins, Add New. Select Upload from the top of the page. Click on the file selection area and select the ZIP file you downloaded from us. Then click on the Install Now button.

### **Important**

This may not work if your server has an relatively low upload size limit or if it's too slow. In this case please follow the manual installation procedure below.

## **Manual installation**

Extract the ZIP archive you downloaded from us. Connect to your site by FTP and go into the directory wp-content/plugins. Upload the extracted directory admintoolswp inside it. This means that you will now have a directory wp-content/plugins/admintoolswp on your site with Admin Tools' files.

Finally, log in to your site's administrator panel (wp-admin). Go to Plugins and activate the Admin Tools for WordPress plugin.

## 3.1. Updating to the latest version

## Live update

The best way to determine whether there are updates available and installing them is the Live Update feature, if your server supports it. Whenever you visit the Admin Tools main page, it will automatically check for the existence of an updated version and it will notify you. Clicking on the notification icon allows you to perform a direct update without further interaction. Do note that if your server is protected by a firewall you'll have to enable port 80 and 443 TCP traffic to www.akeeba.com and cdn.akeeba.com for this feature to work properly.

### Manual update method

You can easily check for the latest published version of the Admin Tools application by visiting https://www.akeeba.com/downloads.html. The page lists the latest versions of our software and lets you download them as well. You can check the version number against the information which appears on the right-hand pane of your Admin Tools Control Panel. If your release is out of date, simply download the ZIP package of the latest release to your computer.

You can update **Admin Tools for WordPress** manually doing the following:

- 1. Download the latest version of Admin Tools' installation ZIP file.
- 2. Extract the contents of the ZIP file on your computer. You will see an extracted folder named admintoolswp.
- 3. Upload the files from the extracted akeebabackupwp folder into your site's wp-content/plugins/admintoolswp folder, using FTP or SFTP, overwriting your existing files. Please note that the name of the folder on your site *may* be different than admintoolswp, e.g. admintoolswpcore, admintoolswp (1) or something similar. It depends on how you installed the plugin.
- 4. Log in to WordPress' wp-admin and access Admin Tools for WordPress to automatically complete the update process. There is no message when the process completes. You just see the main page of Admin Tools for WordPress (this means the update succeeded).

#### Warning

Attention Mac OS X users! By default, most Mac OS X FTP/SFTP applications will delete and overwrite entire directories. This means that you may lose data stored inside the plugin's directory. We recommend using FileZilla (free, not very secure), CyberDuck (free, much more secure) or Transmit (paid), as they will never perform directory deletion without your knowledge.

# 4. Upgrading from Core to Professional

Upgrading from Admin Tools Core to Admin Tools Professional is by no means different than doing a manual update as described above. Simply upload the Admin Tools Professional files over the same or an earlier version of Admin Tools Core. Done!

# 5. Requesting support and reporting bugs

Support can be provided only to subscribers and only through our site's Support section. If you already have an active subscription which gives you access to the support for Admin Tools for WordPress you can request support for it through our site. You will need to log in to our site and go to Support, Admin Tools for WordPress and click on the New Ticket button. If you can't see the button please make sure you have an active subscription that gives you access to Admin Tools for WordPresssupport. If you do and still don't see the button please use the Contact Us page to let us know of the ticket system problem and remember to tell us your username.

If you want to report a bug, please use the Contact Us page of our site. You don't need to be a subscriber to report a bug. Please note that unsolicited support requests sent through the Contact Us page will not be addressed. An issue is not a bug unless it can be reliably reproduced *on multiple sites*. Please make sure you include clear instructions on reproducing the issue. If the issue cannot be reproduced it's not a bug report, it's a support request.

### **Important**

Support cannot be provided over Twitter, Facebook, email, Skype, telephone, the WordPress plugin directory, the WordPress forum, our Contact Us page or any other method except the Support section on our site. We

also cannot take bug reports over any other medium except the Contact Us page and the Support section on our site. Support is not provided to non-subscribers; if you are using the Core version you can request support from other users in any forum of your choosing, just like you would for WordPress itself. We have to impose those restrictions in support to ensure a high level of service and quality. Thank you for your understanding.

# 6. Quick Setup

#### **Important**

This section is written with Admin Tools Professional in mind. If you are using Admin Tools Core you will not see all of these features.

#### Tip

You can quickly apply all of the following settings by using the Quick Setup Wizard page of Admin Tools. A prominent link to that page will appear at the top of your site's administrator (wp-admin) section as a standard WordPress notification until you run the wizard or manually configure Admin Tools through the Configure WAF and .htaccess Maker pages or import a configuration from the Import Settings page.

While the Quick Setup documentation section and the Quick Setup Wizard feature will help you to get started with basic protection for your site it is very strongly advisable that you read the documentation in its entirety. It will help you understand the different ways Admin Tools protects your site and the impact each option may have to your site's operation.

#### Warning

If you have already configured Admin Tools and wish to change its configuration you are NOT supposed to use the Quick Setup Wizard. In fact, this is not supported and we will provide no support if you choose to do that. Instead go to Admin Tools, Web Application Firewall, Configure WAF to configure the security protection settings or Admin Tools and .htaccess Maker to configure the server-level protection settings.

The fundamental functionality of Admin Tools is to allow you to secure your site. However, setting up your site's security does require some tweaking, as each site is has different structure and needs than the next. When you first install Admin Tools Professional you may feel a bit overwhelmed by the abundance of security options. Well, the good news is that setting it up is not even half as hard as it looks! The Quick Setup Wizard lets you get up to speed very fast. It has the following options:

- 1. Administrator secret URL parameter If you enter "foobar" (without the quotes) in here, then you must access your site's backend as http://www.example.com/wp-admin/?foobar i.e. append a questionmark and the secret word. If you skip the ?foobar part, you can't even see the login page. If you do not want to enable this feature please delete its contents and leave this field blank.
  - Important notes: This field will contain either your existing Administrator secret URL parameter (if you have already configured one) or a new, random one if there is no Administrator secret URL parameter already set up on your site. Do keep in mind that if you have disabled the Administrator secret URL parameter and you run the Quick Setup Wizard again a NEW, COMPLETELY RANDOM value will be shown in this field.
- 2. Password-protect WP administration This is designed to add an extra level of protection to your site's administrator (wp-admin) back-end, asking for a username and password before accessing the administrator login page or any other file inside the wp-admin directory of your site. It does so by using Apache .htaccess and .htpasswd files, so it won't work on IIS or NginX hosts.
- 3. Enter your email address in Send an email for all administrator login attempts. Admin Tools will be sending you an email whenever anyone tries to log in to your site's wp-admin as an Administrator. The minute you receive an email

which wasn't triggered by a trusted person, you know you have to get your site off-line a.s.a.p. Do note that this is a very useful feature! It will send you an email even in the unlikely case that someone, for example, hacks your Wi-Fi, steals your login cookie and then uses your own Wi-Fi connection and login cookie to log in to your site.

- 4. Allow administrator access only to IPs in Whitelist will prevent anyone from accessing wp-admin unless they are coming from an IP address in the whitelist. Please only use this if your ISP assigns you a static IP. If you are on a dynamic IP, like most people, enabling this feature will only keep locking you out of your site all the time. If you are unsure set it to No.
- 5. Disable editing users' properties prevents any operation on users which would allow the creation of an Administrator user or the elevation of a user's privileges to Administrator status. You will not be able to edit Administrator users or create new Administrator users until you disable this feature!
- 6. Enable Web Application Firewall activates the security features which block malicious access attempts to your site.
- 7. Enable IP workarounds is only necessary when your site is behind a proxy server. While Admin Tools tries to detect the recommended setting for your site this cannot always be accurate. If you start getting locked out of your site and you see that all blocked access attempts seem to originate from the same IP address which is different that the IP address you access your site from you most definitely need to set this to Yes.
- 8. Automatically block repeat offenders blocks IPs raising repeated security exceptions on your site, i.e. we have strong reasons to suspect they are hackers. Please note that you may not want to enable this feature until you are sure everything is working smoothly, so that you don't accidentally block yourself out of your site.
- 9. Blacklist incorrigible offenders is an extension of the previous feature. If an IP address gets blocked automatically all the time it means that it's very likely not a user who screwed up but a hacker who tries hard to get into your site. Enabling this option will permanently blacklist their IP address so they don't bother you anymore.
- 10.Email this address on security exceptions. Enter your email address here to get email notifications about every blocked malicious access attempt. You should be aware that in case of a massive attack against your site you might get *plenty* of emails. This feature does not serve any real security purpose, it's basically there to make you and your clients feel good by receiving emails whenever something is blocked.
- 11.Optional but highly recommended, go to http://www.projecthoneypot.org/httpbl\_configure.php and open yourself a Project Honeypot account. After your registration, visit that URL again and you'll see something called "HTTP:BL key". Copy it and paste it into the Project Honeypot HTTP:BL Key field. Project Honeypot analyses data from a vast number of sites and positively identifies IPs currently used by hackers and spammers. This Admin Tools feature integrates with Project Honeypot, examining your visitors' IP addresses. If they are in the black list (known hacker or spammer) they will be blocked from accessing WordPress.
- 12.Create a security tightening .htaccess is for advanced users who are using the Apache web server. This feature adds carefully curated directives to increase the performance and tighten the security of your site at the web server level long before PHP, let alone WordPress, has the chance to run. This is a great line of defense but it may also cause problems with third party plugins. Please read the documentation to understand how it all works!

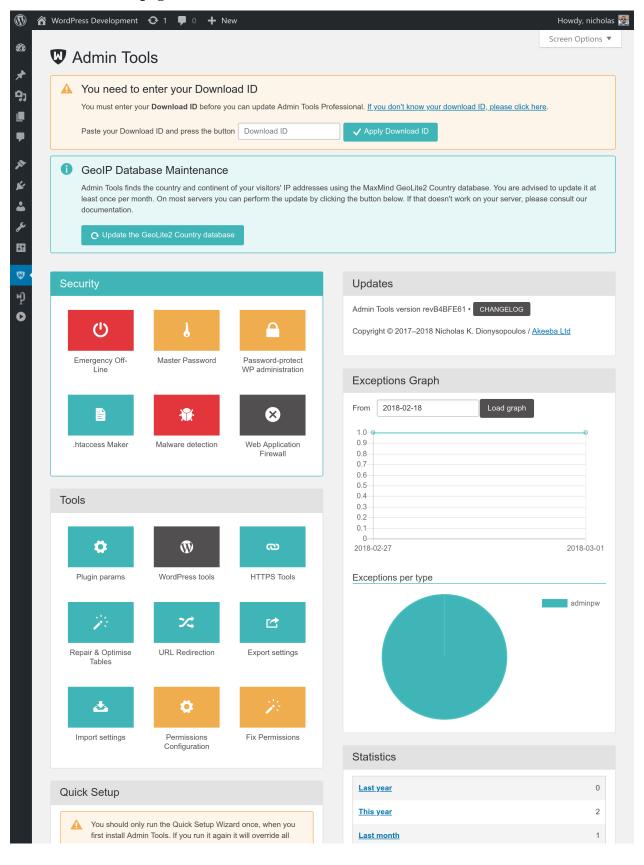
After applying all of the above protections, it is very likely that some of your site's functionality is no longer working or you can't access your site anymore. This is normal. The default settings are very restrictive by design. That's why you get a list of URLs with troubleshooting instructions. Make sure you print them out before you save the changes. If you get locked outside of your site or cannot access your site follow their instructions to regain access.

# **Chapter 2. Using Admin Tools**

# 1. The Control Panel

The main page of the plugin which gives you access to all of its functions is called the Control Panel.

### The Control Panel page



## The messages area

At the top of the Control Panel you can see one of several messages.

If there is an update available you will get a notification with a link to update Admin Tools. Clicking on it will take you to the Update page where you can apply the update.

If you are using Admin Tools Professional, our for-a-fee version, but have not yet entered your Download ID you will be given instructions on how to do it. The Download ID is necessary for receiving updates to the Professional version.

If Admin Tools detects that the IP you are currently using has been blocked automatically it will offer you the option to unblock it with the click of a single button.

Other informative messages may also appear in this area. We strongly advise you to read them carefully. We only show you messages when we believe you need to take some action with relevance to your site's security.

## The main control panel (buttons) area

The left hand side of the main area of the page contains the main control panel. It consists of several groups of buttons. Each button corresponds to a feature available to Admin Tools. The rest of the documentation will describe each of these features in more detail.

## The updates and statistics area

The right had side of the main area of the page contains the updates and statistics area.

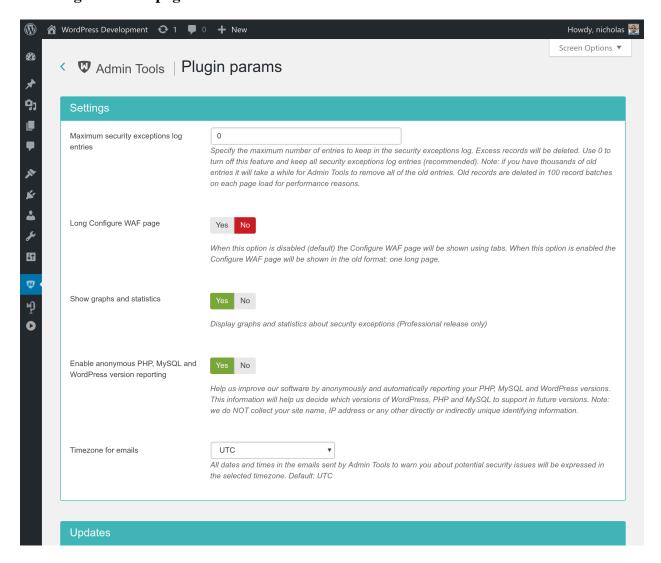
Towards its top you can see the Admin Tools version information and the availability of updates. You can also review the changelog of the currently installed Admin Tools version.

Below that you will see the graphs showing the number of logged security exceptions (attacks Admin Tools Professional has protected you against), their distributions by type and a few statistics about them, e.g. how many exceptions have occurred in the last year, month, week, day and so on.

# 2. The Plugin Params page

This button, found in the Control Panel of Admin Tools, lets you set up options other than those pertaining to the security features of Admin Tools.

#### The Plugin Params page



## **Settings**

Maximum security exceptions log entries

Admin Tools keeps track of the malicious requests it has blocked (security exceptions) in a database table. Over time this time can grow very big and have a performance impact on your site. Setting this value to a number higher than zero will prevent the table from growing big. Only up to this many log entries will be kept at one time. Older log entries will be automatically deleted.

Note: if you have thousands of old entries it will take a while for Admin Tools to remove all of the old entries. Old records are deleted in 100 record batches on each page load for performance reasons.

Long Configure WAF page

When this option is set to No, the Configure WAF page uses tabs to display the different option groups. When this option is set to Yet the Configure WAF page is one very long form. Each group simply has a header before its options.

If you are using a very old browser, e.g. Internet Explorer 11, or you have disabled JavaScript you may want to enable this option. The tabs only work on modern browsers with JavaScript enabled.

Show graphs and statistics

Display graphs and statistics about security exceptions (Professional release only) in the Control Panel page. This is useful visualisation to see the rate at which your site is being attacked. Lack of attacks does not mean that your site is at risk! Quite the contrary, it means that at this time period hackers have not been trying to attack your site.

Enable anonymous PHP, MySQL and WordPress version reporting Help us improve our software by anonymously and automatically reporting your PHP, MySQL and WordPress versions. This information will help us decide which versions of WordPress, PHP and MySQL to support in future versions.

We do NOT collect your site name, IP address or any other directly or indirectly unique identifying information. The information collected is anonymized and we have takes extra care to make deanonymization impossible for us, i.e. we can NOT trace that information back to a specific site or user account.

Timezone for emails

All dates and times in the emails sent by Admin Tools to warn you about potential security issues will be expressed in the selected timezone.

Default: UTC (a.k.a. GMT)

# **Updates**

Download ID

Only for the Professional edition. If and only if you are using the Professional release you have to specify your Download ID for the live update feature to work properly. You can get your Download ID by visiting our site, logging in and clicking My Subscriptions. Your Download ID is printed below the list of subscriptions. Filling in this field is required so that only users with a valid Professional subscription can download update packages, just as you'd expect from any commercial software.

#### **Note**

Users of Admin Tools Core do not need to supply this information.

Minimum stability

Choose the minimum stability of the updates. If you are unsure set this to Stable. This is the safest option.

If you want to help us provide better software set this to Beta. Our beta versions are very well tested and usually have only minor issues - they're not stable but they're very close and don't cause any trouble. We run our betas on *our* production sites but we want you to only use them on your least important sites.

If you are really adventurous you can try Alpha versions but there are no guarantees about their stability and performance.

# 3. Fixing the permissions of files and directories

As any web site administrator knows, file and directories permissions are the first gatekeeper on the way to having a site hacked. Having 0777 permissions lying around is a big mistake and could prove fatal to your site. For more information, read my blog post [http://www.dionysopoulos.me/blog/777-the-number-of-the-beast]. Ideally, you should only have 0755 permissions for your directories and 0644 for your files.

On other occasions, we have all run across a misconfigured server which gives newly created files and directories impractical permissions, like 0600. This has the immediate effect that newly uploaded or created files are not accessible

from the web. Fixing those permissions is a tedious process, hunting down the files with FTP and changing their permissions manually. Ever so often this becomes so tedious that we are tempted to just give 0777 permissions to everything and get done with it. Big, fatal mistake.

The solution to those permissions problems is the Fix permissions tool of Admin Tools. Its mission is as simple as it gets: it will give all your directories 0755 permissions and all of your files 0644 permissions. Obviously, this only has effect on Linux, Mac OS X, Solaris and other hosts based of UNIX-derivative Operating Systems, i.e. everything except servers running on Windows.

#### **Note**

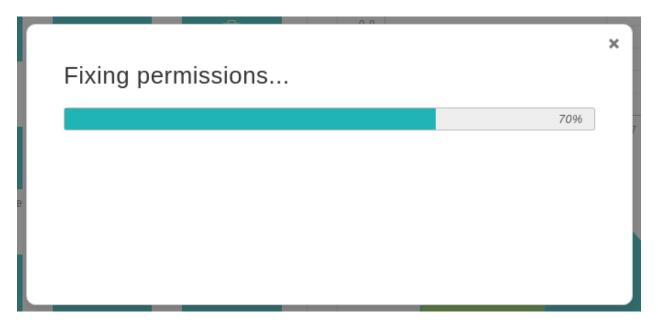
You can customize the permissions per folder and file using the Permissions Configuration page.

#### Warning

It is possible that —if you select the wrong kind of permissions in the Permissions Configuration page—you will be locked out of your site and will not be able to access it over FTP or your hosting panel's file manager. If this happens, please contact your host and ask them to fix the permissions of your site.

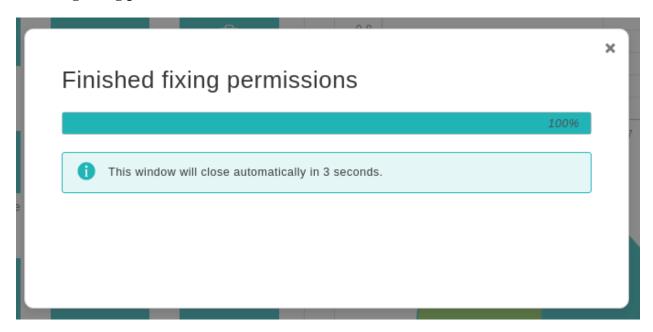
When you click on the Fix Permissions tool you are going to see the "Fixing Permissions..." pop-up window with a progress bar filling up as Admin Tools is changing the permissions of all your directories and files.

#### **Fixing permissions**



When it's over the progress bar will fill up and the title of the page changes to "Finished fixing permissions":

#### Finishing fixing permissions



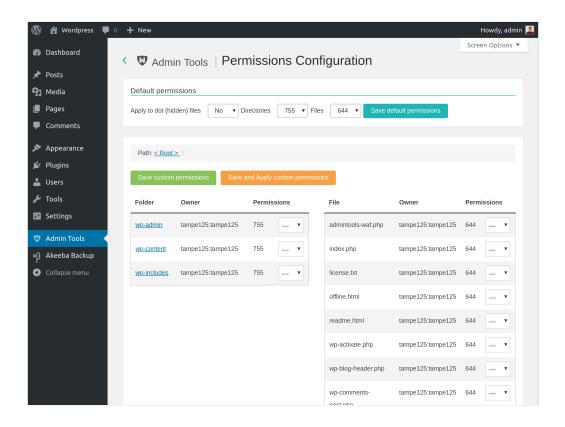
# No permissions have been changed on my site. Why?

It's a matter of ownership. If you are on a host which doesn't use suPHP, your files and directories are owned by a different user than the one the web server is running under. In this case the only option is to use an FTP client to manually change the permissions.

## 3.1. Configuring the permissions of files and directories

By default, Admin Tools will apply 0755 permissions to all of your directories and 0644 permissions to all of your files. However, this isn't always desirable. Sometimes you want to make configuration files read-only (0400 or similar permissions) or give a directory wide-open (0777) permissions. While this is not recommended, it may be the only option on some shared hosts for several extensions to work. Most notably, some extensions need to be able to append to files —e.g. Akeeba Backup needs to append to its log and backup archives— which is impossible to do over FTP and, therefore, requires wider permissions. With Admin Tools you can do that using the Permissions Configuration button in the plugin control panel.

#### **Configuring the permissions**



When you launch this feature you see a page split in three sections.

The top section, titled Default permissions, allows you to configure the permissions which will be applied if nothing different is configured. Use the drop-down lists to select the default permissions for directories and files (the default setting is 755 and 644 respectively), then use the Save default permissions button to apply the setting.

The middle section shows the path to the currently selected directory and allows you to quickly navigate through the folders by clicking on their names.

The bottom section is split in two panes, Folders and Files. Each pane lists the folders and files inside the current directory. Clicking on the name of a folder will navigate inside that folder. There are three columns next to each folder. The first displays the current owner (user:group format). The second displays the current permissions of that directory in the file system. The final column contains is a drop down list. The default setting, represented by dashes, means that there is no specific preference for this folder/file and the default permissions will be applied to it. If you select a customized permissions setting remember to click the Save custom permissions button before navigating to another folder or returning to the control page, otherwise your settings will be lost.

### **Important**

None of these customized permission settings are applied immediately. You will need to launch the Fix Permissions feature for them to be applied. Return to the Control Panel page where you can find this button.

Alternatively, you can click on the Save and Apply custom permissions button to immediately save and apply all custom permissions you see on this page. If you don't see the permission changing, please take a look at the previous section of this user's guide for more information on what you have to do.

# 4. Emergency Off-Line Mode

#### **Important**

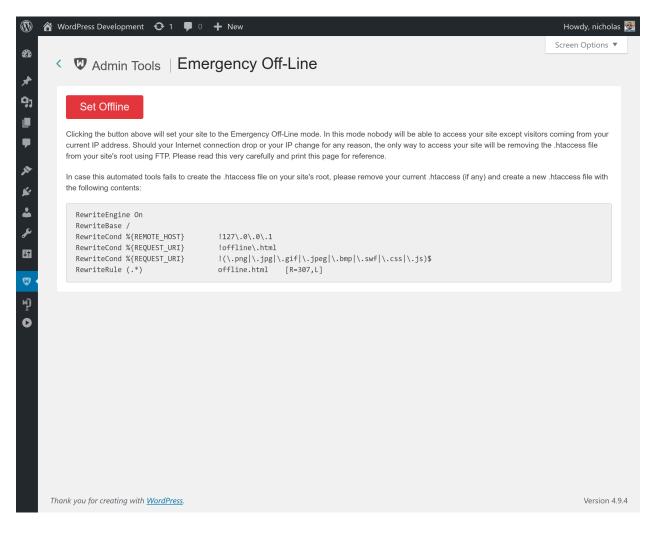
This feature uses .htaccess files which are only compatible with Apache, Litespeed and a very few other web servers. Some servers (such as NginX and IIS) are incompatible with .htaccess files. If we detect a known to be incompatible server type this feature will not be shown at all in Admin Tools' interface. It should be noted that even if you do see it in the interface it doesn't necessarily means that it will work on your server. This depends on your server's capabilities. If you are unsure or believe it doesn't work please consult your host.

If you have reasons to believe that your site is under active attack you can use this feature to cut off all access to your site at the web server level. Only your current IP address will have access to the site. The Emergency Off-Line Mode feature carries out the following actions:

- It creates —if it doesn't already exist— a static HTML page named offline.html in your site's root. This page contains the offline message to show to visitors.
- It creates a backup copy of your site's .htaccess file, if there was one, under the name .htaccess.eom.
- Finally, it creates a .htaccess file which will temporarily redirect all access attempts to the offline.html page. It will allow only your IP address to have access to the site.

In order to put your site in Emergency Off-Line Mode, simply click on the Emergency Off-Line button in Admin Tools' Control Panel page. This will get you to the following page:

#### The Emergency Off-Line Mode page



Clicking the Set Offline button will attempt to perform the steps outlined above. Should any of those steps fail, for example due to insufficient file permissions, you can still put your site in Emergency Off-Line Mode by taking out the following procedure:

- 1. Keep a copy of your site's .htaccess file, e.g. renaming it to htaccess.bak.
- 2. Create a new .htaccess file in your site's root with its contents being what displayed in the last part of the Emergency Off-Line Mode page.

If your Internet IP address changes before you disable the Emergency Off-Line Mode —i.e. your connection drops or you switch to another computer which connects to the Internet through a different Internet router— you will be unable to log in to your site. In this case, follow these steps:

- 1. Using an FTP application of your liking remove the .htaccess file, or upload a blank .htaccess file overwriting the old one.
- 2. Go to your site's administrator back-end and relaunch Admin Tools' Emergency Off-Line mode. Clicking on the Set Offline button will create a new .htaccess file with your current IP address. Your backup .htaccess.eom file will not be overwritten.

If you want to set your site back on-line, just visit the Emergency Off-Line page and click on the Set Online button. This will replace the off-line .htaccess file with the contents of the .htaccess.eom backup file and remove the backup file. If this doesn't work, follow this manual procedure:

- 1. Using an FTP application of your liking remove the .htaccess file, or upload a blank .htaccess file overwriting the old one.
- 2. Rename the .htaccess.eom backup file back to .htaccess

# Will I be able to use FTP or my host's control panel file management when I enable this feature?

Of course! This feature only protects web (HTTP/HTTPS) access. It can't and won't touch FTP access or your hosting control panel's file management.

# Should I use the emergency off-line mode when I want to temporarily put my site off-line, e.g. for maintenance?

It's not recommended. This feature is designed for emergencies. Also note that when you use it nobody can use permalinks (URLs which do not contain index.php in them), not even you.

# The offline.html page Admin Tools creates is horrid. Can I change it?

Thank you for asking. It's horrid on purpose (we want you to provide a page which better fits your brand and doesn't look like every other site's out there). Of course you can change it. Simply upload an offline.html of your liking to your site's root. You can link to JPG, GIF, PNG, BMP, SWF, CSS and JS files —on the same or a different server—from inside the HTML of this file. Do not try to link to other file types, it will not work.

# Won't the redirection to offline.html screw up my SEO ranking?

No. The redirection to offline.html is made using the 307 HTTP status code which tells search engines that this redirection is temporary, they should not index the page now, but come back later when the problem will have been restored.

## Help! I have been locked out of my site! Fix it!

Read a few paragraphs above. You just have to remove a file using FTP.

# The redirection doesn't work! I test it from another device connected on the same WiFi / network and I can still see my site!

Well, yes, that's the whole point. You are supposed to be able to see your site only from your IP address. Which is shared by all devices on the same network.

If you want to test that this feature really works please try accessing your site from another computer, connected to the Internet from a different router / network connection. One good idea is to use your cellphone, as long as it connects to the Internet over a cellular connection (e.g. 3G or 4G), not over WiFi. If you did that and still don't see the redirection happening, make sure that your server supports .htacess files and that it has mod\_rewrite enabled. Some servers, like IIS, do not support .htacess files at all. If this is the case, consult your host about taking your site completely off-line.

# Help! As soon as I clicked on "Put Offline" I got a white page or Internal Server Error 500 page.

Don't panic! You have a really old version of Apache —1.3 or 2.0— which doesn't support a feature used in the .htaccess file generated by Admin Tools. You can easily work around this issue by editing the .htaccess file in your site's root, using an FTP application. Replace [R=307,L] in the last line with [R,L] (that is, remove the =307 part) and save back the file. That's all.

# My Internet connection drops all of the time. Will I get continuously locked out of my site if I use this feature?

It depends. If you have a static IP address, no, you will never get locked out. If you have a dynamic IP address, most likely yes. Some ISPs will assign you the same IP address if your connection only dropped for a couple of minutes. Other ISPs will change your IP address every hour, even if your connection never drops. It all depends on how your ISP assigns IP addresses to its clients. The only way to find out is the hard way: trial and error.

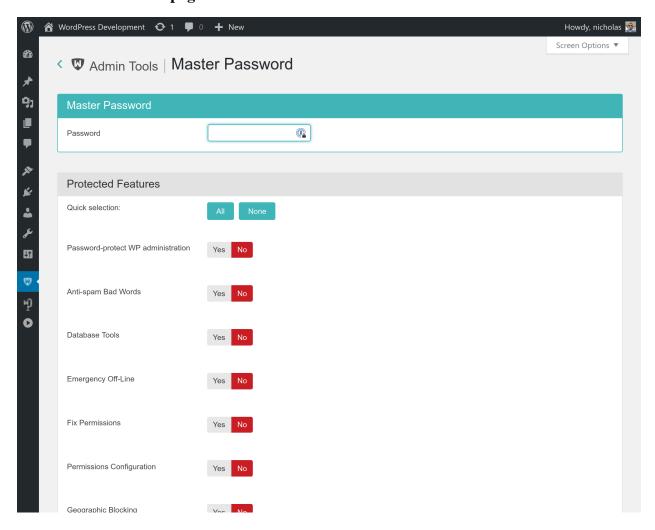
# 5. Protecting Admin Tools with a password (Master Password)

### Warning

THIS IS NOT A SECURITY FEATURE. **THE MASTER PASSWORD IS STORED UNENCRYPTED IN THE SITE'S DATABASE**. We consider this feature as a simple way for you to prevent your clients from modifying configuration parameters which could break their own site. THIS FEATURE IS NOT DESIGNED TO PREVENT A MALICIOUS PERSON WHO HAS INFILTRATED YOUR SITE FROM ACCESSING ADMIN TOOLS.

Sometimes you are not the sole administrator of a website, for example when there is a large administrative team or when you build the website for a client. In such cases you do not need everyone with administrative access to be able to modify Admin Tool's settings. Instead of giving you the traditional "all or nothing" access control implied by WordPress user roles, Admin Tools allows you to control access to any or all of its features using a "master password". The idea is that before any user is able to use one of the protected features, they have to supply the "master password" in Admin Tools' control panel page.

#### The Master Password page



When you click on the Master Password button in the Control Panel you get to the Master Password page where you can set both the password and select which features to protect.

The top area of the page allows you to set a Master Password. If you want to disable password protection altogether simply leave it blank.

The bottom area of the page lets you select which features will be protected. Set the radio button next to each feature you want to protect to "Yes" before clicking on the Save Changes button. Features marked as "No" will be accessible by all administrator users. Featured marked with "Yes" will only be available to users who enter a valid password in the Control Panel page. This means that even Administrators will not be able to access the protected features without supplying a valid password.

If you want to quickly protect all features, click on the All button above the list. Conversely, clicking on the None button will disable Master Password protection on all features.

# I have forgotten my password. Now what?

The only way to find out your password is to directly read it from the database. Use your host's database management tool —usually it's phpMyAdmin— to list the contents of your site's wp\_admintools\_storage table (where wp\_ is your site's prefix). Find the only record in the table (the key value is "cparams") and take a peek at the contents of the value

column. It contains a long text. At some point you will see something like "masterpassword": "mypassword". The *mypassword* part is your master password.

# 6. Protect your WordPress administration with a password

#### **Important**

This feature uses .htaccess files which are only compatible with Apache, Litespeed and a very few other web servers. Some servers (such as NginX and IIS) are incompatible with .htaccess files. If we detect a known to be incompatible server type this feature will not be shown at all in Admin Tools' interface. It should be noted that even if you do see it in the interface it doesn't necessarily means that it will work on your server. This depends on your server's capabilities. If you are unsure or believe it doesn't work please consult your host.

The Password-protect WP administration tool of Admin Tools is designed to add an extra level of protection to your site's wp-admin, asking for a username and password before accessing the login page or any other file inside the wp-admin directory of your site. It does so by using Apache .htaccess and .htpasswd files, so it won't work on IIS hosts.

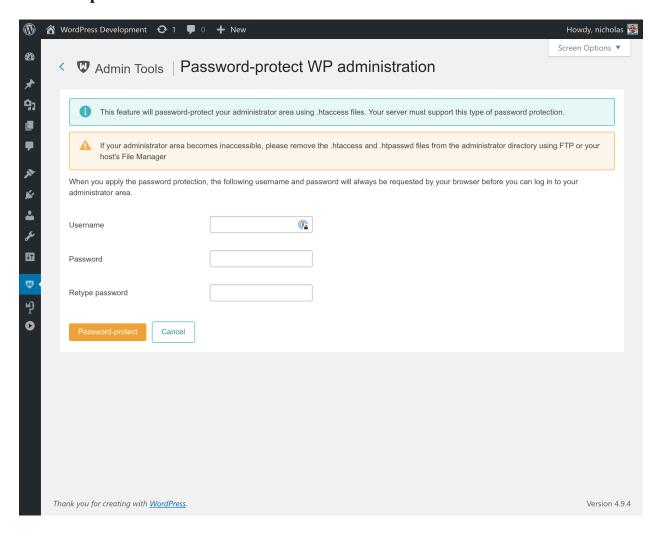
#### **Important**

Some prepackaged server bundles, such as Zend Server, and some live hosts do not allow using .htaccess files to password-protect a directory. If it is a local server, edit your httpd.conf file and modify all AllowOverride lines to read:

AllowOverride All

If you are on a live host, please consult your host about the possibility of them allowing you to use this feature on your site.

#### **Password-protect Administrator**



If you are on a server running on Windows<sup>TM</sup>, you are receiving a warning at the top of the page stating that the password will be stored to disk unencrypted. This is done due to the lack of the system-wide crypt function on the Windows platform, which causes Apache to understand password only if they are unencrypted or encrypted with a non-standard encryption scheme which does not exist in PHP.

## Warning

If you password your administrator directory on a Linux system and then restore your site on a Windows server (typical live to local site restoration) you will be receiving a blank page or an Internal Server 500 when accessing the site. This is normal and expected. All you have to do is to remove the .htaccess and .htpasswd files from your wp-admin directory after restoring the site.

In order to apply the password protection, simply enter a desired username and password and click on the Password-protect button. After a few seconds your browser will ask you to supply the username and password you just specified. This will also happen each and every time anybody tries to access the administrator back-end of your site. In other words, you have to share the username and password with all back-end users of your site.

If you wish to remove the password protection you can either remove both the .htaccess and .htpasswd files from your wp-admin directory, or click on the Remove Password Protection button.

## 500 Internal Server Error when enabling this feature

If after applying the password protection you immediately receive a blank page or an Internal Server Error 500 instead of a password prompt, your server is not compatible with the password protection scheme.

In this case, the only way to gain access to your site's administrator back-end is to remove the .htaccess and .htpasswd files from your wp-admin directory using an FTP application or the File Manager in your site's hosting control panel. If in doubt, consult your host about how you can do that before trying to apply the password protection.

If those files do not show up in your FTP client, please create two blank files with those names and upload them to your site, overwriting the existing (but invisible) ones. This will remove the password protection so that you can regain entrance to your administrator back-end.

# 404 Not Found error page or WordPress error page when enabling this feature

Long story cut short: ask your host to disable Apache custom error pages for HTTP status codes 401 and 403.

But why does this happen? (Optional, detailed information; you don't have to read the next paragraphs).

When you enable password protection all you're doing is create a .htaccess file. This tells Apache, your web server, that the wp-admin directory is password protected. The next time your browser tries to access anything in that directory it has to send an HTTP Basic Authentication header that contains your username and password. If it doesn't, Apache returns an HTTP 401 status which, in turn, instructs the browser to ask you for the username and password (and then store it in its authentication cache for the browsing session). This is how your browser knows it needs to ask you for a username and password.

However, HTTP 401 is technically an HTTP error status. Apache has a feature called custom error pages. Depending on the HTTP error status returned (all 4xx and 5xx codes) you can configure Apache to return a static HTML page with custom content to the browser when it sends the error code. This holds true even for the 401 status described above. **The real cause of the problem you are facing is that the configured custom error page does not exist.** This causes Apache to internally report the file as missing. This breaks the authentication flow and would normally trigger a 404 Not Found error page.

WordPress' .htaccess file always asks Apache to redirect missing files to its index.php file. That's how permalinks work: the URL is not a real file, Apache hands it over to WordPress and WordPress figures out which post or page to display. If it doesn't know what to do with the URL, like in this unfortunate case, WordPress displays its 404 error page.

When you disable custom error pages for the 401 error code you let Apache communicate that status directly to the browser without WordPress interfering. This lets the password protection work properly. FYI, the aforementioned error will also take place if you use your hosting control panel's directory password protection feature. It is not caused by Admin Tools. It is caused entirely by your server's configuration. Also note that most hosts do let you define and reset custom error pages through the hosting control panel.

# I used that and my public site is now asking for a username and password

You have a plugin which has placed its files inside the wp-admin folder of your site. This is against WordPress best practices. Check your browser's console to find the offending plugin and report it to the WordPress Plugin Directory.

## 7. The .htaccess maker

#### Note

This feature is only available in the Professional release

#### Warning

This feature is only available on servers running the Apache web server. If your server is using IIS or NginX the button to launch this feature will not be shown. If you are using Lighttpd, Litespeed or any other server software you will see a button to launch this feature but this feature may not have any effect. If unsure please consult with your host about their server's support of .htaccess files.

One of the most important aspects of managing a web site hosted on an Apache server is being able to fine-tune your .htaccess file. This file is responsible for many web server level tweaks, such as enabling the use of permalinks, blocking access to system files which should not be accessible from the web, redirecting between pages based on custom criteria and even optimising the performance of your site. On the downside, learning how to tweak all those settings is akin to learning a foreign language. The .htaccess Maker tool of Admin Tools is designed to help you create such a file by utilizing a point-and-click interface.

#### **Important**

Some prepackaged server bundles and some live hosts do not allow using .htaccess files to override server settings. If it is a local server, edit your httpd.conf file and modify all AllowOverride lines to read:

AllowOverride All

If you are on a live host, please consult your host about the possibility of them allowing you to use this feature on your site.

### Tip

If you ever want to revert to a "safe default", just set all of the options on this page to "Off" and click on "Save and create .htaccess". This will remove our custom code from your .htaccess file.

If you have manually edited the file and remove the special markers used by WordPress and / or Admin Tools to mark their sections of the file please delete the .htaccess file completely. Then go to Settings, Permalinks, choose another option and click on Save. Repeat that, this time selecting the option that was there before and click again on Save. If you are unsure please search "reset WordPress .htaccess" on your favorite search engine. There are hundreds of articles out there explaining how this works.

The bottom part of the .htaccess maker page contains the standard buttons you'd expect:

- Save Changes will save the changes you have made in this page's options without actually updating the .htaccess file. This should be used when you have not decided on some options yet.
- Save and create .htaccess is the logical next step to the previous button. It not only saves the changes you made, but also updates your site's .htaccess file on the server. If you already had a .htaccess file on your site, it will be saved as .htaccess.admintools before the file is updated, allowing you to go back to a safe state quickly.
- The Cancel button takes you back to the Control Panel page.

The rest of the page contains several panes with different options, described below. Before you change anything please read and understand the following warning. It is vital to not getting locked out of your site.

#### Warning

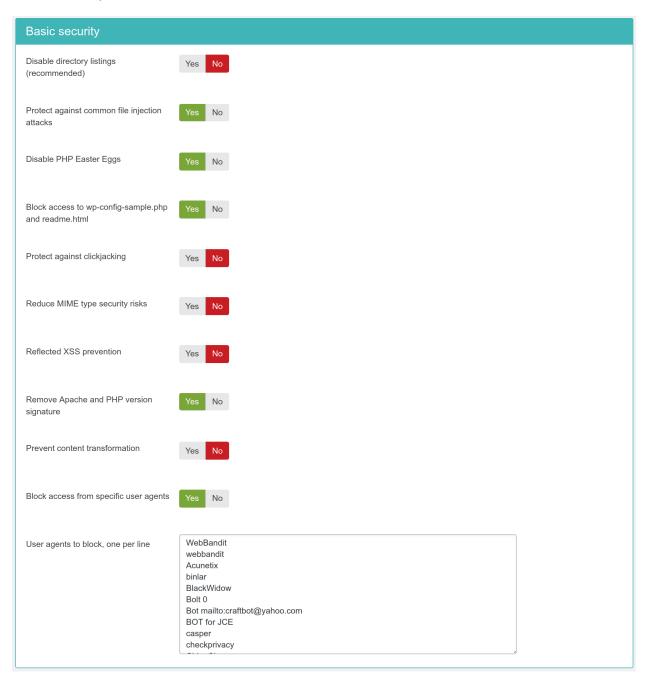
Depending on your web server settings, some of these options may be incompatible with your site. In this case you will get a blank page or an Internal Server Error 500 error page when trying to access any part of your site. If this happens, you have to replace the .htaccess file in your site's root directory using an FTP application or the File Manager feature of your hosting control panel. Remember that your old and working .htaccess file is saved as .htaccess.admintools before any changes are applied. You can rename that file back to .htaccess to revert to the last known good state. If you are unsure how this works, please consult your host before trying to create a new .htaccess file using this tool.

Some prepackaged server environments, like WAMPserver, do not enable Apache's mod\_rewrite module by default, which will always result in an Internal Server Error upon applying the .htaccess file. Then again, these do not work with WordPress out of the box, unless you had completely removed the .htaccess file that ships with WordPress in the first place. If this is the case you are strongly suggested to enable mod\_rewrite on your installation. On WAMPserver you can click on its tray icon, go to Apache, Modules and make sure rewrite\_module is checked. On other server environments you have to edit your httpd.conf file and make sure that the LoadModule mod\_rewrite line is not commented out (there is no hash sign in front of it). Once you do either of these changes, *you must restart your server* for the change to become effective.

We strongly suggest that you begin by setting all options to No and then enable them one by one, creating a new .htaccess file after you have enabled each one of them. If you bump into a blank or error page you will know that the last option you tried is incompatible with your host. In that case, remove the .htaccess file, set the option to No and continue with the next one. Unfortunately, there is no other way than trial and error to deduce which options may be incompatible with your server. **This is exactly what we do on servers we have not set up ourselves**.

# 7.1. Basic Security

#### **Basic security**



Disable directory listings (recommended)

When disabled, your web server might list the files and subdirectories of any directory on your site if there is no index.html file inside it. This can pose a security risk, so you should always enable this option to avoid this from happening.

Protect against common file injection attacks

Many attackers try to exploit vulnerable extensions on your site by tricking them into including malicious code hosted on the attacker's server. Enabling this option will protect your server against

this kind of attacks. This works by preventing any URL which references an http:// or https:// URL in the query string. Sometimes these are legitimate requests. For example, some slideshow plugins use them. In this case you are recommended to use the RFIShield (Remote File Inclusion protection) in the Web Application Firewall and turn this .htaccess Maker option OFF.

#### Disable PHP Easter Eggs

PHP has a fun and annoying feature known as "Easter Eggs". By passing a special URL parameter, PHP will display a picture instead of the actual page requested. Whereas this is considered fun, it is also widely exploited by attackers to figure out the version of your PHP installation (these images change between different versions of PHP) and launch hacking attacks targeting your specific PHP version. By enabling this option you completely disable access to those Easter Eggs and make it even more difficult for attackers to figure out the details of your server.

Note: You are advised to also set <code>expose\_php</code> to Off in your <code>php.ini</code> file to prevent accidental leaks of your PHP version.

Block access to wp-configsample.php readme.html These two files are left behind after any WordPress installation or upgrade and can be directly accessed from the web. They are used by attackers to tell the WordPress version you are using, so that they can tailor an attack targeting your specific WordPress version. Enabling this option will "hide" those files when accessed from the web (a 404 Not Found page is returned), tricking attackers into believing that these files do not exist and making it slightly more difficult for them to deduce information about your site.

# Protect against clickjacking

Turning on this option will protect you against clickjacking [http://en.wikipedia.org/wiki/Clickjacking]. It does so by preventing your site's pages to be loaded in a, Frame, IFrame or Object tag unless this comes from a page inside your own site. Please note that if your site relies on its pages being accessible through frames / iframes displayed on other sites (NOT on your site displaying content from other sites, that's irrelevant!) then you should not enable this option. If unsure, enable it.

Reduce MIME type security risks Internet Explorer 9 and later, as well as Google Chrome, will try by default to guess the content type of downloaded documents regardless of what the MIME header sent by the server. Let's say a malicious user to upload an executable file, e.g. a .EXE file or a Chrome Extension, under an innocent file extension as .jpg (image file). When a victim tries downloading this file, IE and Chrome will try to guess the file type, identify it as an executable file and under certain circumstances executing it. This means that your site could be unwittingly used to serve malware. Such an event could result in your site being blacklisted by browser makers and cause their browsers to display a warning to users when visiting your site. By enabling this feature you instruct IE and Chrome to respect the file type sent by your server, eliminating this issue. See the relevant MSDN article [https://msdn.microsoft.com/en-us/library/gg622941(v=vs.85).aspx] for more information.

# Reflected XSS prevention

When enabled the browser will be instructed to prevent reflected XSS attacks. Reflected XSS attacks occur when the victim is manipulated into visiting a specially crafted URL which contains Javascript code in it. This URL leads to a vulnerable page which outputs this Javascript code verbatim in the page output ("reflects" the malicious code sent in the URL).

This is a commonly used method used by attackers to compromise web sites, especially when a zero-day XSS vulnerability is discovered in popular WordPress plugins or WordPress itself. The attacker will try to trick the administrators of websites into visiting a maliciously crafted link. If the victims are logged in to their site at that time the malicious JavaScript will execute, typically giving the attacker privileged information or opening a back door to compromising the site.

Enabling this option in .htaccess Maker will instruct the browser to try preventing this issue. Please note that this only works on compatible browsers (IE8; Chrome; Safari and other WebKit browsers) and only applies to reflected XSS attacks. Stored XSS attacks, where the malicious

JavaScript is stored in the database, is **NOT** prevented. You should consider this protection a safety belt. Not wearing a safety belt in the event of an accident pretty much guarantees serious injury or death. Wearing a safety belt minimises the possibility of injury or death but does not always prevent it. This option is your safety belt against the most common type of XSS attacks. You should use it but don't expect it to stop everything thrown your way. Always keep your software up-to-date, especially when a security release is published!

For more information please consult the relevant MSDN article [http://blogs.msdn.com/b/ie/archive/2008/07/02/ie8-security-part-iv-the-xss-filter.aspx].

Remove Apache and PHP version signature By default Apache and PHP will output HTTP headers advertising their existence and their version numbers. If you are always using the latest and greatest versions this may not be a problem, but the chances are that your host is using an older version of both software. Giving away the version numbers of the server software in every request makes it trivial for an attacker to obtain information about your site which will help them to launch a tailored attack, targeting known security issues in the versions of Apache and PHP you're using. Enabling this option will mitigate this issue. Please note that this is SECURITY THROUGH OBSCURITY which is NEVER, EVER an adequate means of protection. It's just a speed bump in the way of an attacker, not a roadblock.

You are strongly advised to keep your server software up-to-date. If you're not managing your own server, e.g. you're using a shared host, we very strongly recommend choosing a hosting service which follows this rule. As a simple test, if your server is not currently using one of the PHP versions published in the top right corner of http://php.net (or at most one version earlier, i.e. the third number of the version on your server is one less than the one listed on php.net) the chances are that your server is using outdated, vulnerable server software. Remember that outdated versions of PHP and Apache, even with *some* security patches backported, CAN NOT be secure. There's a good reason new software versions are published regularly. For example a popular but woefully outdate version of PHP is PHP 5.3.3. It has a MAJOR issue regarding bcrypt encryption, fixed in 5.3.10 and NOT backported by any vendor to an earlier version of PHP. As a result using PHP 5.3.3 makes your site's passwords *insecure*.

Prevent content transformation

Enabling this feature instructs proxy servers and caches to not convert your content. For example, certain proxy servers (typically found in mobile networks, businesses and ISPs in congested areas) will attempt to scale and aggressively compress images, CSS and Javascript to save bandwidth. This can lead to several issues, from displayed images being a bit off to your site breaking down because the compressed CSS/JS introduced errors preventing the browser from parsing it correctly. With this feature enabled the cache and proxy servers will be instructed to not do that by setting an HTTP header. If they respect the HTTP header (they should, it's a web standard) such issues are prevented.

For more information please consult the formal web standard document RFC 2616, section 14.9.5 [https://tools.ietf.org/html/rfc2616#section-14.9.5]

Block access from specific user agents When enabled, it will block any site access attempt if the remote program sends one of the user agent strings in the User agents to block, one per line option. This feature is designed to protect your site against common bandwidth-hogging download bots and otherwise legitimate tools which are more usually used for hacking sites than their benign intended functionality.

User agents to block, one per line

The user agent strings to block from accessing your site. You don't have to enter the whole UA string, just a part of it. The default setting includes several usual suspects. Separate multiple entries by a single newline character (that is a single press of the ENTER key). Do note that some server with mod\_security or mod\_evasive installed will throw an "Access forbidden" message if you try to save the configuration settings when this field contains the word "WGet". If you come across this issue it is not a bug with Admin Tools or WordPress, it is a server-level protection feature kicking in. Just avoid including the word Wget and you should be out of harm's way.

## Default list of user agents to block

The following is the default list of user agents to block, as of Admin Tools 1.0.0.b1. It is very thorough and seems to be reducing the number of attacks enormously. If you are upgrading from an earlier version you might want to update the list manually (it's not updated automatically). Remember to enable the Block access from specific user agents to enable the feature and then click on Save and create .htaccess to generate the .htaccess file which applies this setting on your site.

WebBandit webbandit Acunetix binlar BlackWidow Bolt 0 Bot mailto:craftbot@yahoo.com BOT for JCE casper checkprivacy ChinaClaw clshttp cmsworldmap comodo Custo Default Browser 0 diavol DIIbot DISCo dotbot Download Demon eCatch EirGrabber EmailCollector EmailSiphon EmailWolf Express WebPictures extract ExtractorPro EyeNetIE feedfinder **FHscan** FlashGet flicky GetRight GetWeb! Go-Ahead-Got-It Go!Zilla grab GrabNet Grafula harvest **HMView** ia archiver Image Stripper

Image Sucker

InterGET Internet Ninja InternetSeer.com jakarta Java JetCar JOC Web Spider kmccrew larbin LeechFTP libwww Mass Downloader Maxthon\$ microsoft.url MIDown tool miner Mister PiX NEWT MSFrontPage Navroad NearSite Net Vampire NetAnts NetSpider NetZIP nutch Octopus Offline Explorer Offline Navigator PageGrabber Papa Foto pavuk pcBrowser PeoplePal planetwork psbot purebot pycurl RealDownload ReGet Rippers 0 SeaMonkey\$ sitecheck.internetseer.com SiteSnagger skygrid SmartDownload sucker SuperBot SuperHTTP

Toata dragostea mea pentru diavola

Surfbot tAkeOut Teleport Pro

turnit

vikspider

VoidEYE

Web Image Collector

Web Sucker

WebAuto

WebCopier

WebFetch

WebGo IS

WebLeacher

WebReaper

WebSauger

Website eXtractor

Website Quester

WebStripper

WebWhacker

WebZIP

Widow

WWW-Mechanize

WWWOFFLE

Xaldon WebSpider

Yandex

Zeus

zmeu

CazoodleBot

discobot

ecxi

GT::WWW

heritrix

HTTP::Lite

HTTrack

ia\_archiver

id-search

id-search.org

IDBot

Indy Library

IRLbot

ISC Systems iRc Search 2.1

LinksManager.com\_bot

linkwalker

lwp-trivial

MFC\_Tear\_Sample

Microsoft URL Control

Missigua Locator

panscient.com

PECL::HTTP

PECT · HIII

PHPCrawl

PleaseCrawl

SBIder

Snoopy

Steeler

URI::Fetch

urllib

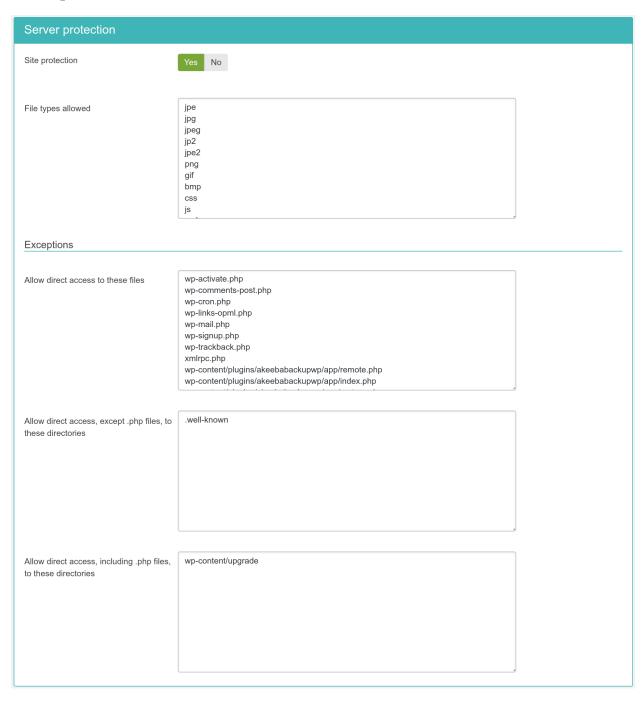
Web Sucker

webalta

WebCollage
Wells Search II
WEP Search
zermelo
ZyBorg
Indy Library
libwww-perl
Go!Zilla
TurnitinBot
sqlmap

# 7.2. Server protection

#### **Server protection**



This is the product of original research conducted by our company, offering a quite thorough protection against a plethora of known threats when enabled. This feature is based on the tenet that nothing executes on your site unless you allowed it to. By blocking access to site elements (media files, JavaScript, CSS and PHP files) it makes it extremely hard —but not outright impossible— for an attacker to hack your site, even if he manages to exploit a security vulnerability to upload malicious PHP code to your site. Additionally, it will deny direct access to resources not designed to be directly accessible from the web, such as translation files, which are usually used by attackers to find out which version

of WordPress you are running on your site to tailor an attack to your site. On the downside, you have to explicitly enable access to some plugins' PHP files which are designed to be called directly from the web and not through WordPress' main file, index.php.

Do note that enabling this feature will kill the functionality of some extensions which create arbitrarily named PHP files throughout your site, e.g. in subdirectories of wp-content/plugins. In our humble opinion the security risk of having your site unprotected outweighs the benefits of such solutions.

Before describing what each option does, a small explanation of how the protection works is in order. The protection code in the generated .htaccess file blocks direct web access to all files. WordPress's standard "entry point" or "main" file, index.php, is automatically exempt from this rule. However, your site also contains images, media, CSS and Javascript files inside certain directories. For each of the back-end and front-end protection we need a set of directories where such files are allowed and the file extensions of those files. These are what those options are all about. The default settings contain the most common file types you'd expect to find on a site and the standard WordPress directories where they should be located. You only have to tweak them if you want to add more file extensions or have such static files in locations other than the default.

Site protection

Disables direct access to most resources, except those in the exceptions lists. It is generally recommended to turn it on to enhance the protection of your site.

File extensions allowed

The extensions of files which allowed to pass through the server protection filter. Place one file extension per line, without the dot. For example, if you want to allow access to all PDF files you have to type in pdf on a new line of this list. Do note that file extensions are case-sensitive. This means that PDF, Pdf, pdf and pDF are four different file extensions as far as your web server is concerned. As a rule of thumb, type in the extensions in lowercase and make sure that the extensions of the files you upload are also in lowercase.

File extensions added here are allowed inside WordPress' default directories (wp-includes and wp-content). Moreover, only files with these extensions are allowed in the directories placed under the "Directories where only files with allowed extensions will be accessible" option (see below).

Disable clientside risky behavior in static content The files with extensions matching "File extensions" are, generally speaking, static files. However, some kinds of static files may contain client-side, dynamic content. For example, HTML and SVG files can contain JavaScript which executes on your browser. This kind of client-side, dynamic content can pose a security risk. For example, an attacker can upload a malicious HTML or SVG file which steals your login cookie and sends it to the attacker who can now impersonate you on your site, allowing them to take it over.

When you enable this option the .htaccess Maker sends a Content-Security-Policy header for these files which prevents them from executing any embedded client-side code in them.

If you do have certain files or folders with static files that absolutely need executable, embedded, client-side code please add them to one of the three Exceptions features described further below. Any explicitly allowed files or folders will be exempt from the "Disable client-side risky behavior in static content".

The following section is Exceptions. This allows specific files or all files in specific directories to pass through the Server Protection filter without further questions. This is required for several reasons. For starters, WordPress' core features depend on direct access to files. Some plugins also need to directly access PHP files, without passing them through WordPress' index.php. One such example is Akeeba Backup Professional's restore.php used in the integrated restoration feature, as it would be impossible to use the index.php of a site which is in a state of flux while the restoration is underway. Finally, you may have a third party script which doesn't install as a WordPress plugin. The Server Protection feature would normally block access to it and you still need a way around this limitation. So here we have those workarounds:

Files which will always be made accessible Place one file per line which should be exempt from filtering, therefore accessible directly from the web. The default settings only include WordPress core files which need to be accessed directly.

You do not need to add anything that is located wp-admin. That folder is always allowed direct access. If you want to best protect your site we recommend that you use the Password Protect wp-admin feature of Admin Tools to apply a server-level password protection to your wp-admin folder. This will very efficiently protect it from hackers.

Directories where only files with allowed extensions will be accessible Place one directory per line. Only files with extensions matching the "File extensions allowed" will be accessible in these directories. Any other file will NOT be allowed to be accessed over the web.

This is useful for folders which have non-executable files such as wp-content/uploads.

Directories where all files except .php will be accessible Place one directory per line. All files in these directories, except those with a .php extension, will be allowed to be accessed directly from the web. Please note that this option differs from the one above. Directories in this list allow all file extensions, not just the ones listed in "File extensions allowed". Only files with .php and similar extensions (such as .phps, .php5 and so on) are blocked.

Directories where all files including .php will be accessible Place one directory per line. This option should be used as sparingly as possible. Each and every directory placed in this list is no longer protected by Server Protection and can be potentially used as an entry point to hacking your site. As far as we know there are only three cases when its use is even marginally justifiable:

- If you have installed another WordPress, Joomla!, phpBB, or any other PHP application in a subdirectory of your site. For example, if you are trying to restore a copy of your site inside a directory named test in your site's root you have to add test to this list. This is the one and only usage scenario which doesn't compromise your site's security.
- Some themes and theme frameworks may wrap their CSS and JavaScript inside PHP files in
  order to deliver them compressed to your browser. While this is a valid technique, it's possible
  that the list of PHP files is too big to track down and include in the first list of the Exceptions
  section. In this case you may consider putting the template subdirectory containing those files
  in this list.
- Some plugins generate .php files with arbitrary file names and expect them to be directly
  accessible from the web. This is insecure because you cannot tell which files are legitimate
  and which are suspicious just by looking at their filenames. Hackers understand that and know
  of these plugins, therefore they will try to hide their hacking scripts inside these folders: it's
  hiding a tree inside a forest.

Please note that this practice is dangerous. If you want to allow it it's your site and your risk assessment. Just don't come back and wonder why Admin Tools didn't protect you when it's you who has decided to cut a hole in the fence:)

In order to figure out which custom exceptions you need to add on your site, take a look at the How to determine which exceptions are required section.

# Warning

Windows users beware! *Do not* use Windows' path separator (the backslash - \) to separate directories! We are talking about directories as they appear in URLs, so you should always use the URL path separator (forward slash - /) in those settings. In other words some/long/path is correct, some\long\path is WRONG.

# 7.2.1. How to determine which exceptions are required

After applying the Server Protection script you may notice that some of your extensions do no longer work properly or, even worse, at all. Sometimes your site may even look like something's missing or like CSS and Javascript no longer loads. Don't be afraid and don't rush into turning off the Server Protection. Determining which exceptions are required is easy and takes only a few minutes of your time. On the upside, once you determine them on one site you can reuse them on all sites having that plugin installed. You will quickly end up with your "master" exceptions list which you'll be able to apply to all of your sites without a second thought.

In the following example we are going to use Google Chrome to detect access issues on a site. Similar tools are built-in in other major browsers, such as Firefox, Opera, Safari, Edge and Internet Explorer 8 or later.

A typical indication that something went wrong is that CSS has gone missing or an action does not complete.

In order to figure out what is going wrong, we have to find out which of the files referenced by the page are throwing a 404 error (this means that they are filtered out by Server Protection), their naming pattern and location. Provided that you are using Chrome open up the Developer Tools pane by typing CTRL-SHIFT-I while viewing that broken page. Click on the Network tab. Reload the page. A list of files the browser tried to access appears.

Go through this list and look for items in red. Look at the Status column. If you have a 404 or 403 you have located the files which probably have the problem.

Click on each red file. The right hand part of the window changes to display some debugging info about that file. Make sure the Headers tab is selected. The interesting part is the request URL which tells you where that file came from.

First, make sure these files really do exist. If they don't exist it's a legitimate 404 (not found) error and you can't do much about it. It the files do exist they are being blocked by our .htaccess file. Try adding the file path relative to your site's root (NOT the file URL!) in the Allow direct access to these files list in the .htaccess Maker. Then save and create .htaccess file and reload the page.If you repeat the process you'll see that this file now loads correctly.

# 7.3. Custom .htaccess rules

#### **Custom .htaccess rules**

Custom .htaccess rules	
Custom .htaccess rules at the top of the file	
Custom .htaccess rules at the bottom of the file	

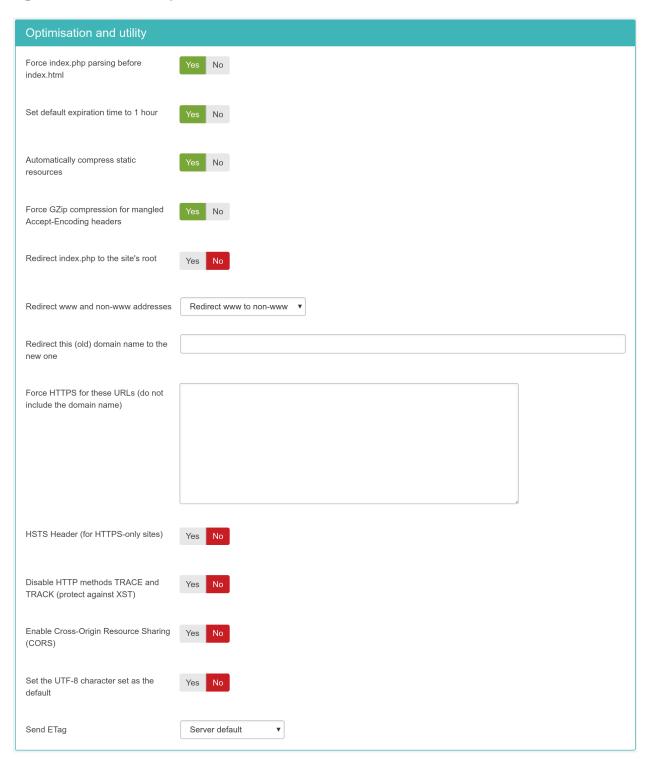
Sometimes you just need to add custom .htaccess rules beyond what the .htaccess Maker can offer. Such examples can be special directives your host told you to include in your .htaccess file to enable PHP 7, change the server's default error documents and so on. If you are an advanced user you may also want to write your own advanced rules to further customize the behaviour of the Server Protection. The two options in this section allow you to do that.

The contents of the Custom .htaccess rules at the top of the file text area will be output at the top of the .htaccess section created by Admin Tools, just after the RewriteEngine On directive. You should put custom exception rules and, generally, anything which should run before the protection and security rules in here.

The contents of the Custom .htaccess rules at the bottom of the file text area are appended to the end of the .htaccess section created by Admin Tools. This is the place to put stuff like directives to enable PHP 7 and any optimizations which should run only after the request has passed through the security and server protection rules.

# 7.4. Optimisation and utility

## **Optimisation and utility**



This section contains directives which are of utilitarian value and bound to save you some time:

Force index.php parsing before index.html

Some servers attempt to serve index.html before index.php. This has the implication that trying to access your site's root, e.g. http://www.example.com, will attempt to serve an index.html first. If this file doesn't exist, it will try to serve index.php. However, all of our WordPress sites only have the index.php, so this checking slows them down unnecessarily on each page request. This rule works around this problem. Do note that some servers do not allow this and will result in a blank page or Internal Server Error page.

Set default expiration time to 1 hour

If your server has mod\_expires installed and activated, enabling this option will cause all files and pages served from the site to have an expiration time of 1 hour, which means that the browser will not try to load them over the network before one hour elapses. This is a very desirable feature, as it speeds up your site.

Please note that some static files are given a longer expiration time of 1 week.

Automatically compress static resources

Enabling this option instructs the server to send plain text, HTML, XML, CSS, XHTML, RSS and Javascript pages and files to the browser after compressing them with GZip. This significantly reduces the amount of data transferred and speeds up the site. On the downside some very old browsers, like Internet Explorer 6, might have trouble loading the site. Is anyone still using IE6? No? Good! Then enable this feature and make your WordPress site faster!

Force GZip compression for mangled Accept-Encoding headers

#### Note

This feature REQUIRES the Automatically compress static resources feature to be enabled.

Up to 15% of visitors to your site may not receive compressed resources when visiting your site, even though you have enabled Automatically compress static resources feature above. The reasoning in explained in detail by Yahoo engineers [https://developer.yahoo.com/blogs/ydn/pushing-beyond-gzipping-25601.html]. Enabling the Force GZip compression for mangled Accept-Encoding headers feature will allow clients (browsers) which send mangled Accept headers to be served compressed content, improving the perceived performance of your site for them.

Redirect index.php to the site's root

Normally, accessing your site as http://www.example.com and http://www.example.com/index.php will result in the same page being loaded. Except for the cosmetic issue of this behaviour it may also be bad for search engine optimization as search engines understand this as two different pages with the same content ("duplicate content"). Enabling this option will redirect requests to index.php, without additional parameter, to your site's root overriding this issue.

Redirect www and non-www adresses Most web servers are designed to treat www and non-www URLs in the same way. For example, if your site is http://www.example.com then most servers will also display it if called as http://example.com. This has many adverse effects. For starters, if a user accesses the www site, logs in and then visits the non-www site he's no longer logged in, causing a functional issue with your site's users. Moreover, the duplicate content rules also apply in this case. That's why we suggest that you enable one of the redirection settings of this option. The different settings are:

- Do not redirect. It does no redirection (turns this feature off)
- Redirect non-www to www. Requests to the non-www site will be redirected to the www site, e.g. http://example.com will be redirected to http://www.example.com.
- Redirect www to non-www. Requests to the www site will be redirected to the non-www site, e.g. http://www.example.com will be redirected to http://example.com.

Redirect this (old) domain name to the new one Sometimes you have to migrate your site to a new domain. Usually this is done transparently, having both domains attached to the same site on the hosting level. However, while a visitor can access the old domain name, the address bar on his browser will still show the old domain name and search engines will believe that you have set up a duplicate content site, having an adverse impact on your search results. So, you'd better redirect the old domain to the new domain with a 301 redirection to alert both users and search engines about the name change. This is what this option does. You can include several old domains separated by commas. For example:

example.net, www.example.net

will redirect all access attempts to example.net and www.example.net to the new domain.

Force HTTPS for these URLs (do not include the domain name) Sometimes you need to redirect certain pages of your site to a secure (HTTPS) address. For example, your WooCommerce checkout page.

Use one URL per site and do not include http://and your domain name. For example, if you want to redirect http://www.example.com/eshop.html to https://www.example.com/eshop.html you have to enter eshop.html in a new line of this field.

HSTS Header (for HTTPS-only sites) Assuming that you have a site which is only supposed to be accessed over HTTPS, your visitor's web browser has no idea that the site should not be ever accessed over HTTP. There are two privacy implications for your users:

- There is a man-in-the-middle attack known as "SSL Stripping". In this case the user will access
  your site over plain HTTP without having any idea that they should be using HTTPS instead.
- Even if WordPress forwards your user to HTTPS by means of a plugin, the unencrypted (HTTP) request can still be logged by an attacker. With a moderate amount of sophistication on the part of the attacker (basically, some \$200 hardware an widely available information) they can efficiently eavesdrop at the very least the URLs visited by your user –undetected but to the most vigilant geeks among your users– and probably infer information about them.

The HSTS header can fix SSL Stripping attacks by instructing the browser to always use HTTPS for this website, even if the protocol used in a URL is HTTP. The browser, having seen this header, will always use HTTPS for your site. An SSL Stripping and other man-in-the-middle attacks are possible only if your user visits your site *for the first time* in a hostile environment. This is usually not the case, therefore the HSTS header can provide real benefits to the privacy of your users.

For more information on what the HSTS header is and how it can protect your site visitors' privacy you can read the Wikipedia entry on HSTS [http://en.wikipedia.org/wiki/HTTP Strict Transport Security].

# **Important**

Enabling HSTS will also have the following side effects which are designed to prevent unsafe HTTP redirections and cookie leaking:

- If your site is accessed over HTTP there will be a redirection to the HTTPS domain name, as configured in the .htaccess Maker.
- non-www to www redirection and vice versa will always redirect requests to the HTTPS version of the domain name, even if you access it over HTTP.
- Old to new domain redirection will always redirect to the HTTPS domain name, as configured in the .htaccess Maker.

• The HSTS header is only sent over HTTPS requests, not over HTTP requests, per HSTS header best practices.

Most sites will not notice any difference. If you have a strange setup with different HTTP domain names assigned to the same site but only one HTTPS domain (e.g. a shared SSL setup) you may experience redirection issues. In this case we advise you to disable HSTS. Instead, add the following directive in the "Custom .htaccess rules at the bottom of the file" area:

Header always set Strict-Transport-Security "max-age=31536000"

Disable HTTP methods TRACE and TRACK (protect against XST) Enabling this option will prevent remote clients from using the HTTP methods TRACE and TRACK to connect to your site. These can be used by hackers to perform privilege escalation attacks known as Cross Site Tracing (XST) [https://www.owasp.org/index.php/Cross\_Site\_Tracing]. To the best of our knowledge there are no side-effects to enabling this feature.

Enable Cross-Origin Resource Sharing (CORS) By default a third party site cannot load content from your site using an AJAX request since your content is in a different domain than the site hosting the JavaScript performing the request. Using CORS you can circumvent this problem, allowing third party sites' JavaScript to load content from your site. When you enable this option the proper Access-Control-Allow-Origin and Timing-Allow-Origin HTTP headers will be set for all requests. For more information on CORS please consult the Enable CORS [http://enable-cors.org/] site.

Set the UTF-8 character set as the default

Some servers use the legacy ISO-8859-1 character set as the default when serving content. While WordPress pages will appear correctly –WordPress sends a content encoding header– other content such as JSON data, CSV exports and Admin Tools' messages to blocked users may appear incorrectly if they're using international characters. If you're unsure, try enabling this option.

Send ETag

Your web server sends an ETag header with each **static** file it serves. Browsers will ask the server in subsequent requests whether the file has a different ETag. If not, they will serve the same file therefore reducing the amount of data they need to transfer from the server (and making the site load faster). By default ETags are calculated based on the file size, last modified date and the inode number. The latter depends on the location of the file inside the filesystem of the server.

When you have a site hosted on a single server this is great. If your static files are, however, hosted on a server farm this may not be a good idea. The reason is that every static file is stored on different server and while the file size and last modified date might be the same the inode number will differ, therefore causing the browser to perform unnecessary file transfers. This is where this option comes in handy.

# **Important**

Do NOT change this option if your site is hosted on just one server. If you are not sure or have no idea what that means then your site **is** hosted on just one server and you MUST NOT change this option. Please bear in mind that site speed analysers like YSlow are designed for gigantic sites running off *hundreds or thousands of servers*. Their site speed checklists DO NOT work well with the vast majority of sites you are working on, i.e. very small sites running off a single server. Treat these checklists as suggestions: you need to exercise common sense, not blindly follow them. If you disable ETags on a small site you are more likely to do harm than good!

The available options are:

- **Server default**. Use whatever setting the server administrator has chosen. If you are not perfectly sure you know what you're doing choose this option.
- Full. Send ETags based on file size, last modification date/time and inode number.
- Size and Time. Send ETags based on file size and last modification date/time only.
- **Size only**. Send ETags based on file size only.
- None (no ETag sent). Disable ETags completely. Do keep in mind that if you do not also
  enable the Set default expiration option you will be hurting your site's performance BIG TIME.

#### Referrer Policy Header

While surfing, your browser will send out some information about the previous you were visiting (the Referrer that brought you to the new page). This is useful for analytics, for example you can easily track down how many visitors came from Twitter or any other page.

However, there are security implications about the Referrer header. What if on the private area of your website there are sensible information? Think about a private support area, where there is a ticket with the link www.example.com/private-support/help-my-site-www-foobar-com-is-hacked; you post a reply with a link to a Stack Overflow reply, the user clicks on it and... whops! Now Stack Overflow knows that the site www.foobar.com was hacked.

The Referrer Policy header will instruct your browser when to send the Referrer header and how many information you want to share.

- Do not set any policy You're not setting any instruction to the browser
- (Empty) You do not want to set the Referrer Policy here (as header) and the browser should fallback to other mechanisms, for example using the <meta> element or the referrerpolicy attribute on <a> and link> elelements.
- no-referrer Never send the referer header
- no-referrer-when-downgrade The browser will not send the referrer header when navigating from HTTPS to HTTP, but will always send the full URL in the referrer header when navigating from HTTP to any origin. It doesn't matter whether the source and destination are the same site or not, only the scheme.

Source	Destination	Referrer
https://www.yoursite.com/ url1	http://www.yoursite.com/url2	NULL
https://www.yoursite.com/ url1	https://www.yoursite.com/ url2	https://www.yoursite.com/ url1
http://www.yoursite.com/url1	http://www.yoursite.com/url2	http://www.yoursite.com/url1
http://www.yoursite.com/url1	http://www.example.com	http://www.yoursite.com/url1
http://www.yoursite.com/url1	https://www.example.com	http://www.yoursite.com/url1
https://www.yoursite.com/ url1	http://www.example.com	NULL

• **same-origin** The browser will only set the referrer header on requests to the same origin. If the destination is another origin then no referrer information will be sent.

Source	Destination	Referrer
https://www.yoursite.com/ url1	https://www.yoursite.com/ url2	https://www.yoursite.com/ url1
https://www.yoursite.com/ url1	http://www.yoursite.com/url2	NULL
https://www.yoursite.com/ url1	http://www.example.com	NULL
https://www.yoursite.com/ url1	https://www.example.com	NULL

• **origin** The browser will always set the referrer header to the origin from which the request was made. This will strip any path information from the referrer information.

Source	Destination	Referrer
https://www.yoursite.com/ url1	https://www.yoursite.com/ url2	https://www.yoursite.com/
https://www.yoursite.com/ url1	http://www.yoursite.com/url2	https://www.yoursite.com/
https://www.yoursite.com/ url1	http://www.example.com	https://www.yoursite.com/

# Warning

Navigating from HTTPS to HTTP will disclose the secure origin in the HTTP request.

• **strict-origin** This value is similar to origin above but will not allow the secure origin to be sent on a HTTP request, only HTTPS.

Source	Destination	Referrer
https://www.yoursite.com/ url1	https://www.yoursite.com/ url2	https://www.yoursite.com/
https://www.yoursite.com/ url1	http://www.yoursite.com/url2	NULL
https://www.yoursite.com/ url1	http://www.example.com	NULL
http://www.yoursite.com/url1	https://www.yoursite.com/ url2	http://www.yoursite.com/
http://www.yoursite.com/url1	http://www.yoursite.com/url2	http://www.yoursite.com/
http://www.yoursite.com/url1	http://www.example.com	http://www.yoursite.com/

• **origin-when-cross-origin** The browser will send the full URL to requests to the same origin but only send the origin when requests are cross-origin.

Source	Destination	Referrer
https://www.yoursite.com/	https://www.yoursite.com/	https://www.yoursite.com/
url1	url2	url1

Source	Destination	Referrer
https://www.yoursite.com/ url1	https://www.example.com	https://www.yoursite.com/
https://www.yoursite.com/ url1	http://www.yoursite.com/url2	https://www.yoursite.com/
https://www.yoursite.com/ url1	http://www.example.com	https://www.yoursite.com/
http://www.yoursite.com/url1	https://www.yoursite.com/ url2	http://www.yoursite.com/

# Warning

Navigating from HTTPS to HTTP will disclose the secure URL or origin in the HTTP request.

• **strict-origin-when-cross-origin** Similar to origin-when-cross-origin above but will not allow any information to be sent when a scheme downgrade happens (the user is navigating from HTTPS to HTTP).

Source	Destination	Referrer
https://www.yoursite.com/ url1	https://www.yoursite.com/ url2	https://www.yoursite.com/ url1
https://www.yoursite.com/ url1	https://www.example.com	https://www.yoursite.com/
https://www.yoursite.com/ url1	http://www.yoursite.com/url2	NULL
https://www.yoursite.com/ url1	http://www.example.com	NULL

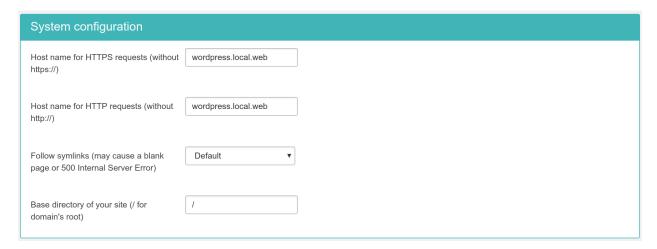
• unsafe-url The browser will always send the full URL with any request to any origin.

# 7.5. System configuration

## Warning

If you backup and restore your site on a new host you MUST change these configuration parameters to reflect your new server configuration manually. In fact, you must remove your .htaccess file, let WordPress regenerate a new .htaccess files, then let Admin Tools create a new .htaccess file before you can use your site's front-end.

#### **Optimisation and utility**



This final section contains all the options which let the .htaccess maker know some of the most basic information pertaining your site and which are used to create the rules for some of the options in the previous section.

Host name for HTTPS requests (without https://)

Enter the site's domain name for secure (HTTPS) connections. By default, Admin Tools assumes it is the same as your site's domain, but you have to verify it as it may be different on some hosts, especially on shared hosts. Do not use the https://prefix, just the domain name without the path to your site. For example, if the address is https://www.example.com/wordpress then type in www.example.com.

Host name for HTTP requests (without http://)

Enter the site's domain name for regular (HTTP) connections. By default, Admin Tools assumes it is the same as the address you are connected to right now, but you have to verify it. Do not use the http://prefix, just the domain name without the path to your site. For example, if the address to your site's root is http://www.example.com/wordpress then type in www.example.com.

Follow Symlinks

WordPress normally does not create symlinks and does not need symlinks. At the same time, hackers who have infiltrated a site do use symlinks to get read access to files that are normally outside the reach of the web site they have hacked. This is why this option exists. You can set it to:

- **Default**. It's up to your host to determine if symlinks will be followed. Use this if the other options cause problems to your site.
- Yes, always. This is the insecure option. If you use it keep in mind that in the event of a hack all world-readable files on the server may be compromised. Really, it's a horrid idea. Don't use it.
- Only if owner matches. That's the safe approach to enabling symlinks. They will be followed only if the owner of the symlink matches the owner of the file/directory it links to.

If you have no idea what that means, first try setting this option to "Only if owner matches". If this results in a blank page or an Internal Server Error 500 then set this to "Default". For more information please consult Apache's documentation.

Base directory of your site

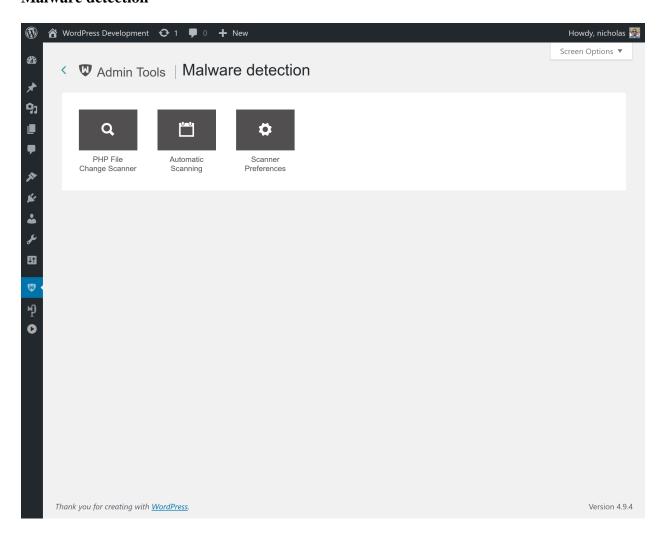
This is the directory where your site is installed. For example, if it is installed in a directory named wordpress and you access it on a URL similar to http://www.example.com/wordpress you have to type in /wordpress in here. If your site is installed on the root of your domain, please use a single forward slash for this field: /

# 8. Malware Detection (the PHP File Scanner)

#### Note

This feature is only available in the for-a-fee Professional release of our software.

#### **Malware detection**



Admin Tools has a very powerful feature called PHP File Change Scanner. This feature can be used to perform a security scan of the PHP files included anywhere under your site's root directory, as well as detect any modified or added files in subsequent runs. The file scanning engine is built on top of Akeeba Engine, the engine powering our acclaimed Akeeba Backup site backup software, ensuring rock solid operation. Each scanned file also comes with a preliminary automatic security assessment ("threat score") which can give you a quick idea of how possible it is that the file in question could be suspicious (malware / hacked file).

The PHP File Change Scanner has more handy features. For example the ability to produce DIFF's (a synopsis of how modified files differ from the previous known copy), print and export the scan reports as well as the interactive report viewer which allows you to peek at the contents of each file. This feature can allow power users to detect and eliminate hacks much faster than using a purely manual method. You can also automate the run of the scanner engine using a CLI CRON job, making sure that you always know what's going on with your site.

## Warning

By default, only files with a lowercase .php, .phps, .php3 and .inc extension are scanned. Non-PHP files or PHP files whose extension is different (e.g. .PHP in capitals, .php4, .php5, .php7 and so on) will not be scanned unless you configure it so. The idea of this feature is to scan only PHP files, because the modification or addition thereof could signify a potential problem or hack of your site. We only use a subset of lowercase extensions because these are the extensions of virtually all PHP files you will encounter on the overwhelming majority of sites. Other extensions are host-specific and not universal enough to guarantee that they do contain PHP code.

Moreover, not all hacking scripts are written in PHP. Some of them may be written in PERL, Python, Ruby, shell script (e.g. Bash) or they could be executable binaries. Some hackers may also place infected PDFs, PNGs, Word documents etc which will infect your computer if you open them. None of those files will be scanned by Admin Tools's PHP File Change Scanner. These files can only be detected by using a traditional antivirus.

# 8.1. How does it work and what should I know?

The PHP File Change Scanner is a hybrid between a backup engine and a file scanner. It works by "sweeping" your WordPress site for PHP files and comparing them to their last known state saved in the database. It will then report any changes, i.e. files which have been modified or added since the previous scan. The following paragraphs will explain how some aspects of the file scanning and reporting engine work.

**Scope of the scan.** Only files inside your WordPress site's root are scanned. If you have placed PHP files outside of your site's root, they will not be scanned. Moreover, any readable directory under your site's root will be scanned, even if it does not belong to the current WordPress installation. For example, if you have additional sites or subdomains stored in subdirectories of your site's root, they will be scanned nonetheless.

**Only PHP files are scanned.** Only files with the extensions defined in the Scanner Preferences page are scanned. By default this is .php, .phps, .php3 and .inc files. Non-PHP files or PHP files whose extension is different will not be scanned. The idea of this feature is to scan only PHP files, because the modification or addition thereof could signify a potential problem or hack of your site. We only use the lowercase .php extension because this is the extension of virtually all PHP files and the other extensions are host-specific and not universal enough to guarantee that they do contain PHP code.

**File comparison terms**. In order to determine if a file is modified, Admin Tools will compare its size, last modification time and md5 sum. If any of these do not match the previous scan's results, the file is considered modified. If there is no record of that file in a previous scan, the file is considered as new.

When a file change is detected. A file change is detected only if the file is added or modified since the immediately previous scan. This means that if you scan now, modify a PHP file and scan again, it will show up as modified. If you perform a third scan right after the second one, the file will NOT be reported as changed (unless it has a non-zero Threat Score and it's not Marked as Safe). This is normal. The file was changed between the first and second scan, but not between the second and third scan.

**Threat score calculation**. Whenever Admin Tools Professional encounters a new or modified file, it calculates a "threat score". This is a weighed sum of potential security "red flags". Essentially, Admin Tools Professional runs a few heuristics against the PHP file in question, looking for code patterns which are commonly (but *NOT NECESSARILY*) used in hacking scripts and hacked files. Each of those patterns is assigned a "weight". The weight is multiplied by the number of occurrences of the pattern to give a score. The sum of these scores is what we call a "threat score". How to interpret it: the higher the threat score, the more probable it is that this could be a nefarious file and its contents should be *manually assessed*.

Please note that a high threat score does not necessarily mean that the file is hacked or malware. Likewise, a low but non-zero threat score (1-10) does not necessarily mean that the file in question is necessarily safe. Please take a look at the next few sections for more information.

**Removing old scans has some consequences**. When you remove an old scan, Admin Tools also removes all associated file alert records. If you have defined some files with a non-zero Threat Score as "Marked Safe" in this scan's report, then this information is lost when you delete this scan. As a result, subsequent scans will, again, report the file as "Suspicious".

**Heavy database usage**. In order for this feature to work, Admin Tools Professional needs to perform very heavy use of your database. There will be at least one database query for each and every PHP file on your site. The average site contains over 1,000 such files. Moreover, there will be one database query for each and every new or modified file.

**Heavy resource usage.** Scanning your site is a very CPU and memory intensive procedure. Admin Tools Professional has to scan your entire site, find the PHP files, read them, calculate an MD5 sum (very CPU and memory intensive process!), read data from the database, compare it with those in memory, write data to the database and repeat that for each file. This does put a big strain on your server, similar to what you get when you're backing up your site.

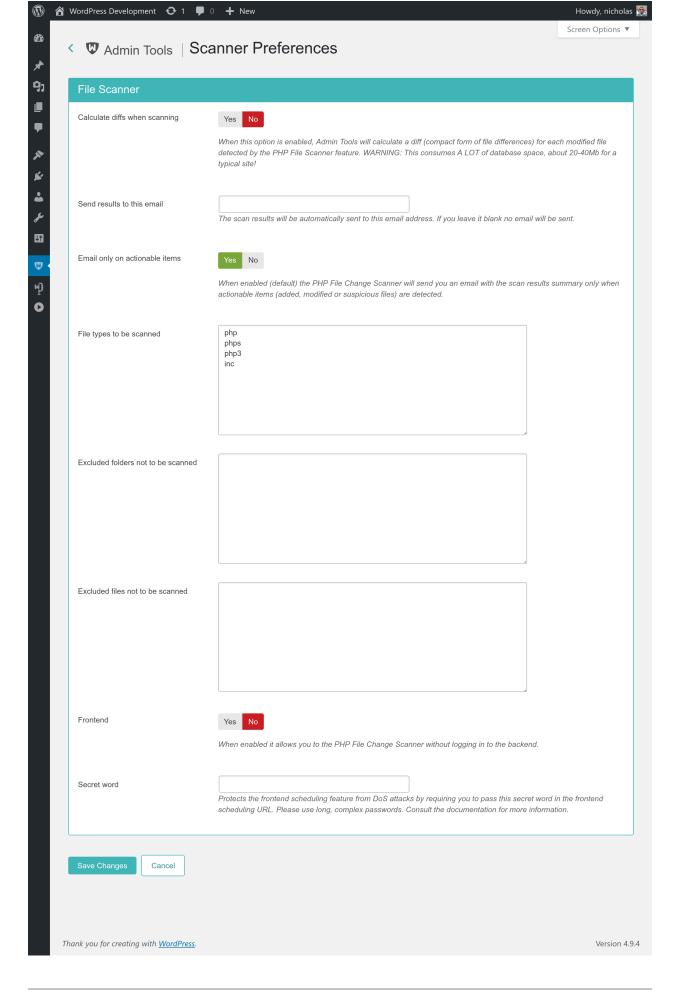
**Potential problems**. As stated above, the file scan operation is very database, CPU and memory intensive. This can cause failure of the scan process due to one of several reasons, especially on lower-end hosts (usually: cheap or low quality shared hosts):

- **Memory exhaustion**. Getting an out-of-memory error is not at all unlikely. We strongly recommend having *at the very least* 32Mb of available PHP memory. We recommend 64Mb to 128Mb for trouble-free operation. If you only have 16Mb or less of available PHP memory, the scan will most likely fail.
- Exhausting your MySQL query limit. Some hosts have a limit on how many queries you can run per minute or per hour. Because the file scan is very database-intensive, you may exhaust this limit, causing the scan to crash.
- MySQL server has gone away. Likewise, some hosts have set up MySQL (the database server) to forcibly close the connection if it doesn't receive data for a short time period, usually anything between 0.5 and 3 seconds. This could cause the infamous "MySQL server has gone away" error message, killing your scan.
- **Timeout.** Calculating MD5 and diffs for large files is a very time consuming process. It is possible that PHP times out during that operation, especially on slow, low-end hosts.
- **Hitting the CPU usage limit.** Many hosts enforce a CPU usage limit. Given that the file scan is a very CPU-intensive process, it is possible that you hit that limit. What usually happens is that the host kills the script causing the "excessive" CPU usage (our file scan operation).

All of the above manifest themselves as a 500 Internal Server Error message or a never ending scan process when trying to scan your site. Unfortunately, these are all server limitations and we can not work around them, while maintaining the usefulness of the PHP File Change Scanner feature. If you hit on those limitations, our recommendation is to switch to a better performing / higher-quality host.

# 8.2. Configuration

You can configure the PHP File Change Scanner from the Malware Detection page, clicking on the Scanner Preferences button.



Calculate diffs when scanning

When this option is enabled, Admin Tools will calculate a diff (compact form of file differences) for each modified file detected by the PHP File Scanner feature. This is useful if you want to pinpoint the changes made to a file.

Please note that this consumes a lot of database space, about 20-40Mb for a typical site.

Send results to this email

The scan results will be automatically sent to this email address. If you leave it blank no email will be sent

Email only on actionable items

When enabled (default) the PHP File Change Scanner will send you an email with the scan results summary only when actionable items (added, modified or suspicious files) are detected.

File types to be scanned

Enter file extensions to be scanned by the PHP File Change Scanner. One extension per line, without the leading dot. Please only include extensions of file types you expect to contain PHP executable code. Don't add non-PHP files such as .exe or .docx; that would slow down the scanner without increasing your security. Remember that the PHP File Change Scanner is designed to scan PHP files; it's not a generic antivirus, it's useless against malicious macros, traditional viruses in EXE files etc.

Excluded folders not to be scanned

List of folders which are going to be ignored while the PHP File Change Scanner is scanning your site. One directory per line. Always use forward slashes, even on Windows. Paths must be relative to your site's root folder. Example:

wp-content/plugins/myplugin/somefolder

Excluded files not to be scanned

List of files which are going to be ignored while the PHP File Change Scanner is scanning your site. One file per line. Always use forward slashes, even on Windows. Paths must be relative to your site's root folder. Example:

wp-content/plugins/someplugin/file.php

Frontend Set to Yes to enable scheduling this feature with the Scheduling URL method.

Secret Word

The Secret Word to control access to the Scheduling URL method. Only applies when the Frontend option above is set to Yes.

# 8.3. Scanning and administering scans

# Performing a new scan

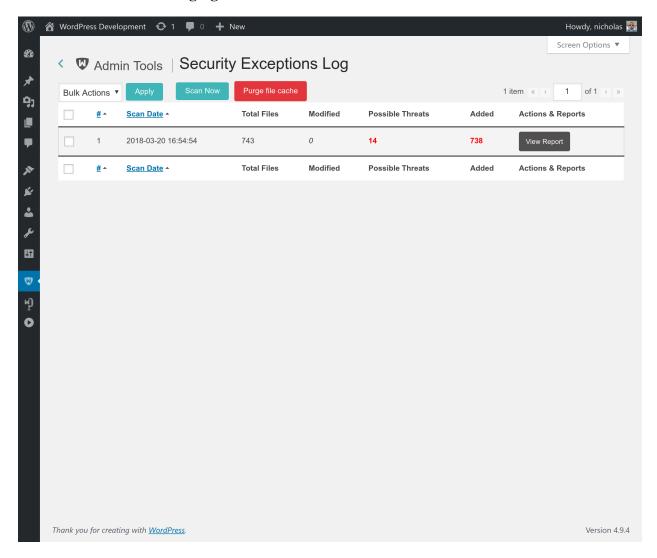
Performing a scan is a very simple process. Just go to Admin Tools and click on Malware Detection, PHP File Change Scanner. On that page, simply click on Scan Now to initiate the scan. The scanning status is displayed below the list of scans.

The scan process is split in many steps in order to avoid server timeouts. Take a look at the Last server response label. It tells you for how long the current step is running. If this figure goes over 120 seconds, you can be sure that the scan is stuck. In case the scan is stuck or throws an error, please read the "How does it work?" section.

Please note that the first time you run this feature, all scanned PHP files will be reported as Added. This is normal. Since there was no previous scan, all PHP files are new as far as Admin Tools is concerned. A positive side-effect of this behaviour is that all PHP files go through the "Threat score" determination engine which will typically result in a list of 30-100 files you should check. In other words, even if you run this feature for the first time after a site is hacked, it will narrow down the list of files you should check.

# **Managing scans**

#### PHP File Scanner: Managing scans



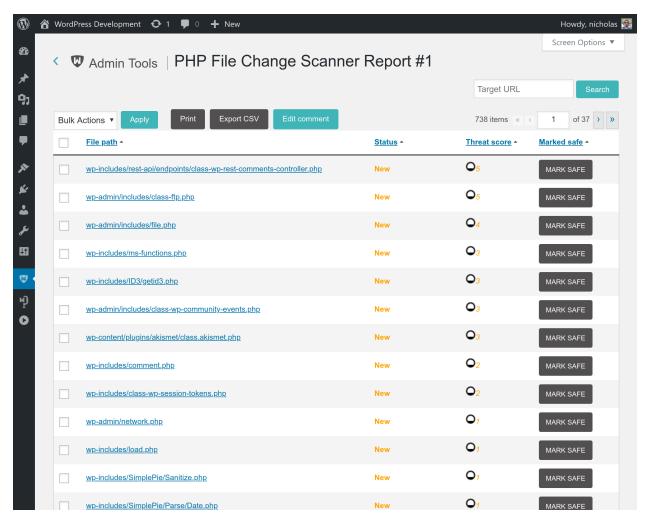
The main page of the PHP File Change Scanner feature gives you an overview of the scan operations. From left to right, you see the following columns on each row:

- A checkbox which is used to select the row(s) you want to delete, by pressing the Delete button on the toolbar.
- The scan ID (a number) is a monotonically increasing number, i.e. each new scan has an ID which is equal to the previous scan's ID plus one.
- Scan date is the date and time this scan was performed. The date and time are shown in GMT (UTC) timezone.
- Total files is the total number of PHP files which Admin Tools detected
- **Modified** is the total number of PHP files which Admin Tools detected that are modified since the last scan or have a threat score greater than 0 and not marked by you as safe.
- Possible threats is the total number of PHP files, new, added or modified, with a non-zero threat score.

- Added is the total number of PHP files which were added since the last scan.
- Actions & Reports contains a link titled View Report when modified or added files are detected on your site.

# 8.4. Reading the reports

#### PHP File Scanner: Reading the reports



The report view of the PHP File Change Scanner allows you to navigate through the results of a file scan operation, enabling you to review any suspicious files. Each row contains the following columns:

- **File path** is the path and name of the file, relative to your site's root directory. Clicking on it will open the Examine File view for that file.
- Status can be one of:

New A file which was added since the last file scan. When you scan a site for the first time, all files will have this status. This could be a file created by your installed extensions, a file you uploaded yourself, a file added during an extension upgrade or a hacking script.

Modified A file which was modified since the last file scan. A file can be modified because you edited it, an extension update replaced it or because the site was hacked.

Suspicious

A suspicious file is a file which did exist during the previous scan, has not been modified and has a non-zero Threat Score. This does not necessarily mean that the file is hacked or that it has a nefarious purpose. Please see the discussion regarding the Threat Score below.

If a file has a non-zero threat score (therefore potentially dangerous, see below) the status will appear in bold letters.

• Threat Score. The higher this number is, the most likely it is that the file is hacked or nefarious. Please note that a high threat score does not necessarily mean that the file is hacked or a hacking script. Likewise, a low but non-zero threat score (1-10) does not necessarily mean that the file in question is necessarily safe. The number is merely A PROBABILITY INDICATOR. Admin Tools prefers to err on the side of caution. This means that false positives (high threat scores for perfectly safe, not hacked files) are all too common. For instance, Admin Tools' own file, Akeeba Backup Professional's files, a few WordPress core files and some third party plugin files have high Threat Scores. None of these files is hacked or nefarious. In order to understand why that happens, let's take a look at what the Threat Score is and how it's calculated.

Whenever Admin Tools Professional encounters a new or modified file, it calculates a "threat score". This is a weighed sum of potential security "red flags". Essentially, Admin Tools Professional runs a few heuristics against the PHP file in question, looking for code patterns which are commonly (but NOT NECESSARILY) used in hacking scripts and hacked files. Each of those patterns is assigned a "weight". The weight is multiplied by the number of occurrences of the pattern to give a score. The sum of these scores is what we call a "threat score". How to interpret it: the higher the threat score, the more probable it is that this could be a nefarious file and its contents should be manually assessed.

The first thing you should do is to compare the file you have with the same file from a fresh installation of WordPress and the plugin this file belongs to. For example, let's say that you get a high threat score for the wp-content/plugins/foobar/example.php file. From the file path you can understand that it's part of a plugin called Foobar. Install a new WordPress site on a local server and install Foobar on it. Find the wp-content/plugins/foobar/example.php file on the new site and compare it with the one from your regular site you are using the PHP file comparison on. A very handy tool to compare files is WinMerge [http://winmerge.org/]. If you're not on Windows or Linux (the platforms supported by WinMerge) you can search for graphical diff or file comparison tools for your platform. In any case, if the files match then the file is safe. In this case you can click on the icon in the Marked Safe column so that it turns into a green checkmark. When you do that, future scans will not report the file unless it is changed.

A simple way to get started is running the file scanner on a pristine copy of your site, i.e. you know it's not hacked. By definition you can mark all suspicious files as safe. See below.

Marked Safe. All files with a non-zero threat score will appear on each and every scan as Suspicious. Obviously, you don't want to go through the tedious task of manually verifying files as described above for each and every scan. Marking a file as safe tells Admin Tools that this particular file, in its current state, is not suspicious and should not be reported again as suspicious unless it's modified. Unmarking the file (default) will report this file as suspicious during the next scan.

# Tip

If someone hacks your site, he could run a scan, mark the hacked files as safe and then run yet another scan in an attempt to hide his tracks. If in doubt, just delete all of the scans and run a new scan. This effectively resets the "Marked Safe" status of all files and will reassess the threat score of all files on your site, just like the very first scan you did on that site.

You can print the report by clicking on the Print button on the toolbar. The Print button will print out all of the files on the report, not just the ones you currently see on your screen. It is advisable to print out the result in landscape (not portrait) orientation. Moreover, the Export CSV button will export the entire report in a comma separated values

(CSV) file which you can them import in Microsoft Office Excel, Apple Numbers, OpenOffice.org/LibreOffice Calc, Google Docs spreadsheet or any other desktop or on-line spreadsheet application.

The button Mark All as Safe will mark all files with a non-zero threat score on the current report as Safe. It is advisable to do that only in the following case. Take a new scan, make sure it has no new or suspicious files. Run any updates on your site. Take a new scan; the update files appear as new, modified and / or suspicious. Use the Mark All as Safe button to mark these files as Safe. These files were installed during the update and are trusted (as far as you can trust the developers which supplied them). Please note that if you do NOT trust the source of a particular update you should not use this button. A good reason to not necessarily trust the update is if the software you are updating has recently (e.g. in the last 12 months) been taken over by a new developer. There are many cases where legitimate software was bought out by shady people who waited for a few months before ultimately publishing an update with malware hidden in it. Therefore we strongly recommend that you exercise abundant caution with code coming from a new developer who has recently taken over established, legitimate software.

#### The Examine File view

When you click on a file name, the Examine File view opens. In this view you can view detailed information about the file, as well as the file itself.

In the File Information pane you can see the generic file information you would see in the Report view.

Below that you can find the Current file source pane. Please note that this pane shows you the contents of the file *as it is right now*. This may or may not be equal to the contents of the file which was scanned. If the fie has since been deleted, you will see an empty pane. The places were suspicious code patterns have been found will be highlighted in yellow background.

If you have enabled the diff feature in the component's configuration page and this is a Modified file, you will also see the Diff to the previous version pane. On this pane you will see the consolidated differences between the scanned file and its previous state.

# 8.5. Automating the scans (CRON jobs)

## Tip

Consult the Automatic Scanning page of the plugin for detailed information, tailored to your site, without having to read this documentation page.

When you install Admin Tools, it copied a file named admintools-filescanner.php into your site's wp-content/plugins/admintoolswp/cli directory. When you run it, it will execute a new scan. If you have access to the command-line version of PHP (most hosts do), you can use that script to schedule your file scans.

In order to schedule a file scan, you will have to use the following command line to your host's CRON interface:

/usr/local/bin/php /home/USER/webroot/wp-content/plugins/admintoolswp/app/cli/admintools-f

where /usr/local/bin/php is the path to your PHP CLI executable and /home/USER/webroot is the absolute path to your web site's root. You can get this information from your host.

#### Special considerations:

- Most hosts do not impose a time limit on scripts running from the command-line. If your host does and the limit is less than the required time to scan your site, the scan will fail.
- This script is not meant to run from a web interface. If your host only provides access to the CGI or FastCGI PHP binaries, this script will not work with them. The solution to this issue is tied to the time constraint above.

• Some servers do not fully support this scan method. The usual symptoms will be a scan which starts but is intermittently or consistently aborted in mid-process without any further error messages and no indication of something going wrong. In such a case, trying running the scan from the back-end of your site will work properly. If you witness similar symptoms, you can most likely not automate your site's scan.

# 8.6. Automating the scans (scheduling URL)

## Tip

Consult the Automatic Scanning page of the plugin for detailed information, tailored to your site, without having to read this documentation page.

The front-end scheduling URL feature is intended to let you perform an unattended, scheduled scan of your site. This is not the recommended method to do it, though. You should only use this method if the regular command line CRON jobs are not supported by your server.

The front-end backup URL performs a single scan step and sends a redirection (HTTP 302) header to force the client to advance to the next page, which performs the next step and so forth. You will only see a message upon completion, should it be successful or not. There are a few limitations, though:

- It is not designed to be run from a normal web browser, but from an unattended cron script, utilizing wget or cron as a means of accessing the function.
- The script is not capable of showing progress messages.
- Normal web browsers tend to be "impatient". If a web page returns a bunch of redirection headers, the web browser thinks that the web server has had some sort of malfunction and stop loading the page. It will also show some kind of "destination unreachable" message. Remember, these browsers are meant to be used on web pages which are supposed to show some content to a human. This behaviour is normal. Most browsers will quit after they encounter the twentieth page redirect response, which is bound to happen. Do not come to tell us that Firefox, Internet Explorer, Chrome, Safari, Opera or another browser doesn't work with the front-end backup feature. It was NOT meant to work by the browser's design.
- Command line utilities, by default, will also give up loading a page after it has been redirected a number of times.
   For example, wget gives up after 20 redirects, curl does so after 50 redirects. Since Admin Tools redirects once for every of the several dozens of scan steps it is advisable to configure your command line utility with a large number of redirects; about 10000 should be more than enough for virtually all sites.

## Tip

Do you want to automate your scans despite your host not supporting CRON? Webcron.org [http://webcron.org/] fully supports Admin Tools' front-end scan scheduling feature and is dirt cheap - you need to spend about 1 Euro for a year of daily site scan runs. Just make sure you set up your Webcron CRON job time limit to be at least 10% more than the time it takes for Admin Tools to perform a scan of your site.

Before beginning to use this feature, you must set up Admin Tools to support the front-end scan scheduling option. First, go to Admin Tools' main page and click on the Malware Detection, Scanner Settings button. Find the option titled Frontend and set it to Yes. Below it, you will find the option named Secret key. In that box you have to enter a password which will allow your CRON job to convince Admin Tools that it has the right to request a backup to be taken. Think of it as the password required to enter the VIP area of a night club. After you're done, click the Save button on top to save the settings and close the dialog.

# Tip

Try entering a complex password here. Do note that special characters and non-latin letters need to be "URL escaped" (written as something like %20, i.e. percent sign followed by two hexadecimal digits) in the

scheduling URL. The easiest way to get the correct URL is using the PHP File Scanner Scheduling button in Admin Tools' main page.

Most hosts offer a CPanel of some kind. There has to be a section for something like "CRON Jobs", "scheduled tasks" and the like. The help screen in there describes how to set up a scheduled job. One missing part for you would be the command to issue. Simply putting the URL in there is not going to work.

#### Warning

If your host only supports entering a URL in their "CRON" feature, this will most likely not work with Admin Tools. There is no workaround. It is a hard limitation imposed by your host. We would like to help you, but we can't. As always, the only barrier to the different ways we can help you is server configuration. You can, however, use a third party service such as WebCron.org.

If you are on a UNIX-style OS host (usually, a Linux host) you most probably have access to a command line utility called **wget**. It's almost trivial to use:

wget --max-redirect=10000 "http://www.yoursite.com/wp-content/plugins

/admintoolswp/filescanner.php?key=YourSecretKey''

Of course, the line breaks are included for formatting clarity only. You should not have a line break in your command line!

#### **Important**

Do not miss the **--max-redirect=10000** part of the **wget** command! If you fail to include it, the backup will not work with **wget** complaining that the maximum number of redirections has been reached. This is normal behavior, it is not a bug.

## **Important**

YourSecretKey must be URL-encoded. You can use an online tool like http://www.url-encodedecode.com or simply consult the PHP File Change Scanner Scheduling page.

# Warning

Do not forget to surround the URL in double quotes. If you don't the scan will fail to execute! The reason is that the ampersand is also used to separate multiple commands in a single command line. If you don't use the double quotes at the start and end of the scheduling URL, your host will think that you tried to run multiple commands and load your site's homepage instead of the front-end scheduling URL.

If you're unsure, check with your host. Sometimes you have to get from them the full path to wget in order for CRON to work, thus turning the above command line to something like:

/usr/bin/wget --max-redirect=10000 "http://www.yoursite.com/wp-content/plugins

/admintoolswp/filescanner.php?key=YourSecretKey"

Contact your host; they usually have a nifty help page for all this stuff. Read also the section on CRON jobs below.

wget is multi-platform command line utility program which is not included with all operating systems. If your system does not include the wget command, it can be downloaded at this address: http://wget.addictivecode.org/

FrequentlyAskedQuestions#download. The wget homepage is here: http://www.gnu.org/software/wget/wget.html. Please note that the option --max-redirect is available on wget version 1.11 and above.

#### **Important**

Using a web browser (Internet Explorer, Google Chrome, ...) or wget version 1.10 and earlier will most probably result into an error message concerning the maximum redirections limit being exceeded. This is *not* a bug. Most network software will stop dealing with a web site after it has redirected the request more than 20 times. This is a safety feature to avoid consuming network resources on misconfigured web sites which have entered an infinite redirection loop. Admin Tools uses redirections creatively, to force the continuation of the scan process without the need for client-side scripting. It is possible, depending on site size, Admin Tools configuration and server setup, that it will exceed the limit of 20 redirections while performing a site scan operation.

## Warning

The ampersands above should be written as a single ampersand, not as an HTML entity (& Damp;). Failure to do so will result in a 403: Forbidden error message and no backup will occur. This is not a bug, it's the way wget works.

# 9. Web Application Firewall

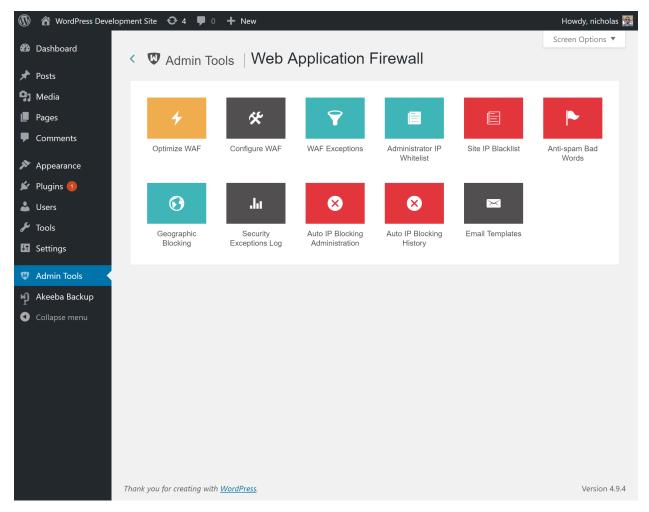
#### Note

Some of the features described below are only available in the Professional release

The Web Application Firewall feature of Admin Tools is designed to offer real-time protection against the most common attacks, including the fingerprinting attacks used by attackers to deduce information about your site in order to tailor an attack to it.

When you launch the Web Application Firewall feature of Admin Tools you are presented with its control panel page:

#### The Web Application Firewall page



Clicking on any icon will take you to the respective page.

# Help! I used WAF and now I am locked out of my site

Open your site with an FTP programme or using your hosting provider's File Manager feature. Go to the web root of your site, typically called public\_html or htdocs. If you're not sure please ask your host.

Navigate into the folder wp-content/plugins/admintoolswp/app/plugins/waf/admintools

There's only one file called main.php Rename it to main.php.bak

Now you have regained access to your site.

Go to Admin Tools, Web Application Firewall and fix the issue that caused you to get locked out (see the "How do I unblock myself" section below).

After you're done rename the main.php.bak file back to main.php for WAF to be active again and protect your site

# How do I unblock myself

See the section above for regaining access to your site.

In most cases the easiest way to unblock yourself is simply going to Admin Tools and click the big Unblock My IP button. If this doesn't work, or the button is not visible, follow the instructions below.

Do remember to rename back main.php -or run Optimize WAF again- after you're done unblocking yourself!

#### **Automatically banned IP address**

Go to Web Application Firewall and click the Security Exceptions Log button. Delete all records with your own IP address.

Then, go back to Web Application Firewall and click on the Auto IP Blocking Administration button. Select the record showing your IP address and click on the Delete button to delete the block.

## Tip

Don't know what your IP address is? Just visit whatismyipaddress.com [http://whatismyipaddress.com] to find out!

If this problem keeps happening without you doing anything and the IP blocked is NOT the same as the one reported by whatismyipaddress.com [http://whatismyipaddress.com] you will have to do one more thing. Go to Admin Tools, Web Application Firewall and click on the WAF Configuration button. In the first tab set Enable IP workarounds to Yes.

If that was not the case, you have two options. The first is to troubleshoot the reason of the ban. Go to Admin Tools, Web Application Firewall, Security Exceptions Log and check the Reason and Target URL for the entries which have your IP address in the IP address field. Find the reason in the "List of blocking reasons" documentation page to find out why you're being blocked. If you are not sure what that means, please file a support ticket remembering to copy the information from the Security Exceptions Log. Kindly note that you need to have an active subscription to receive support.

The second option at your disposal is adding your IP address to either of the IP whitelists, as follows.

The first approach is to add your IP address to the Administrator IP Whitelist. Using this option will limit access to the administrator section of your site only to the IPs listed in the whitelist. We strongly recommend you to not use it unless you and all of your back-end users have static IP addresses. In all other cases you may get blocked out of your site. Go to Admin Tools, Web Application Firewall and click the Administrator IP Whitelist button. Add your own IP address.

The second approach is to use the Safe IP List. All IPs in that list will not be automatically banned. In order to do that, go to Admin Tools, Web Application Firewall and click on the WAF Configuration button. Inside the Auto-ban Repeat Offenders area find the Never block these IPs field. This is a comma-separated list. Add the IPs you want to never be automatically blocked separated by commas on that list.

#### **Administrator IP white-listing**

If you have enabled administrator IP white-listing, you have to make sure that your IP address is included in the white-list in order to be able to access your site. Go to Admin Tools, Web Application Firewall and click the Administrator IP Whitelist button. Add your own IP address.

## Warning

Don't use the Administrator IP Whitelist if your ISP assigns an IP address dynamically. This is the default unless you are paying them extra for a "static IP".

Please note that having a dynamic DNS solution, such as what is offered by Dyn.com, and having a static IP address are two exactly opposite things. The former regularly updates a DNS entry (domain name) to point to your ever changing IP address. The latter means that your IP address never, ever changes. Using the IP

whitelisting requires a static IP address which never, ever changes. If all you got is a dynamic DNS solution then this feature is NOT for you and you should not use it.

Also bear in mind that using dynamic DNS for IP whitelisting would not only make your site very slow (as you'd have to resolve the dynamic domain on every page load) but you'd also have a security risk e.g. by having an attacker forcibly disconnect you from the ISP, hijacking your dynamic DNS account etc.

#### IP black-listing

If you have enabled IP black-listing, you have to make sure that your IP address is not included in the blacklist in order to be able to access your site. Go to Admin Tools, Web Application Firewall and click the Site IP Blacklist button. Remove your own IP address.

#### Administrator Secret URL parameter

The immediate symptom to that is that you cannot access /wp-admin on your site.

If you have forgotten your Administrator Secret URL parameter go to Admin Tools, Web Application Firewall, Configure WAF, click on the Basic Protection Features tab and find the Administrator secret URL parameter option. Change or remove all of the text in that box to reset or unset, respectively, this feature.

Please remember that you should only use lowercase and uppercase letters A-Z without accents or diacritics, numbers 0-9, underscores and dashes only in your secret URL parameter. If you are using any different character you will need to URL-encode it or your browser will NOT be able to communicate it correctly to your server, therefore leading to your inability to access your site.

Please keep in mind that on most servers the secret URL parameter is case sensitive, i.e. abc, ABC and Abc are three *different* parameters.

Finally, please note that on some servers you may have to access your site's wp-admin as https://www.example.com/wp-admin/index.php?secret where https://www.example.com is the URL to your site and secret is your administrator secret URL parameter. Pay attention to the /index.php? part (including the slash and the question mark) in that URL. Some servers really do require that bit.

# 9.1. How WAF works and optimization

#### Note

Some of the features described below are only available in the Professional release

The Web Application Firewall is a series of individual protection features which run at various stages of WordPress preparing a page for display.

These features can be loaded by either of two ways.

• Regular WordPress plugin. This is the simplest and recommended method for most users. Admin Tools installs the file wp-content/mu-plugins/admintoolswp.php (relative to your site's root directory). This file runs every time WordPress is processing a page. It uses WordPress hooks to trigger the relevant features when something interesting happens. While this is the simplest method to run Admin Tools, it only protects code running inside WordPress itself. If you have a plugin with directly web accessible .php files which do not load WordPress they are left unprotected. As a result they can be used to hack your site.

PROS: Easier to implement. Less likely to interfere with third party software running outside WordPress.

CONS: Does not protect against vulnerabilities in web accessible .php files which don't go through WordPress.

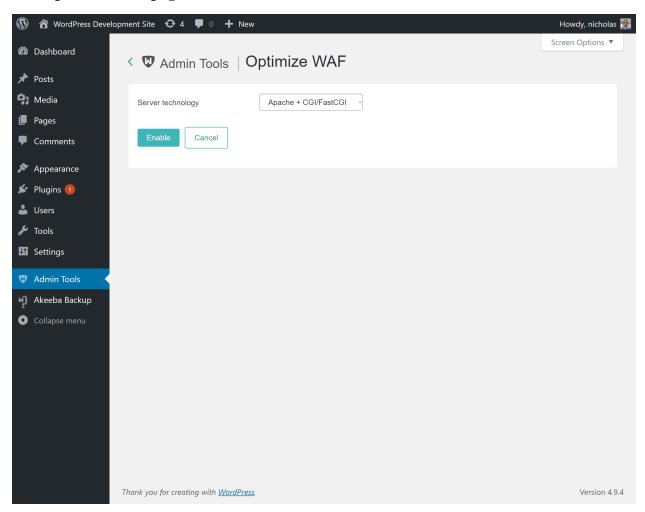
• Auto-prepend script. In this mode you tell your web server to load Admin Tools' Web Application Firewall every time it tries to process a .php file, be it one of WordPress' files or any directly web accessible script. While this is the most powerful method it has two disadvantages. First, you need to know the exact server technology you are using so that the correct .htaccess code can be generated. Second, it only works on Apache and LiteSpeed web servers which understand .php files (otherwise you'd have to modify your PHP configuration).

PROS: Offers more complete protection.

CONS: Harder to implement. More likely to interfere with third party software running outside WordPress.

The Optimize WAF page allows you to apply the Auto-prepend Script mode. You will need to select the technology used by your web server:

#### The Optimize WAF page



If you are not sure which server technology is used by your site's server please ask your host. They know and they can tell you very easily which one of the options applies to you. It is, however, impossible for you, us or any third party which hasn't set up the server to tell which technology is being used without a lot of trial and error.

# I tried using this feature and my site broke. Help!

Open your .htaccess file over FTP or through your hosting provider's File Manager feature. It's located in the web root of your site, typically called public html or htdocs. If you're not sure please ask your host.

#### Find the lines

```
# +++OptimizeWaf+++
and
# ---OptimizeWaf---
```

in that file. Delete everything between them, including these two lines.

Save the file.

#### **Note**

The next steps may not apply to you. Under some server technologies there is no .user.ini file created.

Next up, open the file .user.ini (note the leading dot!) in your site's root. If you do not see that file please make sure that your FTP client or your hosting provider's file manager are configured to show hidden files. All files whose name starts with a dot are hidden on most servers.

Find the lines

; AdminTools WAF

and

; END AdminTools WAF

in that file. Delete everything between them, including these two lines.

Save the file.

On some hosts you may have to wait a few minutes for the changes in these two files to take effect.

# I have an NginX or IIS server

It should be possible by using the Apache + CGI/FastCGI option on this page. This creates a .user.ini file in your site's root to load the auto prepend file admintools-waf.php created in your site's root. This is something which works with all FastCGI implementations, including the ones used by NginX and IIS.

If you have a *really* old IIS server which uses PHP as a SAPI filter you're out of luck. Also, you're running an obsolete version of PHP with known security vulnerabilities. The only reasonable thing to do is upgrade PHP to a modern version. By doing so you *have* to use PHP in CGI or FastCGI mode, therefore you can use the Optimize WAF feature.

# I am using the FastCGI option but it keeps telling me that the changes have not taken effect

This feature creates a .user.ini file in the root of your site (the same folder where your site's main index.php file is located in). The contents of these files are cached. By default, the cache time is 5 minutes. Some hosts increase the cache time up to an hour. So the first thing you should do is wait for up to an hour.

If nothing happens after more than an hour it's possible that you have a problem with .user.ini files not cascading properly. On most servers the settings of .user.ini files *cascade*, i.e. they are applied when accessing PHP files inside

any subdirectory of the main directory where the .user.ini file is located. However, if you are on Windows or using a thread pool for your FastCGI implementation it's possible that the .user.ini files do NOT cascade. In this case please copy the .user.ini file into all subdirectories of your site. Alternatively, copy its contents into your site's PHP configuration (php.ini file) if possible. Finally, there's another alternative: convert its contents into .htaccess code and place that code into your site's .htaccess file.

If you are unsure what any of this means please do ask your host and show them this documentation page. They know how their server is set up and they can guide you on which steps are necessary.

# 9.2. Configure

#### Note

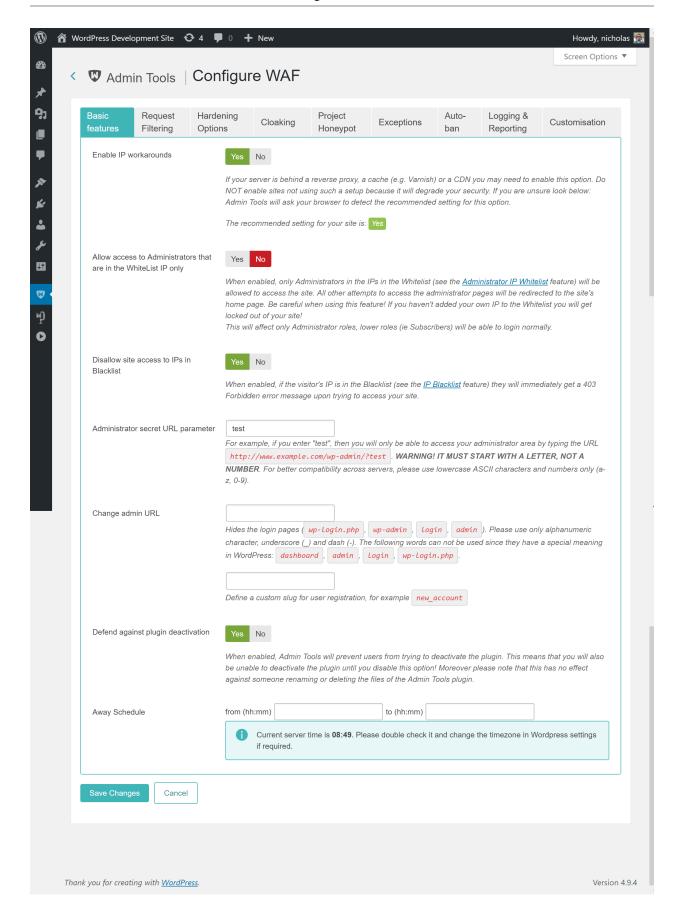
Some of the features described below are only available in the Professional release

This page is where all the configuration fine-tuning of the firewall takes place. By default, only very basic features are enabled during installation. You will have to enable more advanced features manually. Once you are content with your options click on Save to save the changes and return to the WAF panel page, or Back to return without saving.

#### Important

If you do something wrong and you inadvertently lock yourself out of the administrator area of your site, do not panic! Read this page [https://www.akeeba.com/documentation/troubleshooter/atwpwafissues.html] about regaining entrance.

The Configure WAF page is split into several tabs (or option groups, if you enabled the Long Configure WAF Page parameter in the component's Options page) to make it easier for you to locate the correct option. The documentation of this page is organized as one section per tab to help you locate the option you are looking for.



The Basic Protection Features section contains the very basic options which allow you to control who can access your site.

Enable IP workarounds

When this option is disabled (default on new installations) Admin Tools will get the visitor's IP only from the REMOTE\_ADDR environment variable sent by your server to PHP. This is the most secure option but may cause a problem on certain sites which have a load balancer, reverse proxy, cache or CDN in front of the web server. In these cases the REMOTE\_ADDR contains the IP address of the load balancer, reverse proxy, cache or CDN in front of the web server, NOT the IP address of the visitor. As a result all attacks will appear to be coming from the same IP address. Automatically or manually blocking this IP will disable your site for everyone. Moreover, features like IP whitelist, IP blacklist and so on will not work properly or at all.

On these setups Admin Tools you can set the Enable IP Workarounds option to Yes. This way Admin Tools can use the X-Forwarded-For HTTP header which is sent by the load balancer, reverse proxy, cache or CDN in front of the web server instead of REMOTE\_ADDR. This HTTP header contains the real IP address of the visitor and Admin Tools' IP-based features will work properly.

This option must NOT be enabled on sites which are not behind a load balancer, reverse proxy, cache or CDN. If you do that then an attacker can send a X-Forwarded-For HTTP header to mask their IP address or perform a targeted denial of service attack.

If you are unsure about your setup there is a failsafe ways to figure out if you need to enable this feature. First, set it to No. Then wait until there is an attack on your site. Did your site become inaccessible **for everyone** after the last time Admin Tools detected an attack? Do you always see the same IP or variations of the same in the Security Exceptions Log? If the answer to both questions is "yes" then you must set the "Enable IP workarounds" option to Yes.

Allow administrator access only to IPs in Whitelist When enabled, only IPs in the Whitelist (see the following sections of this documentation about configuring it) will be allowed to access the administrator area of the site. All other attempts to access the administrator pages will be redirected to the site's home page. Be careful when using this feature! If you haven't added your own IP to the Whitelist you will get locked out of your administrator area!

Please look into the IP Whitelist documentation section for more information.

# **Important**

IPs added to the administrator IP whitelist are fully white-listed as far as Admin Tools is concerned. This means that no security measure will be applied against them. Please place only very well trusted IPs in this list! If an attack is launched from this IP, it will not be blocked by Admin Tools!

Disallow site access to IPs in Blacklist When enabled, if the visitor's IP is in the Blacklist (see the following sections of this documentation about configuring it) they will immediately get a 403 Forbidden error message upon trying to access your site.

We recommend that you do not routinely add IPs which get automatically blocked to the Blacklist. Let Admin Tools manage IP blocking. Attackers usually employ dynamically assigned IPs which change over time or use compromised third party computers to launch their attacks from for a limited amount of time. If you blacklist these IPs you may end up permanently blacklisting legitimate traffic by accident, when these IPs are assigned to a different person. Likewise, if someone gets blocked by accident and you blacklist their IP you are actually blocking a legitimate user from your site. Admin Tools is very capable of managing IP blocking automatically, with

a rolling time window, making it harder for attackers to attack your site while making sure that legitimate visitors are unlikely to be permanently banned by accident.

Administrator secret URL parameter

Normally, you can access your site's administrator area using a URL similar to http://www.example.com/wp-admin. Potential hackers already know that and will try to access your site's administrator area the same way. From that point they can try to brute force their way in (guess your username and password) or simply use the fact that a WordPress administrator area exists to deduce that your site is running WordPress and attack it using WordPress-specific attacks. Whatever you enter here you are required to include as a URL parameter in order to access your administrator area. For instance, if you enter the word test here you will only be able to access your site's administrator area with a URL similar to http://www.example.com/administrator?test.All other attempts to access the administrator area will be redirected to the site's home page. If you do not wish to use this feature, leave this field blank.

#### **Important**

The secret URL parameter *must* start with a letter. If it starts with a number, you will immediately get a "Illegal variable \_files or \_env or \_get or \_post or \_cookie or \_server or \_session or globals passed to script" error when trying to access your site's administrator back-end. It should also contain only lowercase and uppercase ASCII characters and numbers (a-z, A-Z, 0-9), dashes and underscores in order to ensure the widest compatibility with all possible browser and server combinations.

Any other characters you use (such as: punctuation; special characters; Latin letters with accents or diacritics; Greek, Cyrillic, Chinese, Japanese and other ethnic script characters)will have to be URL-encoded. This makes it difficult and tricky to use, hence our recommendation not to use it.

Moreover note that some extended Unicode characters such as certain Traditional Chinese characters and Emoji cannot be used. They will be either rejected by the server or trigger a server protection which will lock you out from your site at the hosting level (you'll have to contact your host to unblock you).

Finally note that on most servers this is case sensitive, i.e. abc, ABC and Abc are three different secret words.

# Tip

Some servers do not work when trying to access the protected administration area of your site with a URL in the format http://www.example.com/wp-admin?test (where http://www.example.com is the URL to your site and test is your administrator secret URL parameter) due to their configuration. You may want to try using http://www.example.com/wp-admin/?test (add a slash right before the question mark) or http://www.example.com/wp-admin/index.php?test (add/index.php right before the question mark). One of them is bound to work on your server. Unfortunately, there is no way to know which ones will work on your server except for trying them out. The first format (http://www.example.com/wp-admin?test) works on 95% of servers and that's what we recommend trying out first.

Change admin URL

As explained in the option above, you can normally access your site's administrator area using a URL similar to http://www.example.com/wp-admin which is known to hackers with potentially negative consequences. This Admin Tools feature allows you to "cloak" the administrator login URL.

It's easier to explain this with an example. Let's say you use the setting cupcake in this Admin Tools option. When someone who is not already logged in to the administrator back-end tries to access http://www.example.com/wp-admin they will be redirected to the home page of your site and a security exception will be logged. When they try to access http://www.example.com/cupcake they will see the WordPress administration login page.

A few important notices regarding this feature:

- WordPress allows you to log into your site from its public area. If you are already logged into
  the public area as a user with a role that allows access to wp-admin you will be able to access
  your site's administration area as wp-admin. This is not a bug, it is by design and makes
  perfect sense. The objective of this feature is to cloak the administration login page. Once you
  are logged in with a user with an administrative role you have access to the administration area
  by definition.
- It REQUIRES a server setup which can use permalinks without index.php in them. Typically this means an Apache or LiteSpeed server which can understand .htaccess files. Alternatively, it can be an NginX, IIS, etc server as long as you have configured it properly per the instructions in the WordPress Codex for your particular server technology.
- You MUST NOT have any page or other route which is the same as or a subset of what you
  enter in this option. If you do you will lose access to that page / route the public area of your site.
- By using this option you are NOT renaming the wp-admin directory on the server. Doing so
  is not supported by WordPress and would break your site. This feature is a URL manipulation
  trick, a sort of smoke and mirrors to confuse hackers trying to brute force your administrator
  login. Even though it's a trick it is a very effective one!
- You CAN combine it with the Administrator secret URL parameter feature. In this case you
  need to access the login page as something like http://www.example.com/cupcake?
  test where "cupcake" is the setting of Change administrator login directory to and "test" is
  the setting of Administrator secret URL parameter.
  - Unlike using the Administrator secret URL parameter on its own you MUST NOT put a slash or /index.php before the question mark *even if your server required it before enabling the change administrator login directory option*. Remember that what you are accessing is not a real directory on your server, it is merely a URL manipulation trick.
- You CAN combine it with the Password-protect Administrator feature (assuming that you are using Apache or another server compatible with .htaccess and .htpasswd files). In fact, it is recommended.

Defend against plugin deactivation

Enabling this option will prevent any other Administrator / Super Administrator user from deactivating the Admin Tools plugin in WordPress' Plugins page. Use it in conjunction with the Master Password feature to avoid having other administrators of the site disable Admin Tools either on accident or on purpose.

# **Important**

If you need to disable the Admin Tools plugin you must first disable this feature in the Configure WAF page and save your changes.

Away Schedule

By default, WordPress allows users with back-end access to log in to the site any time of the day. On smaller sites which have only a handful, or even just one, administrators on the same zone this means that someone can try to log in with a stolen username / password while you are

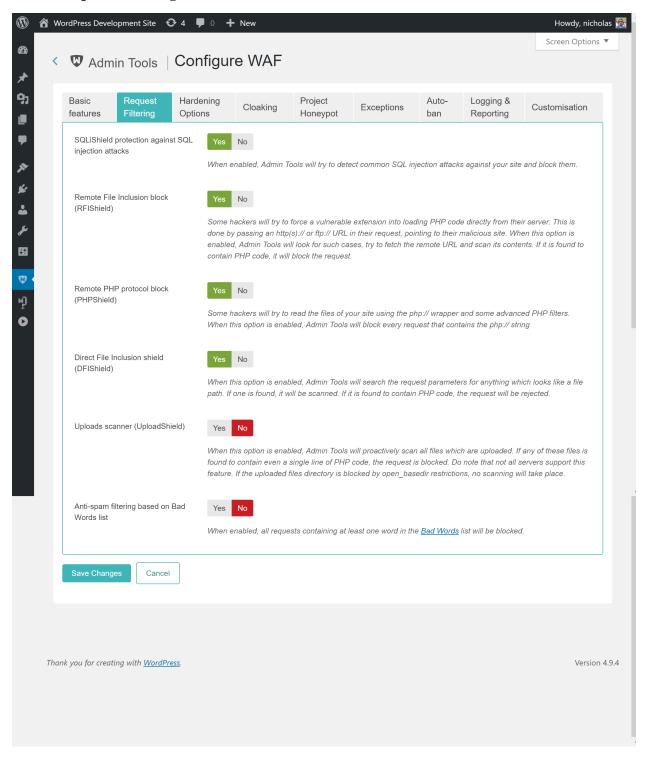
fast asleep and unable to respond to the unexpected login. This where the Away Schedule comes into play. If a user with a role granting administration privileges tries to log into the public or administration area of your site between the "from" and "to" hour of the day they will be denied login. Moreover, if someone tries to access the administration area's login page during that time they will be redirected to the public area of the site – even if the have used the correct Administrator secret URL parameter.

Please note that this feature does not affect your regular users logging in to the front-end of your site. It only prevents users with a role which allows them to display the administration interface of WordPress.

The From and To time has to to be entered in 24-hour format with trailing zeros, e.g. 09:15 for a quarter past 9 a.m. and 21:30 for half past 9 p.m. The time is entered in your server's timezone which may be different than the timezone you live in. For your convenience, the server's time at the time of the page load (in 24 hour format) is shown to you right below the Away Schedule.

# 9.2.2. Request Filtering

#### **WAF: Request Filtering**



The Request Filtering section contains the essential defenses of the Web Application Firewall feature. Admin Tools will monitor incoming requests and the data that is submitted to your site, filter them using these options and decide which requests seem to be nefarious, blocking them.

SQLiShield protection against SQL injection attacks When enabled, Admin Tools will try to detect common SQL injection attacks against your site and block them. This solves one of the most common attacks against WordPress plugins so we recommend that you always leave it enabled.

But what is a SQLi attack? Quite a lot of WordPress plugin developers are hobbyists, without experience and / or security training; or mistakes do happen, as WooCommerce famously found out the hard way in early 2017. One of the common mistakes they do is to make assumptions about the nature or the content of user-submitted data, interpolating them into database queries as-is. Database queries are also called SQL queries (SQL, pronounced "sequel", is the shorthand for Structured Query Language, the programming language the database queries are written in). An attacker can exploit this mistake by sending data which have the effect of terminating the developer's database query and starting a new one which either dumps privileged data -such as usernames and passwords- or modifies data into the database - such as adding a new administrator user under the control of the attacker. This class of attacks is called an SQL Injection, or SQLi for short, since the attacker "injects" his own code into a SQL query running on the site.

Remote File Inclusion block (RFIShield) Some hackers will try to coerce a vulnerable plugin into loading PHP code directly from their server. This is done by passing an http(s):// or ftp:// URL in their request, pointing to their malicious site. When this option is enabled, Admin Tools will look for such requests, try to fetch the remote URL and scan its contents. If it is found to contain PHP code, it will block the request.

## **Important**

If your site starts throwing white pages when submitting a URL in your site's front-end, please disable this option. The white page means that your server is not susceptible to this kind of attack and doesn't properly advertise this to Admin Tools when requested. In this case, Admin Tools crashes while trying to scan the contents of the remote location, causing the white page error. Disabling this option in such a case poses no security risk.

The best way to deal with this issue is at the PHP level, by adding allow\_url\_include = 0 in a new line inside your server's php.ini file or the .user.ini file in your site's root (if the latter file doesn't exist you can create it). In this case you can disable this Admin Tools option.

Remote PHP protocol block (PHPShield)

Some hackers will try to pass a request parameter beginning with the php:// wrapper and specially crafted filters to coerce the server into executing malicious code. This is an advanced attack which can be easily blocked by Admin Tools when you enable this option. We recommend that you always enable this option.

Uploads scanner (UploadShield)

When this option is enabled, Admin Tools will proactively scan all files which are uploaded through WordPress. If any of these files is found to contain PHP code the request is blocked. This can prevent some kinds of very tricky attacks, like uploading malicious PHP code wrapped inside avatar images. Do note that not all servers support this feature. If the uploaded files directory is blocked by open\_basedir restrictions, no scanning will take place. If unsure, ask your host if they have put open\_basedir restrictions which block access to the PHP uploads directory. If they answer affirmatively, this Admin Tools feature will not work unless this restriction is lifted.

# Warning

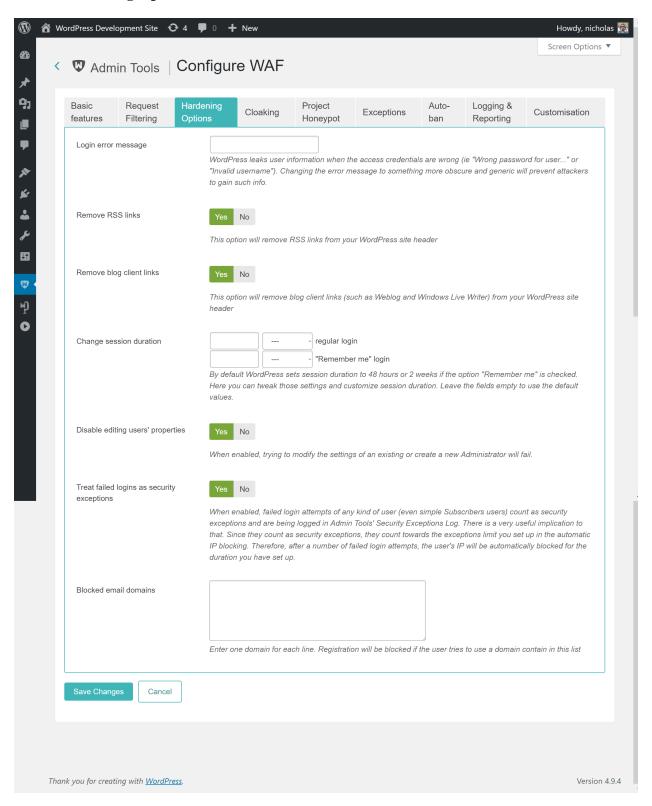
#### NOT ALL PLUGINS ALLOW ADMIN TOOLS TO SCAN THEIR UPLOADS!

Some components do not use WordPress' index.php entry point file. Instead, they use their own. Since these uploads do not pass through the WordPress application, Admin Tools' code doesn't run and these uploaded files are not scanned UNLESS you have used the Optimize WAF feature. In this case and if you have not enabled the Optimize WAF feature, if a plugin is found vulnerable your site will still be at risk. We suggest using the Optimize WAF feature for maximum protection of your site.

Anti-spam filtering based on Bad Words list When enabled, all requests containing at least one word in the Bad Words list (configured separately, see the next sessions) will be blocked. By default the Bad Words list is empty; you have to configure it to match your site's needs. One good idea is to include pharmaceutical, luxury watches and shoes brand names, as this makes up the majority of comment and contact spam received on web sites.

# 9.2.3. Hardening Options

#### **WAF: Hardening Options**



With the Hardening Options section you are able to harden the way some basic WordPress features work. These are advanced settings, so please make sure you understand what each option does before you enable it.

# Login error message

WordPress is very verbose when a user fails to login. It tells the user if the username is not found or the password is wrong. While this is useful for forgetful users, it's like striking gold for hackers. They can abuse these messages to figure out which usernames are used on your site and then launch a brute force attack (try many different common passwords until they're in).

By setting some text in this option you will be replacing the login failure message with what you've entered, no matter if it's the username or the password which is wrong. We recommend setting it to something along the lines of "You have entered the wrong username, the wrong password or you don't have an account on our site".

# Remove RSS links

Removes the RSS (feed) links from your site's pages. If someone knows, or guesses, the feed URL they can still access the RSS feed.

# Remove blog client links

Removes the special links normally present on your site's pages which allow you to use third party blog editor applications. Obviously you should only enable this option if you're not using any such software.

# Change session duration

WordPress keeps a user logged in for 48 hours or, if they have used the Remember Me feature, for 2 weeks. You can use this option to change the duration of the login session. It's recommended that you keep the regular login short, around 30 minutes, to contain the damage of any cookie stealing attacks against your device.

# Disable editing users' properties

When enabled, trying to modify the settings of an existing or create a new user from WordPress' Users page will fail. You will need to disable this feature to create or edit WordPress users.

# Treat failed logins as security exceptions

When enabled, failed login attempts of any kind of user (even simple users only allowed to comment on posts) count as security exceptions and are being logged in Admin Tools' Security Exceptions Log. There is a very useful implication to that. Since they count as security exceptions, they count towards the exceptions limit you set up in the automatic IP blocking. Therefore, after a number of failed login attempts, the user's IP will be automatically blocked for the duration you have set up. This will catch and block brute force attacks i.e. hackers trying different combinations of usernames and password against your site, in case they can guess a combination which lets them in.

#### Disable XML-RPC

WordPress 3.5 and later come with the XML-RPC services turned on by default, without any user controls to disable them. The XML-RPC services are used for remote control of your WordPress installation such as JetPack, the WordPress desktop and mobile apps, WP-CLI and remote blogging clients (think of something like Windows Live Writer or MarsEdit). They can also be extended by third party plugins to provide additional functionality which can be used to control aspects of your site remotely.

XML-RPC services have been long linked to security issues. They accept XML-formatted content which has its challenges with regards to parsing it in a safe manner. Moreover, there is a very common attack due to the very nature of the XML-RPC services which is still in use: password brute forcing. The XML-RPC services run much faster than your site, bypassing your theme and other parts of your site which take a long time to process. Moreover, they accept a plain text username and password. If the username and password combination is incorrect they quickly respond with an error. If it's correct they provide meaningful output. This is used by attackers to try tons of different passwords in an effort to guess the one you are using. This is called brute forcing. Since XML-RPC is really fast, bypasses any two factor authentication plugin you may have installed and most other kind of account protection they provide a viable and practical way to perform brute-forcing on your site. This attack is mostly dealt with by using the "Treat failed

logins as security exceptions" feature explained above. However, if you do not *absolutely need* remote access to your site it's advisable to disable XML-RPC services altogether to close every small loophole which could be abused by an attacker to gain a foothold on your site.

Please note that activating this feature does NOT completely block access to the xmlrpc.php file on your site (the XML-RPC services endpoint). It does, however, cause it to always reply with error code 405 even if the username and password is correct. Since the XML-RPC services always fail without trying to parse the data sent in the request they can no longer be abused by attackers for any of the attacks which would otherwise be possible with the XML-RPC services enabled.

We need to clarify that XML-RPC services are not a security threat by themselves. They can be a security threat if you or any of your privileged users do not follow security best practices. If you are using only plugins with good quality code and the passwords of your privileged (Author and above) users are secure you are safe, within reason. Secure passwords in this context mean truly random passwords consisting of at least 32 characters which are a mix of lowercase and uppercase letters, digits and symbols. As a rule of thumb, if you can memorize the password and you do not have an eidetic memory then your password is not secure. Always use random, long passwords stored in a password manager application such as 1Password, KeePass, LastPass etc.

As a final point, no, just because you have an obscure blog with a handful of visitors per month does not mean hackers will leave you alone. Hackers typically take over sites to send spam, host malware or attack other high-value sites. The more obscure your site the least likely they are to get caught. Therefore your site's obscurity makes it a desirable target.

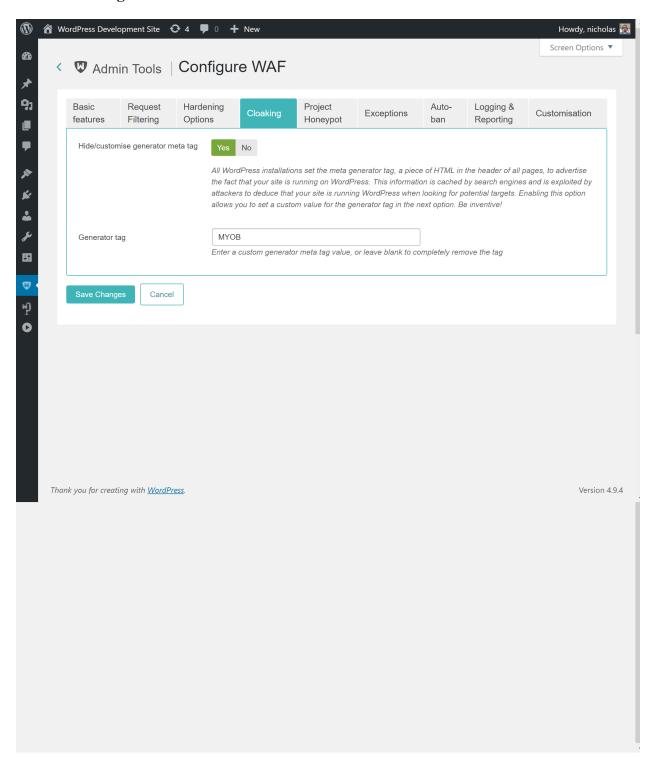
# Blocked email domains

Enter one domain per line, without the at sign.

If a user tries to register an account with an email address that uses one of these email domains they will be blocked. This is useful to block free main services from certain countries which are commonly used by comment spammers.

# 9.2.4. Cloaking

## **WAF: Cloaking**



The next section is called Cloaking and lets you change the way that certain WordPress features work. These features are commonly used by attackers to identify which sites run on WordPress (discovery phase of the attack). By cloaking

your site against these methods of discovery you are less likely to be attacked. This doesn't mean nobody will attack you; it means that *fewer* hackers will end up attacking *you* compared to the next person running a WordPress site.

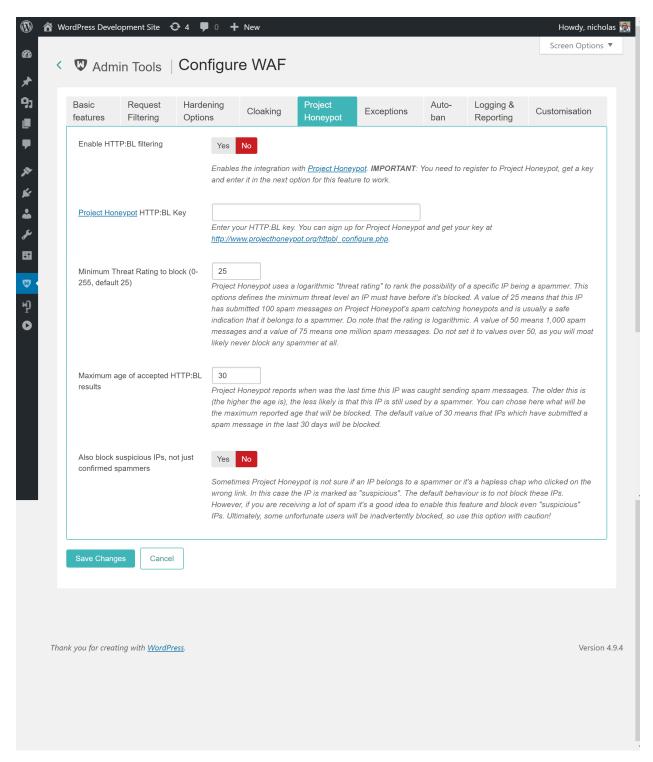
Hide/customise generator meta tag All WordPress installations set the meta generator tag, a piece of HTML in the header of all pages, to advertise the fact that your site is running on WordPress. This information is cached by search engines and is exploited by attackers who are looking for potential WordPress sites to target. Enable this option and enter a custom value for the generator tag in the next option to change the reported generator.

Generator tag

When the previous option is enabled, this is what the generator meta tag's value will be.

# 9.2.5. Project Honeypot

## **WAF: Project Honeypot**



Project Honeypot allows you to integrate with Project Honeypot's spam fighting services. Project Honeypot is a collective effort to detect spammers, email harversters and crackers. Its HTTP:BL service allows participants to query

the IP addresses of their visitors and figure out if it is a malicious user behind it. If you enable this feature, Admin Tools will check the IP address of each visitor and, if it is a malicious user, it will block them.

## **Important**

Enabling Project Honeypot integration helps you fight spam but it's not a silver bullet against spammers! Some spammers will get past it. We recommend also using Akismet or any similar spam prevention service for best protection.

Finally note that Project Honeypot only blocks spammers coming to *your* site. If you are using a third party comments service such as Disqus or Facebook this protection will NOT apply to your spams in most cases (if they are managed through an IFRAME or third party JavaScript) for the simple reasons that the spammers do not interact with *your* site to post comments, they interact with the third party service *outside* of your site. This should be fairly obvious.

Enab!	le HT	TP:BL
filteri	ng	

Turns the entire feature on and off

Project Honeypot HTTP:BL key Enter your HTTP:BL key. You can sign up for Project Honeypot and get your key at http://www.projecthoneypot.org/httpbl\_configure.php.

Minimum Threat Rating to block (0-255, default 25) Project Honeypot uses a logarithmic "threat rating" to rank the possibility of a specific IP being a spammer. This options defines the minimum threat level an IP must have before it's blocked. A value of 25 means that this IP has submitted 100 spam messages on Project Honeypot's spam catching honeypots and is usually a safe indication that it belongs to a spammer. Do note that the rating is logarithmic. A value of 50 means 1,000 spam messages and a value of 75 means one million spam messages. Do not set it to values over 50, as you will most likely never block any spammer at all.

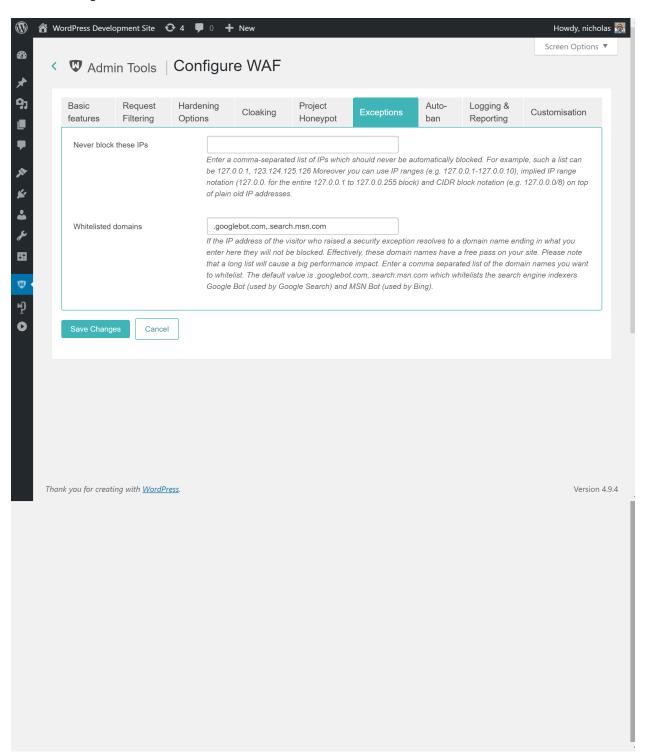
Maximum age of accepted HTTP:BL results

Project Honeypot reports when was the last time this IP was caught sending spam messages. The older this is (the higher the age is), the less likely is that this IP is still used by a spammer. You can chose here what will be the maximum reported age that will be blocked. The default value of 30 means that IPs which have submitted a spam message in the last 30 days will be blocked.

Also block suspicious IPs, not just confirmed spammers Sometimes Project Honeypot is not sure if an IP belongs to a spammer or it's a hapless chap who clicked on the wrong link. In this case the IP is marked as "suspicious". The default behaviour is to not block these IPs. However, if you are receiving a lot of spam it's a good idea to enable this feature and block even "suspicious" IPs. Ultimately, some unfortunate users will be inadvertently blocked, so use this option with caution!

# 9.2.6. Exceptions

#### **WAF: Exceptions**



Sometimes you do not want to block certain IPs or domain names. For example, you don't want to block Google Bot, MSN (Bing) Bot, a third party site management service, a third party CDN service you are using and so on. You can

easily add Exceptions from blocking. You can set the following options to prevent Admin Tools from blocking certain IPs and domain names:

Never block these IPs Enter a comma-separated list of IPs which should never be automatically blocked. For example, such a list can be 127.0.0.1, 123.124.125.126 Moreover, since Admin Tools 2.2.a3 you can use IP ranges (e.g. 127.0.0.1-127.0.0.10), implied IP range notation (127.0.0.0 for the entire 127.0.0.1 to 127.0.0.255 block) and CIDR block notation (e.g. 127.0.0.0/8) on top of plain old IP addresses.

This field fully supports both IPv4 and IPv6 addresses.

You may enter a dynamic IP domain name prefixed by the at-sign (for IPv4) or hash-sign (for IPv6). This only applies if you are using a dynamic IP address domain provider (e.g. DynDNS). For example, if you are using DynDNS and your dynamic IP address domain name is example.dyndns.info and resolves to an IPv4 address you can enter @example.dyndns.info to whitelist your dynamic IPv4 address. Conversely, if your dynamic hostanem resolves to an IPv6 address you can enter #example.dyndns.info to whitelist your dynamic IPv4 address. Be careful to enter the correct domain name or you may have a delay of up to 30" processing security exceptions.

## Tip

If you are using the whitelist feature to allow access to the administrator section of your site only to specific IPs, these IPs are automatically added to the safe list of IPs which should never be automatically blocked.

## **Important**

IPs added to this list are fully white-listed. This means that no security measure will be applied against them. Please place only very well trusted IPs in this list! If an attack is launched from this IP, it will not be blocked by Admin Tools!

Whitelisted domains

If the IP address of the visitor who raised a security exception resolves to a domain name *ending* in what you enter here they will not be blocked. Effectively, these domain names have a free pass on your site.

# Warning

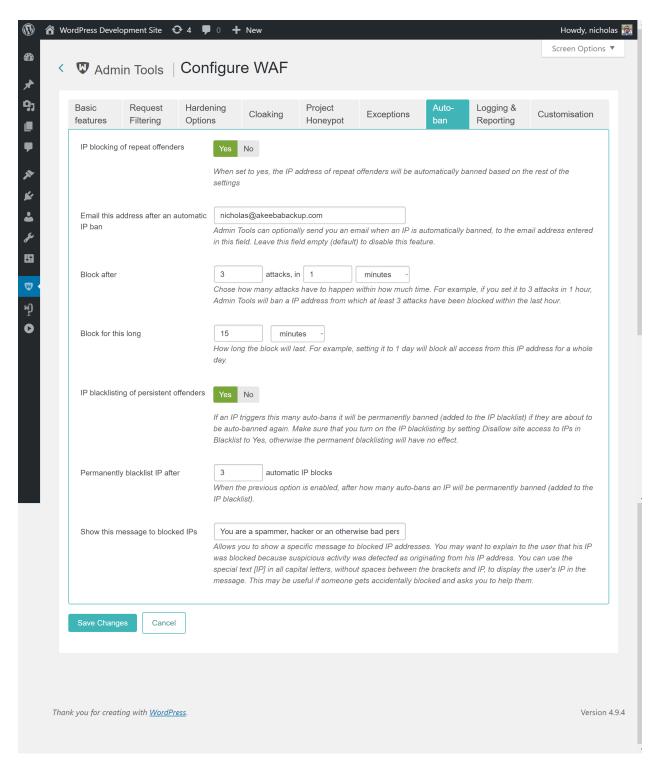
Malicious URLs from these domain names WILL be blocked but a. this will not be logged and b. their IP address will not be automatically blocked by the "Auto-ban Repeat Offenders" feature below. This is done to protect your site against reflected search engine attacks. Let us explain this.

Some hackers try to exploit search engines' eagerness to scan URLs, crafting malicious URLs to your site and putting them on their own sites. Search engines will see them and try to visit them on your site. You are whitelisting these search engines as you don't want to lock them out of your site. If the malicious URL wasn't blocked just because the request comes from a seemingly innocent source your site would be instantly hacked. That's why the malicious URLs are still blocked, just not logged or cause IP addresses to be automatically banned.

Enter a comma separated list of the domain names you want to whitelist. The default value is .googlebot.com, .search.msn.com which whitelists the search engine indexers Google Bot (used by Google Search) and MSN Bot (used by Bing).

# 9.2.7. Auto-ban

#### WAF: Auto-ban



You can easily Auto-ban IP addresses which repeatedly attack your site.

IP blocking of repeat offenders

When set to yes, the IP address of repeat offenders will be automatically banned based on the rest of the settings. This lets Admin Tools manage IP blocking automatically and is the recommended way to handle it. You MUST enable logging of security exceptions for this feature to work.

Email this address if an IP is auto banned

Admin Tools can optionally send you an email when an IP is automatically banned, to the email address entered in this field. This will allow you, for example, to determine if some IP is being regularly blocked, in which case it may be a good idea to place it in the permanent IP black list. Leave this field empty (default) to disable this feature.

The contents of the e-mails can be configured using the Email Templates feature in the Web Application Firewall page.

Block after

Chose how many attacks have to happen within how much time. For example, if you set it to 3 attacks in 1 hour, Admin Tools will ban a IP address from which at least 3 attacks have been blocked within the last hour.

Block for this long

How long the block will last. For example, setting it to 1 day will block all access from this IP address for a whole day.

IP blacklisting of persistent offenders

If an IP triggers many auto-bans over a period of time it will be permanently banned (added to the IP blacklist) next time they are about to be auto-banned again. Make sure that you turn on the IP blacklisting in the Basic features tab by setting Disallow site access to IPs in Blacklist to Yes, otherwise the permanent blacklisting will have no effect.

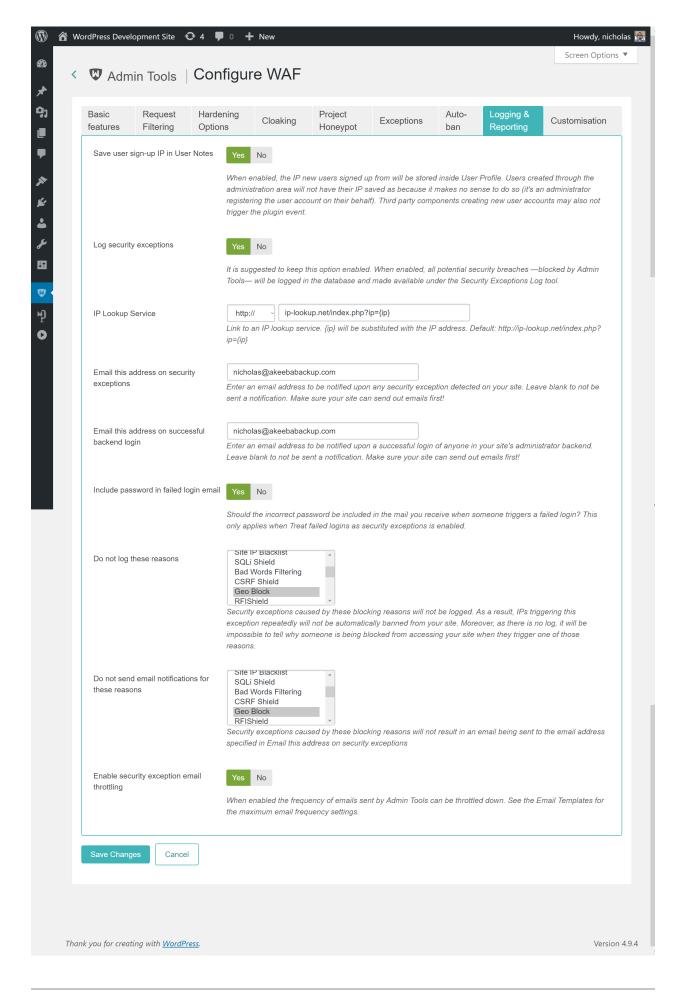
Permanently blacklist IP after

If an IP triggers this many auto-bans it will be permanently banned (added to the IP blacklist) when they are about to be auto-banned again. Make sure that you turn on the IP blacklisting by setting "Disallow site access to IPs in Blacklist" to Yes, otherwise the permanent blacklisting will have no effect.

Show this message to blocked IPs

Allows you to show a specific message to blocked IP addresses. You may want to explain to the user that his IP was blocked because suspicious activity was detected as originating from his IP address.

You can use the special text [IP] in all capital letters, without spaces between the brackets and IP, to display the user's IP in the message. This may be useful if someone gets accidentally blocked and asks you to help them.



In the Logging and reporting section you can change the way Admin Tools logs and reports various activity items and security exceptions happening on your site.

Save user signup IP in the user profile When enabled, the IP from which new users signed up will be stored as a note in the user profile.

## **Important**

This feature is guaranteed to work only when a user registers to your site using the public user registration form provided by WordPress. Users created through the Users page of the administration interface will not have their IP saved as a note because it makes no sense to do so (it's an administrator registering the user account on their behalf). Third party plugins creating new user accounts may also not trigger the hook we are using to be notified of user account creation..

Log security exceptions

It is suggested to keep this option enabled. When enabled, all potential security issues — blocked by Admin Tools— will be logged in the database and made available under the Security Exceptions Log tool.

Turning on this option will also create a file named admintools\_security\_issues.log in your site's wp-content/plugins/admintoolspw/app/log directory. This contains all the debugging details of what Admin Tools detected whenever it issues a 403 error. When asking for support, please include this log or at least the portion relevant to the 403 error page you are receiving in order for us to better serve you. Do note that your logs directory MUST be writeable for the log file to be produced.

## **Important**

When this option is turned off the automatic IP blocking of repeat offenders, automatic blacklisting of IPs and most email notification features will be deactivated.

# **Important**

By default we are using a .htaccess file to prevent direct web access to the log file. This works on Apache and LiteSpeed web servers. If you are using a different server, such as NginX or IIS, you need to prevent direct web access to this directory. If you are not sure how to do that please ask your host.

IP Lookup Service Admin Tools will provide you with a link to look up the owner of an IP address in the emails it sends you, as well as the Security Exceptions Log and Auto IP Blocking Administrator pages. By default, it uses the ip-lookup.net service. This option allows you to use a different IP lookup service if you so wish.

Enter the URL of the IP lookup service you want to use in this text box. The  $\{ip\}$  part of the URL will be replaced with the IP address to look up. For example, the default URL (for ip-lookup.net) is  $http://ip-lookup.net/index.php?ip=\{ip\}$ 

Email this address on security exceptions

Enter one or more email addresses (separated by commas) which will get notified whenever a security exception happens on your site. For example alice@example.com for one recipient only or bob@example.com, charlie@example.net, diane@example.org for multiple recipients. The email addresses need not be in the same domain name and don't even need to be users of the site itself. Any email address will do.

A "security exception" is anything which triggers Web Application Firewall. This is useful to get an ahead warning in the event of a bot trying to perform a series of attacks on your site.

The contents of the e-mails can be configured using the Email Templates feature in the Web Application Firewall page.

Email this address on successful administration login Enter an email address which will get notified whenever someone successfully logs in to your site's administration area (wp-admin). If you do not wish to use this feature, leave this field blank. If you enter an email address, every time someone logs in to the administration area an email will be sent out to this email address stating the username and site name. If you want to send a notification to multiple email addresses separate them with commas, e.g. alice@example.com, bob@example.net. The email addresses do not need to be in the same domain and they don't even have to be linked to users of your site.

This allows you to get instant notification of unexpected administrator area logins which are a tell-tale sign of a hacked site. In that unlikely event, immediately log in to your site's back-end area, go to Admin Tools and click on the Emergency Off-Line Mode button. This will cut off the attacker's access to the entirety of your site and gives you ample time to upgrade your site and its extensions, as well as change the password (and maybe the username) of the compromised administrator account. For maximum security, after taking your site back on-line, log out, clear your browser's cookies and cache and log in again.

The contents of the e-mails can be configured using the Email Templates feature in the Web Application Firewall page.

Do not log these reasons

Security exceptions caused by these blocking reasons will not be logged. As a result, IPs triggering this exception repeatedly will not be automatically banned from your site. Moreover, as there is no log, it will be impossible to tell why someone is being blocked from accessing your site when they trigger one of those reasons.

For a list of what each reason means please consult the list of WAF log reasons. You can start typing or click on on the field to show the list of reasons.

Do not send email notifications for these reasons Security exceptions caused by these blocking reasons will not result in an email being sent to the email address specified in "Email this address on security exceptions".

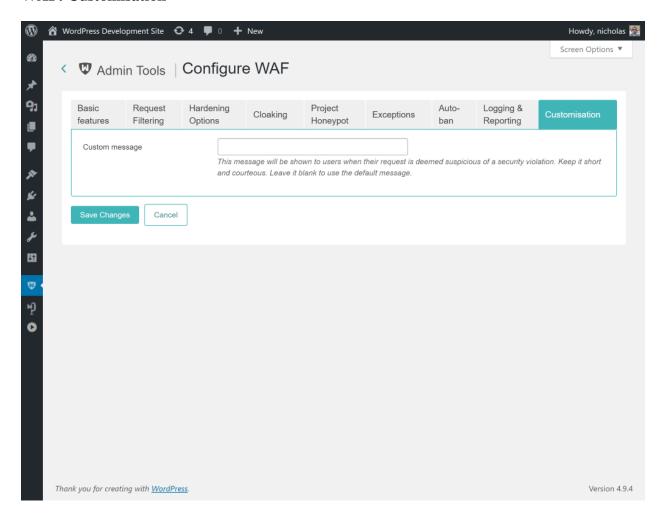
For a list of what each reason means please consult the list of WAF log reasons. You can start typing or click on on the field to show the list of reasons.

Enable security exception email throttling

When this feature is set to Yes the email throttling options in the Email Templates feature in the Web Application Firewall page will be taken into account before sending an email to the email address specified in "Email this address on security exceptions". By default, Admin Tools will not send more than 5 emails in 1 hour. When this option is set to No there will be no limit on the amount of emails Admin Tools will send you. Disabling this can be a bad idea because it will slow down your server and fill up your inbox in the case of a bot performing a massive attack against your site.

## 9.2.9. Customisation

#### **WAF: Customisation**

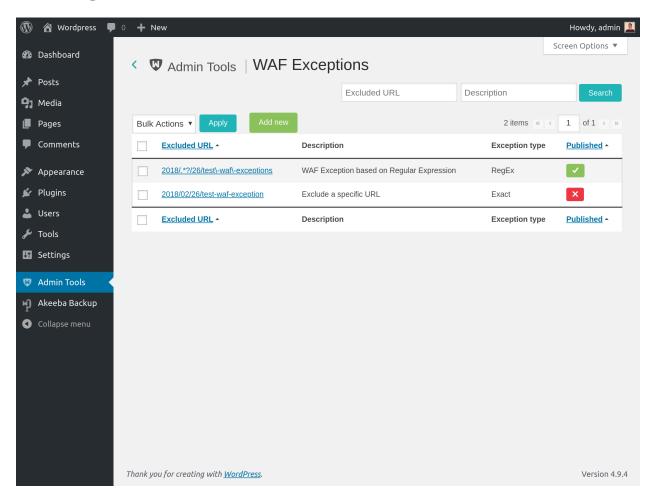


The Customisation section allows you to change the way Admin Tools presents the error message to people who are denied access to the site.

Customise Security Exceptions message This message will be shown to users when their request is deemed suspicious of a security violation. Keep it short and courteous. Leave it blank to use the default message.

# 9.3. WAF Exceptions

#### **WAF Exceptions**

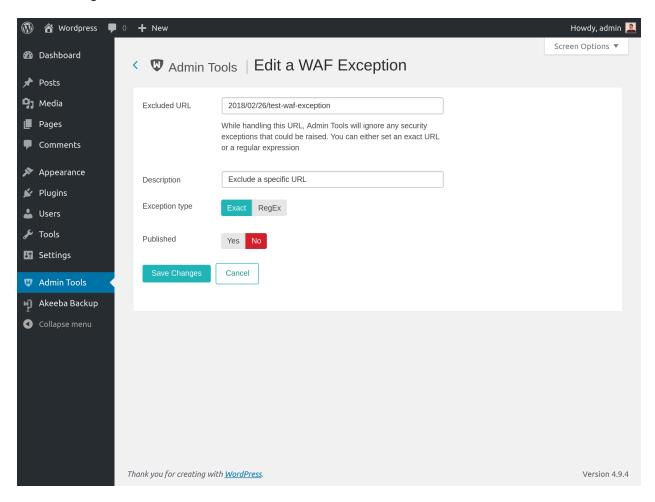


This page allows you to configure exceptions to the WAF filtering rules. Why you need that? Some plugins are designed to properly and safely parse and use data which triggers WAF protection rules. Most usually, a plugin accepts an absolute path to files on your server or can parse complex data which normally trigger WAF's filters. Without any exceptions set, these plugins would be blocked and you wouldn't be able to properly use your site. The workaround was to disable WAF's filters, but this ended up in degrading the security of your site. Using the WAF Exceptions view you can fine tune which URLs are in the "safe list" and should never be blocked.

#### Note

WAF Exceptions is a very useful and powerful tool. It's also possible that you apply too many exceptions, opening potential security wholes in the firewall. Be very cautious when using it. Please keep in mind that when you add an exception, WAF is COMPLETELY TURNED OFF for all requests matching the exception. If you apply a too broad exception you will be deteriorating your site's security to the level it was before installing Admin Tools for WordPress.

## **WAF Exception**



WAF Exceptions are defined by specifying the target URL: you can either specify an Exact match or a RegEx (Regular Exception) one.

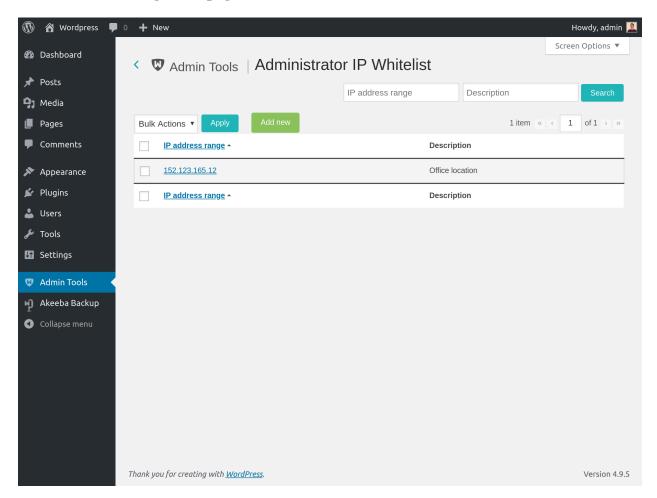
- Exact. Using this matching option, you instruct Admin Tools to ignore any security exception coming from a specific URL
- Regular Expression. If you have several URLs that are triggering false positives, you can create a regular expression to exclude them all.

# **Important**

Please note that when using a regular expression, you have to escape any regular expression character, by adding a leading backslash  $\setminus$  . The most common character that should be escaped is the dash – here the full list:

# 9.4. Administrator IP Whitelist

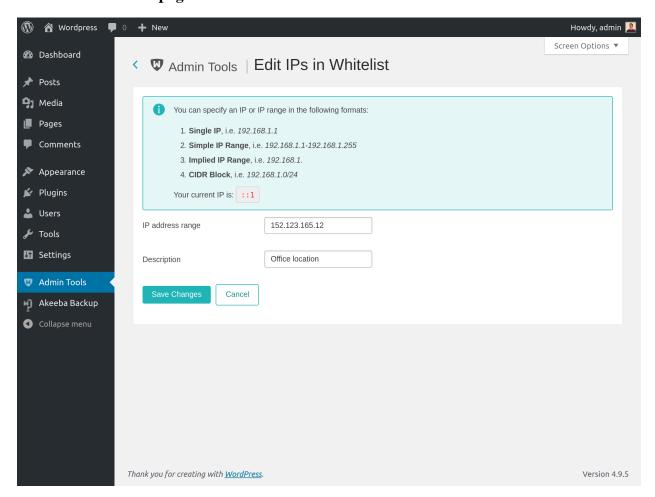
## The Whitelist management page



This page allows you to manage the IP Whitelist, defining the list of IPs or IP blocks which have access to your site's administrator area.

The Edit/Add page looks like this:

#### The Whitelist editor page



# Tip

You current IP address is displayed right above the edit box. Make sure that is the first to include so that you do not lock yourself out of your site's administrator area!

In the IP Address Range box you can enter an IP or IP range in one of the following ways:

- A single IP, e.g. 192.168.1.1
- A human readable block of IPs, e.g. 192.168.1.1-192.168.1.10
- An implied IP range, e.g. 192.168.1. for all IPs between 192.168.1.1 and 192.168.1.255, or 192.168. for all IPs between 192.168.0.1 through 192.168.255.255.
- A CIDR block [http://en.wikipedia.org/wiki/Classless\_Inter-Domain\_Routing], e.g. 192.168.1.1/8. If you don't know what this is, forget about it as you don't need it.
- A Subnet Mask [http://en.wikipedia.org/wiki/Subnetwork] notation, e.g. 192.168.1.1/255.255.255.0
- A dynamic IPv4 domain name prefixed by the at-sign. This only applies if you are using a dynamic IP address
  domain provider (e.g. DynDNS). For example, if you are using DynDNS and your dynamic IP address domain name
  is example.dyndns.info and resolves to an IPv4 address you can enter @example.dyndns.info to whitelist

your dynamic IPv4 address. Be careful to enter the correct domain name or you may have a delay of up to 30" processing backend login requests and security exceptions. Please note that using the at-sign method ONLY works with IPv4 addresses. This is a limitation of PHP itself.

A dynamic IPv6 domain name prefixed by the hash-sign. This only applies if you are using a dynamic IP address
domain provider (e.g. DynDNS). For example, if you are using DynDNS and your dynamic IP address domain name
is example.dyndns.info and resolves to an IPv6 address you can enter #example.dyndns.info to whitelist
your dynamic IPv6 address. Be careful to enter the correct domain name or you may have a delay of up to 30"
processing backend login requests and security exceptions. Please note that using the hash-sign method ONLY
works with IPv6 addresses. This is a limitation of PHP itself.

Do note that Admin Tools supports IPv4 and IPv6 (if your server supports IPv6) for any form of IP you enter yourself (single IP, human readable block, implied IP range, CIDR block and subnet mask notation).

Please pay attention to the differences between the at-sign and hash-sign notations' meanings. @something is IPv4 (e.g. 192.168.1.4) whereas #something is IPv6 (e.g. ffff::5678:90ab). Do not use the at-sign for domains resolving to an IPv6 address or the hash-sign for domains resolving to an IPv4 address. Mixing this up can lead to long delays in page loads and / or being unable to access your site. Please keep in mind that the two different methods are required due to the way PHP works. They cannot be merged into a single method because that would considerably slow down every page load of your site.

## **Notes about using Dynamic IP Address Domain Names**

Ideally, you should only use this feature if the IP address you are using to connect to the Internet never, ever changes. This is called a "static IP address" and it's usually an optional, extra cost, feature with most Internet service providers. Please note that having a dynamic DNS service, such as those provided by Dyn.com, is the exact opposite from having a static IP address: dynamic DNS services frequently update a domain name to point to your ever changing IP address.

While Admin Tools makes it possible to use a dynamic DNS for IP whitelisting it may be problematic for two reasons. First, it's terrible for performance as a DNS resolution must be done for every page load of your site where the IP whitelist must be read. This is any attempt to login as a user with administrative / editing privileges and every time there is a security exception raised. If your server does not cache IP resolution locally this can slow your site down considerably.

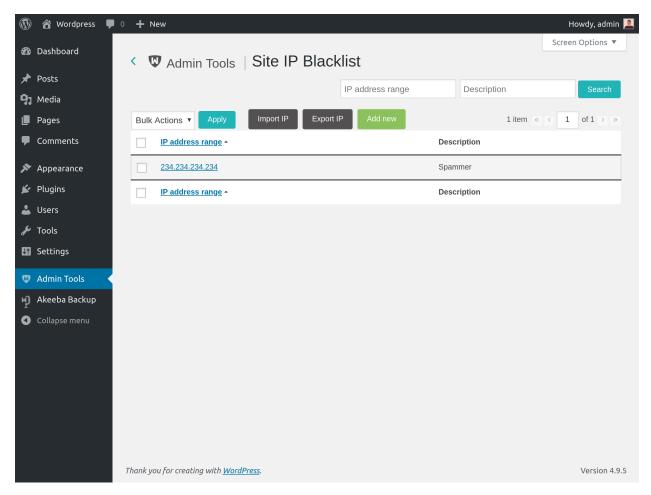
Furthermore, all dynamic IP providers have a default timeout for the dynamic DNS entries varying from 1 minute to 1 hour. If your IP changes within that period your server might be "blind" to the change. The same thing can happen if your dynamic IP updater (typically running in your router or NAS firmware) fails to update the dynamic DNS provider with your new IP address. At best this will be an inconvenience because you cannot access your site's administration until your dynamic DNS provider is updater and your server "sees" the new IP address for that DNS entry. At worst, this can be initiated by a targeted attack to lock you out of your site while the attacker exploits a different path to gain access to your site, leaving you helpless.

Finally, bear in mind that you should never use this feature if you expect to need to log into your site as a user with editing / administrative privileges from an Internet connection with an unpredictable IP such as a public WiFi hotspot, a satellite Internet connection (e.g. those used in ships, airplanes and remote research stations) or a mobile broadband connection (including mobile-network-assisted Internet routers, even if your ISP is assigning a static IP address to your main, wired, Internet connection). **DO NOT, EVER, WHITELIST THE IP ADDRESS OF A PUBLIC, SHARED CONNECTION! YOU WILL GET HACKED!** 

For the observant reader, we listed mobile broadband connections together with shared connections. This is not an oversight. Mobile Internet connections tend to recycle IP addresses far faster than their fixed (landline, fiber, cable, ...) counterparts. This is largely because of the ephemeral nature of the connection and the frequent hopping between areas of coverage and areas of non-coverage. Because of the fast rate of IP address recycling, using them for whitelisting ranges from very impractical to potentially dangerous (e.g. if an advanced attacker uses a malicious femptocell to launch a man-in-the-middle attack).

# 9.5. Site IP Blacklist

#### The Blacklist management page



This page allows you to manage the IP Blacklist, defining the list of IPs or IP blocks which do not have access to your site.

# Do not overdo it with IP blacklisting!

Contrary to popular belief, you should not manually blacklist every single IP which appears to be attacking your site. This will have unintended consequences which work against your site and offer no additional protection.

First of all, not all detected attacks are actual attacks. Keep in mind that Admin Tools' Web Application Firewall, like every other WAF solution out there, is using a set of rules to determine the probability of a request being part of an attack and block it if it crosses a certain threshold. This means that there are a few cases of legitimate requests being mistakenly treated as attacks (false positives). This can happen when, for example, a user's browser keeps inserting the wrong password in the login form and the user not noticing and keep retrying to log in until they get blocked. You don't want to permanently blacklist that client of yours, now, do you?

Furthermore and most importantly the IP an attack to your site seems to come from is most likely not the IP address of the attacker himself. Even a semi-decent, wanna-be hacker would never use his home's Internet connection to launch an attack. That would be the equivalent of a burglar leaving his driver's license in the house he robbed. Instead, hackers use hacked devices (from a PC to a smart lightbulb and everything in between) of innocent people to launch their

attacks from. Therefore the IPs you see attacking you and are tempted to block are innocent people. These are your potential clients. You don't want to block them.

Moreover, IPs are seldom static. They are dynamic. Most ISPs own a bunch of IP addresses. When your router connects to the Internet it is assigned a random address from that bunch. Many ISPs push that further, allocating an IP address for a short time period (usually 1 to 12 hours) and assign you a different, random IP when that allocation expires. This is done for several performance and business reasons, but what you should remember is that the IP that attacks you today will most likely be assigned tomorrow to your potential client. You do not want to block them!

Finally, there's the performance aspect of IP blocking. Every time someone connects to your site, on every single page load, Admin Tools has to check their IP address against each and every entry of the blacklist. Every entry of the blacklist adds a bit of processing time on every page load. In most cases 50 to 100 blocked IPs will not have a severe impact on your page loading speed. Anything above that threshold has a measurable impact on your site's performance. Your site loads slower for everybody. Search engines pick that up and penalize your slow site by burying it dozens of spots lower in search rankings.

Essentially, the more blacklisted IPs you add the more potential clients you lose.

This leaves us with the question of why this feature exists and how you should deal with IP blacklisting.

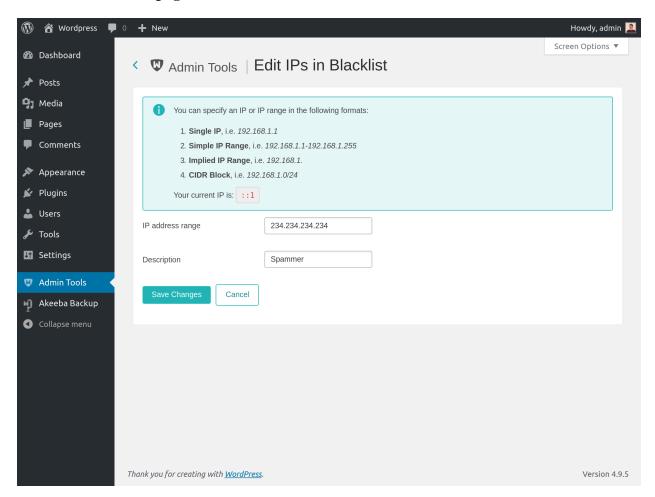
There is a small, but large enough to be annoying, percentage of attacks originating from wanna-be hackers who use the same IP address to attack you over and over again. Usually they're running a dumb script with no error handling. Therefore even when Admin Tools blocks them automatically they keep trying and trying. The best thing you can do is, of course, blacklist their IP. Luckily, Admin Tools can do that for you! Just make sure that you enable the automatic IP banning and the permanent IP banning of repeat offenders in the Configure WAF page. Admin Tools will first issue a temporary ban against IPs which seem to be attacking your site. If they are persistent it will add them to the blacklist. This automatic management yields the best results for both performance and security.

So why do we have the IP blacklisting feature, again? Mostly to manage the automatically blacklisted IP addresses and to allow power users to add their own IPs which they do not want to access the site for reasons beyond security. So do yourself a favor and **do not manually blacklist IP addresses!** Managing blacklisted IPs manually is a *Terribly Bad Idea*.

# Using the site IP blacklist

The Edit/Add page looks like this:

## The Blacklist editor page



# Tip

You current IP address is displayed right above the edit box. Make sure that you do not include it so that you do not lock yourself out of your site's administrator area!

In the IP Address Range box you can enter an IP or IP range in one of the following ways:

- A single IP, e.g. 192.168.1.1
- A human readable block of IPs, e.g. 192.168.1.1-192.168.1.10
- An implied IP range, e.g. 192.168.1. for all IPs between 192.168.1.1 and 192.168.1.255, or 192.168. for all IPs between 192.168.0.1 through 192.168.255.255.
- A CIDR block [http://en.wikipedia.org/wiki/Classless\_Inter-Domain\_Routing], e.g. 192.168.1.1/8. If you don't know what this is, forget about it as you don't need it.
- A Subnet Mask [http://en.wikipedia.org/wiki/Subnetwork] notation, e.g. 192.168.1.1/255.255.255.0

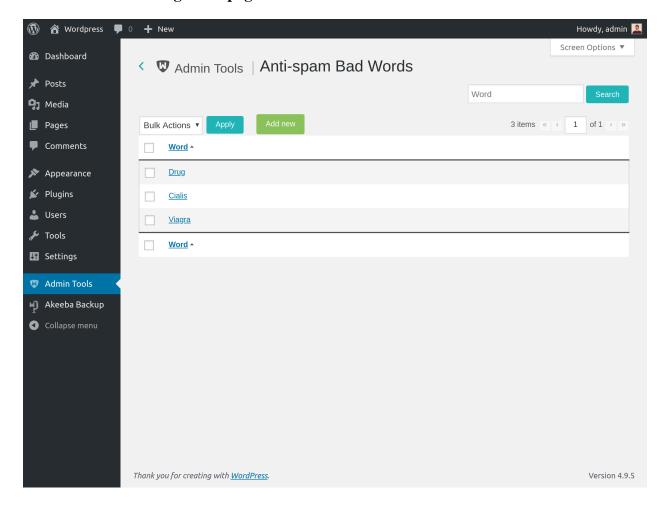
Do note that Admin Tools supports IPv4 and IPv6 (if your server supports IPv6).

#### Note

If you want to unblock someone who got their IP inadvertently blocked you will have to remove all records belonging to their IP address in FOUR (4) places: Site IP blacklist, Security Exceptions Log, Auto IP Blocking Administration and Auto IP Blocking History.

# 9.6. Anti-spam Bad Words

#### The Bad Words management page



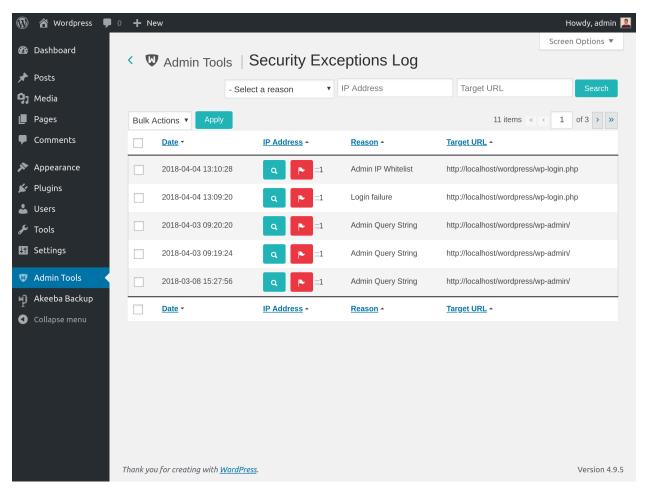
This page allows you to manage the list of Bad Words. Their use will be forbidden on the site. If a query contains one of those words, it will result in a 403 error and it will optionally be logged in your Security Exceptions Log. All words are case insensitive, which means that they will be filtered no matter if they appear in lowercase, uppercase or mixed case in the request.

#### Note

Some servers already include a server-side filter to avoid common spam words. If you receive an error — usually a 403 error or an error noting that you have an invalid request— while trying to save a word, do not panic. It's your server's filter kicking in. Just omit including the word you just tried to include, as it is already filtered very effectively by your server!

# 9.7. Security Exceptions Log

## The Security Exceptions Log viewer page



A firewall is worth nothing if it can't log the attempts to override it. Most usually you will see that the same kind of attacks are coming from the same IP addresses over and over again. Using this log viewer facility you can dive into the log, spot those IPs and note them down so that you can ban them (put them in the Blacklist).

Below each IP there is a link reading Add to Black List or Remove from Black List. Clicking the former will add the IP address of the relevant record to the IP Black List and that IP will be denied access to your site. The latter removes the IP address from the black list.

#### Note

If you want to unblock someone who got their IP inadvertently blocked you will have to remove all records belonging to their IP address in FOUR (4) places: Site IP blacklist, Security Exceptions Log, Auto IP Blocking Administration and Auto IP Blocking History.

# 9.7.1. List of blocking reasons

The block reasons, listed in the log and optionally sent to you by email are the following. The "Code" is what you need to enter in the "Do not log these reasons" or "Do not send email notifications for these reasons" options in WAF configuration to prevent these security exceptions from being logged or trigger an email respectively.

Admin Query

Code: ipwl

String

Someone tried to access your site's administrator section but he didn't provide the secret URL parameter. Admin Tools blocked him and prevented him from seeing the login page at all.

Admin IP Whitelist Code: adminpw

Someone tried to access your site's administrator section but his IP was not in the Administrator IP Whitelist. Admin Tools blocked him and prevented him from seeing the login page at all.

Site IP Blacklist

Code: not applicable

Someone tried accessing the front- or back-end of your site but his IP is in the IP Blacklist. Admin Tools blocked him and didn't allow him to see the content of your site.

SQLi Shield

Code: sqlishield

See the Configure WAF page, SQLiShield protection against SQL injection attacks. The attack was blocked by Admin Tools.

Bad Words Filtering Code: antispam

The request contains one of the Bad Words you have defined and was blocked by Admin Tools.

**RFIShield** 

Code: rfishield

See the Configure WAF page, Remote File Inclusion block (RFIShield). The attack was blocked

by Admin Tools.

**DFIShield** 

Code: dfishield

See the Configure WAF page, Direct File Inclusion shield (DFIShield). The attack was blocked

by Admin Tools.

UploadShield

Code: uploadshield

See the Configure WAF page, Uploads scanner (UploadShield). The attack was blocked by Admin

Tools.

Spammer (via

Code: httpbl

HTTP:BL)

See the Configure WAF page, Project HoneyPot. The attack was blocked by Admin Tools.

Login failure

Code: loginfailure

Someone tried to log in in the front- or back-end of your site with the wrong username and/or

password.

Admin Directory

Code: admindir

See the Configure WAF page, Change admin URL. The request was blocked by Admin Tools.

Edit Admin User

Code: nonewadmins

Someone tried to create or edit an administrator user from the backend of your site. In this context "administrator user" means any user who has the "administrator" role or has the capacity to activate

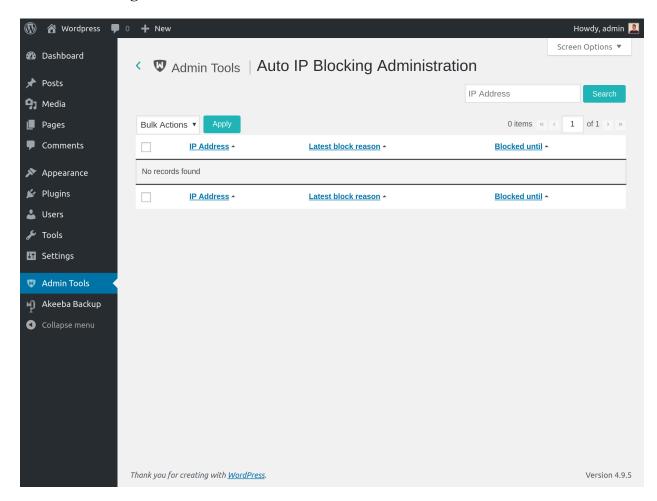
plugins.

PHPShield Code: phpshield

See the Configure WAF page, Remote PHP protocol block. The request was blocked by Admin Tools.

# 9.8. Auto IP Blocking Administration

#### **Auto IP Blocking Administration**



This page lists the automatic banning of repeat offenders. You will only see any records here if you have turned on the "IP blocking of repeat offenders" option in the Configure WAF page and there have been repeat offenders. For each auto-banned IP you can see the IP address being banned, the latest security exception this IP triggered and until when (GMT timezone!) this auto-ban will be in effect.

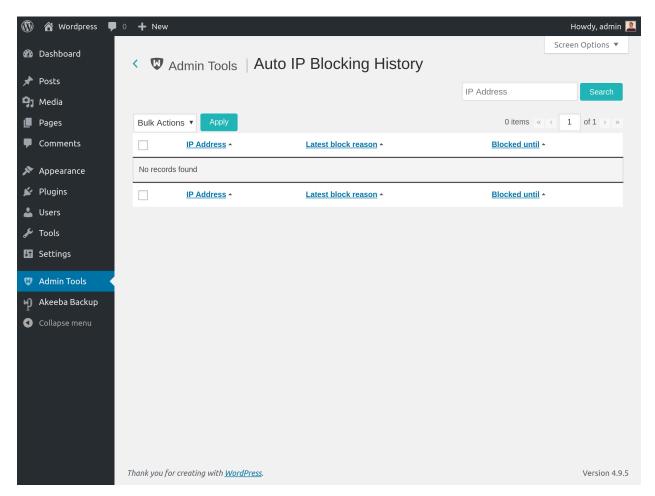
Please remember that this page only lists the automatic bans currently in effect. For a list of automatic IP bans which have been lifted please consult the "Auto IP Blocking History" page.

#### Note

If you want to unblock someone who got their IP inadvertently blocked you will have to remove all records belonging to their IP address in FOUR (4) places: Site IP blacklist, Security Exceptions Log, Auto IP Blocking Administration and Auto IP Blocking History.

# 9.9. Auto IP Blocking History

## **Auto IP Blocking History**



This page shows the history of the automatic IP bans imposed on repeat offenders. You will only see any records here if you have turned on the "IP blocking of repeat offenders" option in the Configure WAF page and there have been repeat offenders in the past whose automatic ban has now been lifted. For each old auto-banned IP record you can see the IP address which was banned, the latest security exception this IP triggered before it got banned and until when (GMT timezone!) this auto-ban was in effect.

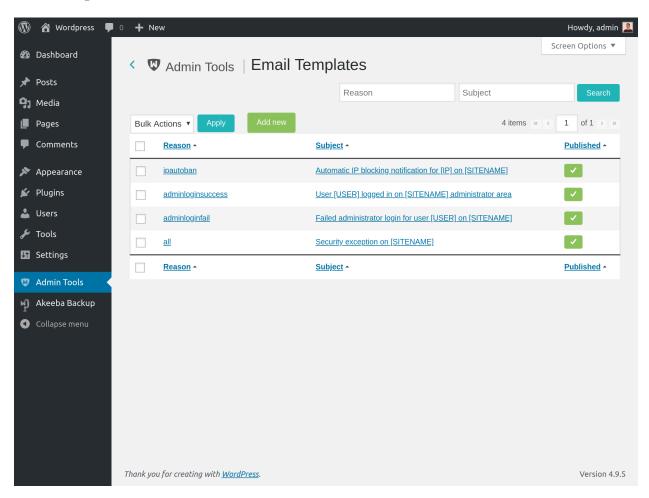
The contents of this page are used by Admin Tools together with the "IP blacklisting of persistent offenders" option in the Configure WAF page to determine which IPs of repeat offenders should be automatically added in the permanent IP blacklist.

#### **Note**

If you want to unblock someone who got their IP inadvertently blocked you will have to remove all records belonging to their IP address in FOUR (4) places: Site IP blacklist, Security Exceptions Log, Auto IP Blocking Administration and Auto IP Blocking History.

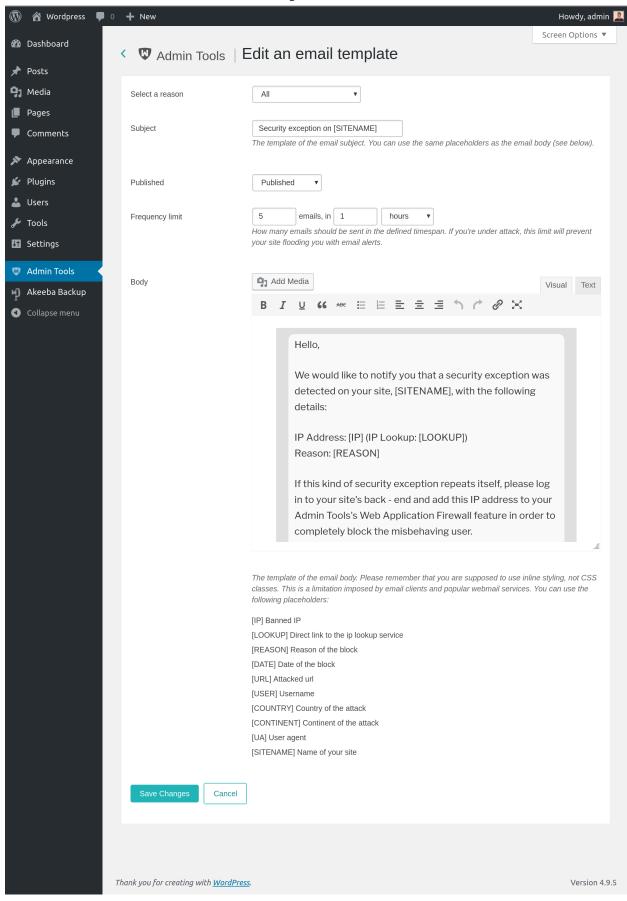
# 9.10. Email templates

## **Email templates**



Admin Tools can be configured (in the Configure WAF page) to send out emails when an attack is blocked. You can configure the contents and layout of these email messages using this page.

#### Using Admin Tools



Each email template consists of the following elements:

Reason The kind of attack this email template applies to. If no specific email template is found, Admin

Tools will use the one with its reason set to "All".

Subject The subject line of the email message you will be receiving. You can use certain variables (see

below).

Published Only the email templates with Published set to Yes will be taken into account.

Frequency limit When the "Enable security exception email throttling" option is enabled in the Configure WAF

page these options will define the maximum number of emails you are going to receive. You can set the number of emails and the amount of time. For example setting 5 emails in 1 hour means that if 5 emails for this Reason have been sent in the last 1 hour Admin Tools will not send out

any more emails about it.

Body The body text of the email message. You can use full HTML and certain variables (see below).

The variables you can use are enclosed in square brackets and are always in uppercase. The available variables are:

• [IP] Blocked IP address

• [LOOKUP] Direct link to the ip lookup service

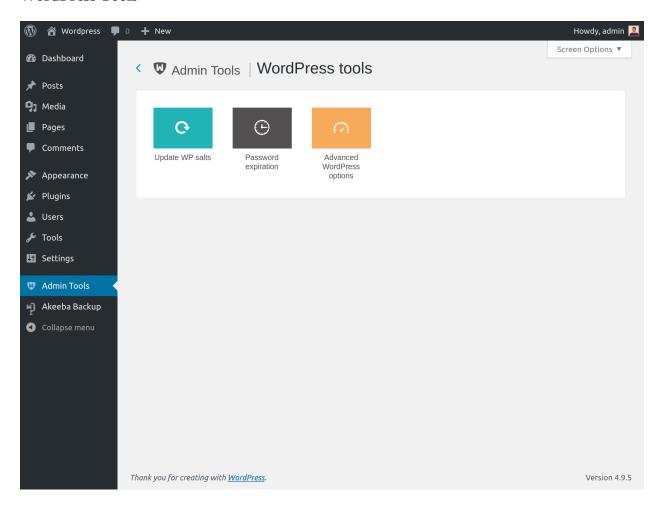
• [REASON] The detected kind of the attack

• [DATE] Date and time of the attack

- [URL] Attacked URL. THIS IS POTENTIALLY UNSAFE. You are advised to NOT include this in your emails to avoid attackers triggering Cross Site Scripting (XSS) attacks.
- [USER] Username of the attacker (if the user is logged in)
- [UA] User agent of the attacker. THIS IS POTENTIALLY UNSAFE. You are advised to NOT include this in your emails to avoid attackers triggering Cross Site Scripting (XSS) attacks.
- [SITENAME] The name of your site.

# 10. WordPress tools

#### **WordPress Tools**



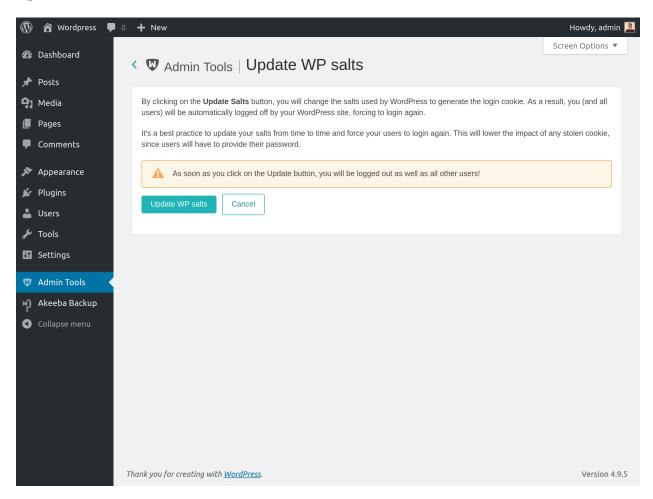
WordPress offers several options to tweak your site, but most of the time they are deep buried inside its documentation and requires you to manually write some PHP code and modify some configuration files.

These steps are extremely error prone: if everything is done correctly, your changes will make effect; on the other side, if anything goes wrong, your site will break.

Admin Tools offers a friendly graphical interface to enable or disable those options.

# 10.1. Update WordPress salts

#### **Update WordPress salts**



While logging in, WordPress allows users to set the option **Remember me**. In this way users won't have to type their passwords over and over.

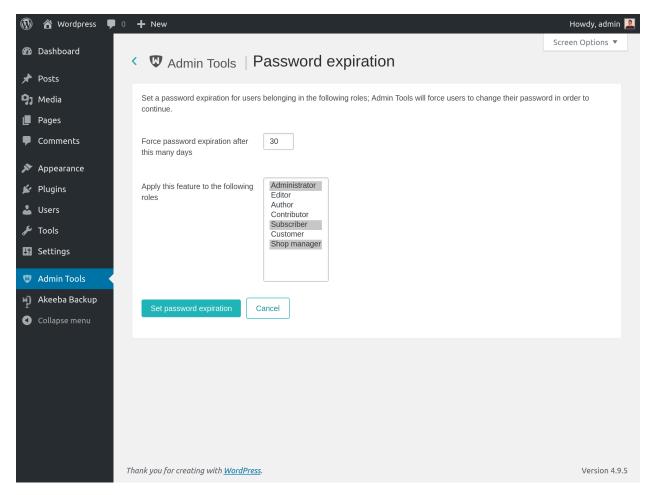
However this feature as two downsides:

- if user's cookie are stolen, an attacker can easily access your site
- if the user is using a shared computer and he forgot to logout, anyone could access to his account

For those reasons, it's good practice from time to time to reset your site salts: this will invalidate ALL your user cookies, forcing them to login again.

# 10.2. Password expiration

#### **Password expiration**



Choosing a good password is fundamental to protect your account, however in very sensitive environments it could be worth to setup a password expiration policy.

This means that for select roles (usually the most powerful ones, like the Administrator one), Admin Tools will force the users to reset their password based on the expiration you set.

Force password
expiration after
this many days

After how many days a password should be considered expired? If it's expired, Admin Tools will
force the user to reset his password using WordPress core feature.

Leave this field to 0 to disable this feature

Select which roles should have their password reset. Hold Ctrl key and click to select multiple
feature to the

roles.

# 10.3. Advanced WordPress options

following roles

Finally, WordPress has several advanced options, for example specific debug modes or post settings. In this section you can easily switch them on or off using few clicks of your mouse.

## 10.3.1. Post settings

#### Post settings



Modify autosave interval (seconds)

When editing a post, WordPress uses Ajax to auto-save revisions to the post as you edit. You may want to increase this setting for longer delays in between auto-saves, or decrease the setting to make sure you never lose changes. The default is 60 seconds.

Post revisions

WordPress, by default, will save unlimited copies of each edit made to a post or page. Here you can disable this feature, set a custom limit to the revision number or revert to the default behavior.

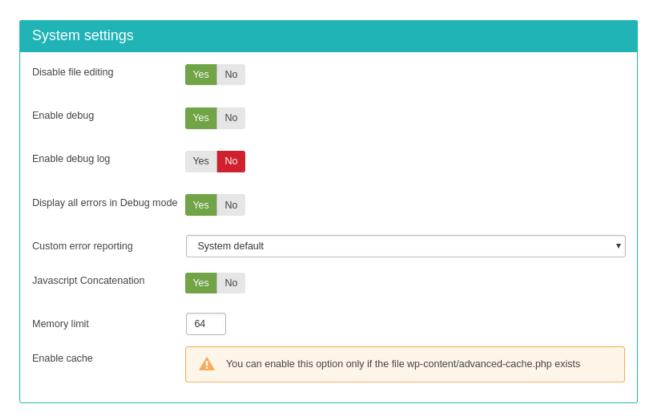
Empty trash

Number of days before WordPress permanently deletes posts, pages, attachments, and comments, from the trash bin. Set it to 0 to disable the trash.

Cleanup Image Edits By default, WordPress creates a new set of images every time you edit an image and when you restore the original, it leaves all the edits on the server. When this option is set, only one set of image edits are ever created and when you restore the original, the edits are removed from the server.

### 10.3.2. System settings

#### **System settings**



Disable file editing

Disable the plugin or theme editor to prevent users from being able to edit sensitive files and potentially crash the site.

Enable debug

Enable WordPress debug mode. It causes very verbose information to be printed on the browser. This information may tip off hackers about how your site works. As a result it is not recommended for production sites. Only use this when you are trying to troubleshoot an error on your site.

Enable debug log

When enabled, WordPress will produce a log file with debug information in wp-content/debug.log. WARNING! This file can be accessed over the web by default and can be used to tip off hackers about the internal workings of your site. Only use on local development sites when you are trying to troubleshoot an error on your site.

Display all errors in Debug mode

Display all PHP errors and warnings when WordPress Debug mode is enabled.

Custom error reporting

Set a custom level for PHP error reporting, the following levels are available:

- System default Use server configuration to decide which errors to render
- None Never display the errors
- Errors Displays only PHP Errors (error reporting E\_ERROR)
- Minimal Displays PHP Errors, Warnings and Parse errors (error reporting set to E\_ERROR |
   E\_WARNING | E\_PARSE)

- Full Displays PHP Errors, Warnings, Parse and Notices errors (error reporting set to E\_ERROR
   E WARNING | E PARSE | E NOTICE)
- **Developer** Displays PHP Errors, Warnings, Parse, Notices and Deprecation errors (error reporting set to E\_ERROR | E\_WARNING | E\_PARSE | E\_NOTICE | E\_DEPRECATED)

Javascript concatenation

By default, WordPress concatenates scripts in admin area. Set it to No to disable javascript concatenation

Memory limit

Ask WordPress to increase current memory limit to the following value (in MegaBytes). WARNING! Values too low, e.g. below 64, may cause your site to stop loading (you will see a PHP error, 500 Internal Server error or white page instead of your site). Values too high may be incompatible with your server. Only change this if you have a good reason to. If unsure, please ask your host about the valid range for your site.

Enable cache

Enable WordPress cache. Please note that the file wp-content/advanced-cache.php must exist

### 11. Database tools

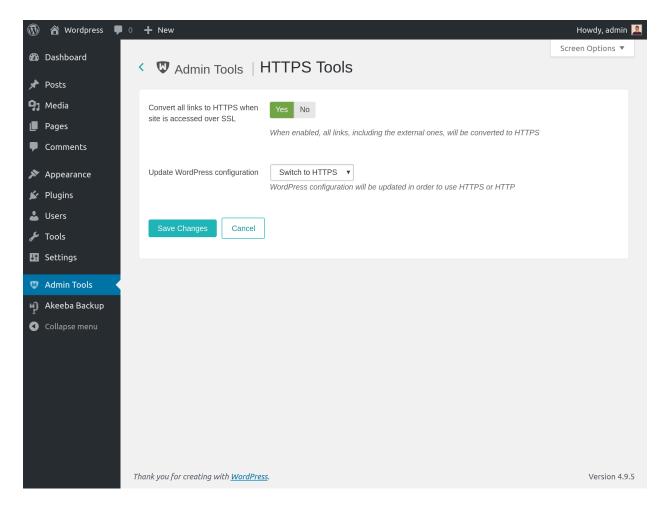
The database is the most important part of our websites. It holds all the data and most configuration options, i.e. everything which makes our site what it is. However, since data is being written to and deleted from the database, the database table are becoming slow or even corrupted. It's the same thing as what happens with hard drives.

On a hard drive you know that you can always defragment it and run chkdisk or fsck (depending on your Operating System). For databases you have to go through a tedious process using a database administration tool, such as phpMyAdmin, to repair and optimize each and every table. Admin Tool's Database Tools are here to automate this tedious process for you!

Repair & Optimise Tables will run the repair and optimisation process on all of your site's tables. If the process hangs for a long time after the first time you use it, run it again. The usual problem is that the a database table is so bloated that PHP times out waiting for your database server to optimise this table.

# 12. HTTPS Tools

#### **HTTPS Tools**



When you access your site over SSL (HTTPS) you might end up with a "partially encrypted page" warning on several browsers. This happens because some resources, such as Javascript, CSS or external pages (maps, calendars) loaded in IFRAMEs are accessed over HTTP. It is usually extremely difficult to spot all of them and change them. Some are outright impossible to change unless you edit the code of the plugin which produces them. Not any more. Just enable the Convert all links to HTTPS when site is accessed over SSL option and Admin Tools will automatically convert all HTTP URLs to HTTPS URLs when your site is accessed over SSL (HTTPS). This will make the partially encrypted page warnings finally go away.

Moreover, you can update WordPress configuration to instruct it to always use HTTPS while accessing your site.

### Warning

All links to external files and pages, including regular links to other web sites, will be converted to use the https:// scheme. And we really mean EVERY SINGLE ONE OF THEM. That's exactly what this feature is designed to do.

## 13. URL Redirection

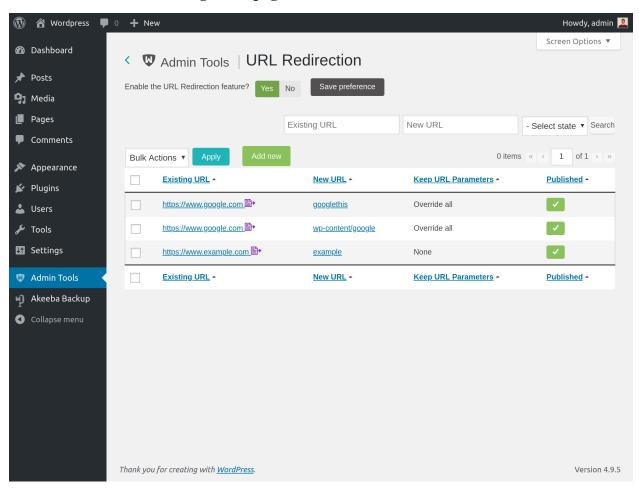
#### Note

This feature is only available in the Professional release

Sometimes you need to create short, memorable URLs to some of your site's pages. Our friend Brian Teeman calls them PEF (Pub Ear Friendly). Arguably, telling someone to visit http://www.example.com/downloads is much easier to remember than a 100+ character long URL.

Some other times you would like to use a short URL to an external site but do not wish to use one of the free services, like bit.ly, ow.ly, t.co or tinyurl.com for privacy reasons. Admin Tools to the rescue! The custom URL redirection feature allows you to do all of the above with a ridiculously simple interface.

#### The URL Redirection management page



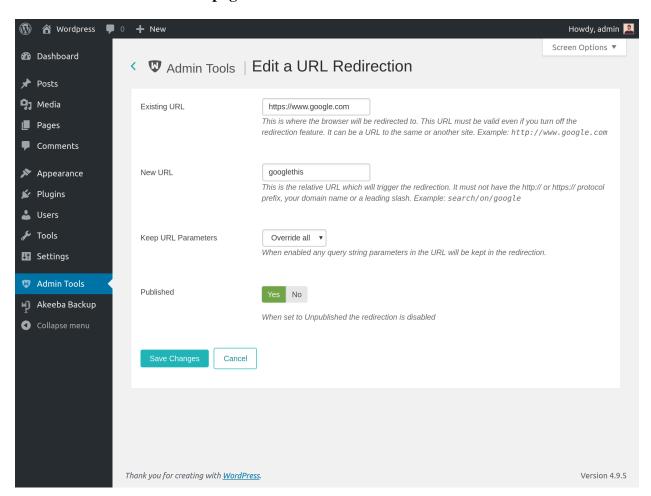
The main administration page shows you a list of the custom URL redirections defined on your sites. Each entry consists of the following information:

- The left hand checkbox. The toolbar operations will apply only to the checked items.
- Existing URL. The URL where your visitors will be taken to. It's called "Existing" because it exists even when the URL Redirection feature is not enabled. It is existing content and you're about to create a new URL which will take your visitors to it. Clicking on it will open it in a new window so that you can preview the results.

- New URL. The relative path on your site which triggers the redirection. It's called "New" because it doesn't exist when the URL Redirection feature is disabled. With the redirections you essentially create a new URL for existing content. For example, if your site is accessible at http://www.example.com/wordpress and this field reads search/google, then all requests to http://www.example.com/wordpress/search/google will be redirected to the Existing URL with a 301 (Permanently Moved) HTTP status code, to keep search engines happy. Clicking on the displayed value will open the Edit/Add page so that you can edit the entry.
- Keep URL Parameters. During the redirection, what should happen to URL parameters? Read below for further details.
- Published. When unpublished, the redirection will not take place. Useful to temporarily take down a redirection without deleting it.

When adding a new entry or editing an existing entry, the following page appears:

#### The URL Redirection editor page



There are three fields to edit:

Existing URL An existing URL on your site, or a link to an external page.

When using a URL in your own site you do not have to include the URL to your site's root. Use the relative path instead.

The biggest strength of this feature is the ability to enter external links. For instance you can enter http://www.google.com to redirect your visitors to Google's search page. Using this powerful feature allows you to run your private URL shortening service on your own domain!

New URL

The **relative** path which triggers the redirection.

For example, if your site is accessible as http://www.example.com/wordpress, entering google in this field will cause the URL http://www.example.com/wordpress/google to redirect to the URL you entered in the Existing URL field above. You can use subdirectories in your path, e.g. search/external/google.

Keep URL Parameters When set to None any query string parameters in the URL (i.e. anything after the question mark) will be ignored.

When set to Override All any query string parameters in the URL will override any parameters in the Existing URL, or added to it if they didn't exist in the first place.

When set to Add New any query string parameters in the URL which do not exist in the Existing URL will be added to it. Existing query parameters will not be overridden.

Published

When unpublished, the redirection will not take place. Useful to temporarily take down a redirection without deleting it.

### Tip

If you want to make a simple redirection set Existing URL to the URL you are redirecting to, New URL to the URL you are redirecting from and Keep URL Parameters to None.

# 14. Import and Exporting Settings

Sometimes you need to be able to import and export Admin Tools it. Some indicative use cases are:

- Backing up your Admin Tools settings before trying massive changes which could break your configuration
- Transferring your settings to another site on the same or an identical server
- Copying the IP white- and black-lists or email templates

With Admin Tools you can do that through the Export Settings and Import Settings pages of the component.

### Warning

Exporting and importing very large datasets (more than a thousand rows) IS NOT RECOMMENDED and CAN LEAD TO TIMEOUT ERRORS. This is a limitation of PHP, namely the memory\_limit (maximum memory usage limit) and max\_execution\_time (maximum time to execute the page) imposed by your server's php.ini. Besides, it is a very bad idea having so many IP white-/black-list and/or email template rows as your site's performance would become extremely bad. If you find yourself putting more than 100 records into these features you are doing something really wrong.

## **Exporting Settings**

In this page you can choose which settings you want to export. The available options are:

WAF This includes all settings in the Configure WAF configuration

WAF exceptions 
Includes the list of URLs were Admin Tools should be deactivated

IP Blacklist The permanently blacklisted IP addresses from the IP Blacklist page

IP Whitelist The whitelisted administrator IP addresses from the IP Whitelist page

Bad words All the words that are flagged as spam and should be blocked

Email templates All email templates from the Email Templates page

After selecting what you want to export click on the Export settings button. Your browser will download a JSON file with all of the selected configuration settings.

## **Importing Settings**

Choose the exported JSON file and click on the Import settings button. The imported settings will overwrite your existing settings.

# Appendix A. GNU General Public License version 3

Version 3, 29 June 2007

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Some devices are designed to deny users access to install or run modified versions of the software inside them, although the manufacturer can do so. This is fundamentally incompatible with the aim of protecting users' freedom to change the software. The systematic pattern of such abuse occurs in the area of products for individuals to use, which is precisely where it is most unacceptable. Therefore, we have designed this version of the GPL to prohibit the practice for those products. If such problems arise substantially in other domains, we stand ready to extend this provision to those domains in future versions of the GPL, as needed to protect the freedom of users.

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## 1. Source Code.

The "source code" for a work means the preferred form of the work for making modifications to it. "Object code" means any non-source form of a work.

A "Standard Interface" means an interface that either is an official standard defined by a recognized standards body, or, in the case of interfaces specified for a particular programming language, one that is widely used among developers working in that language.

The "System Libraries" of an executable work include anything, other than the work as a whole, that (a) is included in the normal form of packaging a Major Component, but which is not part of that Major Component, and (b) serves only to enable use of the work with that Major Component, or to implement a Standard Interface for which an implementation is available to the public in source code form. A "Major Component", in this context, means a major essential component (kernel, window system, and so on) of the specific operating system (if any) on which the executable work runs, or a compiler used to produce the work, or an object code interpreter used to run it.

The "Corresponding Source" for a work in object code form means all the source code needed to generate, install, and (for an executable work) run the object code and to modify the work, including scripts to control those activities. However, it does not include the work's System Libraries, or general-purpose tools or generally available free programs which are used unmodified in performing those activities but which are not part of the work. For example, Corresponding Source includes interface definition files associated with source files for the work, and the source code for shared libraries and dynamically linked subprograms that the work is specifically designed to require, such as by intimate data communication or control flow between those subprograms and other parts of the work.

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You may convey a work based on the Program, or the modifications to produce it from the Program, in the form of source code under the terms of section 4, provided that you also meet all of these conditions:

a. The work must carry prominent notices stating that you modified it, and giving a relevant date.

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You may convey a covered work in object code form under the terms of sections 4 and 5, provided that you also convey the machine-readable Corresponding Source under the terms of this License, in one of these ways:

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- c. Convey individual copies of the object code with a copy of the written offer to provide the Corresponding Source. This alternative is allowed only occasionally and noncommercially, and only if you received the object code with such an offer, in accord with subsection 6b.
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- e. Convey the object code using peer-to-peer transmission, provided you inform other peers where the object code and Corresponding Source of the work are being offered to the general public at no charge under subsection 6d.

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